

FINANCIAL TIMES

EUROPE'S BUSINESS NEWSPAPER

Monday September 15 1986

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Peres to press US for support on peace talks, Page 3

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World news

Business summary

Seventeen die in Greek quake

Seventeen people were killed and up to 12 were still missing after a strong earthquake hit southern Greece. About 300 people were injured and rescue workers were trying to dig survivors out of the rubble of collapsed buildings in the port town of Kalamata.

Iraqi diplomat killed

Iraq's deputy consul-general in Karachi, Pakistan, was killed by a car bomb in the second bomb attack on Iraqi diplomats in the city in four months.

Aquino in US

Philippine President Corason Aquino arrives in Washington today for talks expected to focus on her country's loan repayment terms, trade, and her handling of a leftist insurgency.

Palestinian shot

An Israeli soldier shot dead a 30-year-old Palestinian woman after she stabbed another soldier guarding a biblical tomb in the occupied West Bank town of Hebron.

Supertanker hit

The French supertanker *Beinn* was hit in an apparent Iranian attack in the southern Gulf and later anchored off Dubai with two unexploded missiles aboard.

Anti-Pinochet march

Thousands of Spaniards led by Deputy Prime Minister Alfonso Guerra, took part in an anti-party march in Madrid against the Chilean Government of President Augusto Pinochet, who last week survived an assassination attempt.

Chain reaction

An estimated 7,000 demonstrators formed a human chain across the borders of Luxembourg, West Germany and France to protest against a new French nuclear plant at Cattenom, Luxembourg.

Ferry sinks

Rescuers retrieved 20 bodies and 50 other people were missing after a ferry sank in the River Kalabader in southern Bangladesh.

Separatist attack

Catalan separatists said they planted a car bomb which injured three Civil Guards and a pedestrian in Barcelona, Spain, to protest at the city's candidature for the 1992 Olympic Games.

Bank bombed

An Arab revolutionary organization claimed responsibility for a bomb attack on a branch of the British Bank of the Middle East in Christian east Beirut.

Explosion kills five

Five people were killed and 25 wounded in a bomb explosion in the arrival hall of Kimpo Airport, Seoul, South Korea, starting fears of terrorist attacks on the Asian Games starting in Seoul on Saturday.

SA schools closed

The South African Government closed 13 black schools, bringing the total closed in the last week because of student boycotts and classroom disruption to 33.

Prisoners freed

A Polish amnesty which ends today saw the freeing over the weekend of almost all political prisoners.

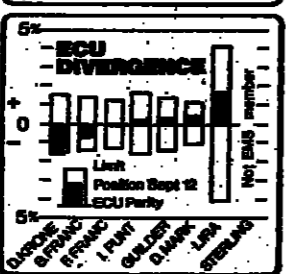
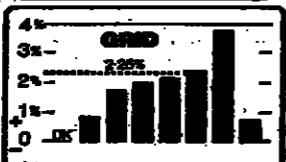
Chernobyl 'tomb'

The damaged fourth reactor at the Chernobyl nuclear power station has been 'entombed' in a concrete wall, said Tass Soviet news agency.

Warning on world futures markets

A NEW warning on the need for greater co-operation in the regulation of international futures markets was made by the Bank of England.

EMS Sept 22, 1986



The Danish krone remained the weakest currency and was still close to its 1985 divergence limit and its cross-rate floor against the D-Mark.

The chart shows the two constraints on European Monetary System exchange rates. The upper grid, based on the weakest currency in the system, defines the cross rates for which no currency (except the DM) may move more than 2 1/2 per cent. The lower chart gives each currency's divergence from its 'central rate' against the European Currency Unit (ECU), itself a basket of European currencies.

JAPANESE Premier Yasuhiro Nakasone has asked officials to draw up a timetable for deregulation of financial markets, a move to defuse fresh tensions with the US Administration.

EGYPT has signed deals with foreign companies to upgrade some of its most famous hotels, including Shepheard's in Cairo.

INDONESIA, which has just devalued its rupiah by 45 per cent, fears its oil and gas export earnings could drop from \$12.4bn in 1985-86 to \$9.62bn.

INTERNATIONAL FINANCE, the World Bank arm that finances private sector business in developing countries, reported a 23 per cent increase to \$1.2bn in new investments approved during its fiscal year ended June 30.

HILL SAMUEL, London merchant bank, is taking steps to loosen its ties with its South African subsidiaries.

UNION BANK of Finland reported a 'satisfactory' result for the first half with consolidated profit, before provisions and taxes, up 17 per cent to FM 64m (\$128m).

MICHELIN, French tyre group, has extended its financial recovery by hitting consolidated net income for the first half to FF 918m (\$18m) from FF 98m a year earlier.

LIBERTY INVESTORS, top pyramid company of the South African Liberty Life group, is to acquire a Johannesburg Stock Exchange listing in November.

CAPEL-CURE MYERS, London stockbroker, is planning to capture gilt-edged business from the ring of 27 primary dealers set up by the Bank of England.

WESTERN UNION, financially ailing US telecommunications company, has been promised a \$250m cash injection if control of the company is turned over to a little known investor group.

APPLE COMPUTER, US silicon valley personal computer maker, is introducing an upgraded version of its nine-year-old Apple II model.

France tightens terror laws after fresh bomb blast

BY DAVID HOUSEGO IN PARIS

THE FRENCH Government of Mr Jacques Chirac yesterday announced a series of tough anti-terrorist measures designed to counter what it sees as a direct challenge to its authority by Arab-backed extremists.

The announcement came as a bomb exploded in a Paris cafe, seriously injuring two policemen, in an attack believed to have been carried out by the same group which planted two other bombs in Paris in the last seven days.

Almost as they struck Mr Chirac announced on radio fresh measures against terrorism, including the requirement that as from today and for a period of six months all foreigners will require visas to enter France, except EEC and Swiss citizens.

At the same time, Mr Chirac announced that the army will be drafted in to tighten control around France's borders. He said that from this morning 1,000 soldiers would be put on border patrol and hundreds of others brought in to reinforce security at airports and border crossings.

These measures were decided at an inner-Cabinet meeting on security that Mr Chirac called yesterday morning. The Government is also believed to have discussed more extreme measures such as getting the secret services to eliminate suspected terrorists.

Mr Chirac confirmed that 'secret' measures had been decided but declined to name them. He said that France would make all those behind a terrorist attack 'pay very dearly, interest and capital... whoever they were and whatever their origin'.

The policemen were injured when called in to inspect a suspect parcel in a cafe, the Pub Remont, off the Champs Elysees. They were apparently trying to remove the package when the bomb exploded, also badly injuring the headwaiter.

The attack is the fourth in the last week - all believed to have been carried out by the so-called 'Solidarity Committee for Arab Political Prisoners'. Yesterday's bomb was the same size as those used in previous attacks. The 'Solidarity Committee' is seeking the release of Georges Ibrahim Abdallah and other terrorists. Abdallah is believed to be the leader of the Lebanese Armed Revolutionary Faction.

Police as yet seem to have no trace of the terrorists - giving the impression that the Government is still powerless before the fresh outbreak of violence. Adding to Mr Chirac's political discomfort, six French soldiers were also injured in the Lebanon over the weekend in a

new attack by Islamic extremists against the French contingent in the UN peacekeeping force.

Mr Chirac used the opportunity of a radio interview last night to appeal for public co-operation. He asked shops, restaurants and other public places to step up their security checks on people entering their premises. He asked foreigners as well to understand the necessity of the measures.

In statements from Beirut the so-called 'Solidarity Committee' said last week that they would widen 'the war' against the Government. On Friday they planted a bomb in a restaurant in La Defense, wounding over 40 people, after exploding another in the Paris town hall earlier in the week.

The terrorist wave has already begun to unsettle Mr Chirac's Government, which came to power on a 'law and order' platform.

Paris seems to have become the target of terrorist attacks in part because of the terrorists it is holding prisoner, and its past willingness to negotiate their release. On this occasion, however, the Government is saying more firmly that it will not release Abdallah. It is also under strong pressure from the US to keep him in prison because he is suspected of the murder of a former American military attaché.

French budget to centre on public spending cuts

BY DAVID HOUSEGO IN PARIS

MR Edouard Balladur, the French Finance Minister, presents the 1987 budget to the cabinet today. Its main emphasis will be that for the first time in 20 years the Government is cutting public spending in real terms.

The squeeze on public spending - symbolic of the Government's intention to reduce the state's role in the economy - is being used to help finance cuts in taxation of FF 27bn (\$5.6bn) and a reduction in the budget deficit of FF 15bn.

The Government has been much assisted in its budget calculations by the bonus that has come from the delayed effects of falling oil prices and a falling dollar, as well as by privatisation receipts.

With the broad outlines of the budget already known, it is clear that it will come under attack from the Socialists for favouring the well-off. Of FF 15bn of personal tax cuts, about FF 6bn will benefit the wealthy, notably through the abolition of the marginal tax rate on personal incomes from 65-88 per cent.

The budget provides for total expenditure and social services ahead of the general election due by June 1988.

Higher unemployment and sizeable increases in public pay have combined to put the spending limit under intense strain.

The Treasury, which is seeking to hold spending constant in real, or inflation-adjusted, terms between the current 1986-87 year and next, has conceded that it will have to reduce drastically its traditional reserve for unforeseen spending.

Bargaining between Mr John MacGregor, the Chief Secretary to the Treasury, and spending ministers could leave the reserve for 1986-87 at perhaps only half the level which has been needed to meet unexpected spending demands in the past two years.

Mr MacGregor is currently engaged in the traditional annual round of bilateral negotiations with spending ministers ahead of the announcement of public expenditure plans for the next three financial years in November's autumn statement.

per cent to rise by 1.8 per cent to FF 1,040bn, against an anticipated inflation rate of 2 per cent. It assumes that real GDP will rise by 2.8 per cent next year after increasing by about 2.3 per cent in 1986.

Officials describe the overall macro economic effect as being broadly neutral - though Mr Balladur has in the past said it could be mildly stimulative.

The Government has been able to avoid unduly painful cuts in expenditure in part because the delayed effects of falling oil prices will boost tax receipts through increased corporate and real personal incomes. It is also benefiting from an FF 15bn windfall increase in revenues because economic growth this year will be higher than the 1986 budget estimates.

The Government has also been able to finance some FF 14bn of capital endowments for industry and payments due under the 1982 privatisation programme from privatisation receipts.

Among the major real prominent cuts in the budget of some 15,000 posts in the civil service and the reduction in aids and

subsidies for industry. But business will also benefit from FF 12bn in tax cuts.

Mr Balladur has conceded that overall next year's FF 15bn cuts in personal taxation will be offset by the almost FF 15bn being raised through the recently announced increases in social security contributions. Hence, he announced last week further tax cuts of FF 10-12bn for the 1988 budget.

The combination of tax cuts and increases in social security charges means that both the highest paid and the low income brackets will be better off as a result of the budget. The total tax and social security burden for middle class households will be higher.

Expressed as a percentage of GDP, taxes and social security contributions will fall marginally next year to 45.1 per cent from an estimated 45.8 per cent this year.

At the same time, the borrowing requirement of the public administration - the Government, the local authorities and the social security fund - will return to the 1986 level of 2.8 per cent of GDP after rising to 2.8 per cent this year.

Several other factors, however, including buoyant public sector pay and the continued rise in the unemployment total, point to the need for higher spending. The Department of Health and Social Security, for example, is thought to be seeking around £1bn in additional funds for 1987-88.

EEC expected to agree sanctions against Pretoria

BY QUENTIN PEEL IN BRUSSELS AND PETER BRUCE IN BONN

FOREIGN MINISTERS of the EEC are likely today to approve a limited package of economic sanctions against South Africa, after the failure of diplomatic efforts to persuade Pretoria to release its political prisoners and embark on genuine negotiations with black leaders.

Britain, West Germany and Portugal all appear to have relaxed their outright opposition to the imposition of any sanctions, although they remain unconvinced of the real effectiveness or justice of such measures.

Diplomats in Brussels believe the likely outcome of today's Foreign Ministers' meeting will be approval for a package along the lines laid down by their heads of government in The Hague last June.

That summit singled out a ban on EEC imports of coal, iron, steel and gold coins, and a bar on new investment by Community companies in South Africa, as appropriate measures, if diplomatic moves failed.

The Bonn Government is now in the uncomfortable position of holding the key to the outcome of today's talks, and may well argue for coal imports to be taken out of the package. That would provide Chancellor Helmut Kohl with the necessary gesture he needs to give his coalition partner Mr Franz-Josef Strauss, leader of the Christian Social Union (CSU) and a staunch opponent of sanctions.

Mr Hans-Dietrich Genscher, the German Foreign Minister, is understood, unlike Mr Strauss, to believe that some form of sanctions is inevitable.

Mrs Margaret Thatcher, the British Prime Minister, promised other member states of the Commonwealth in August that she would not

oppose any decision of the other 11 EEC member states.

Sir Geoffrey Howe, the British Foreign Secretary, is also currently in the chair of the EEC Council of Ministers, and is therefore more constrained than usual to seek to promote a Community consensus.

Portugal is probably the most opposed to sanctions, influenced by the presence in South Africa of more than 500,000 Portuguese nationals, most of whom can vote in Portuguese elections. They might even threaten the political stability of Portugal if the South African situation deteriorated.

However, the Portuguese Government, which also has continuing links in Angola and Mozambique to consider, is unlikely to hold out alone against a consensus of the 11 other EEC members, diplomats believe.

Today's meeting has the job specifically of reviewing developments in South Africa since The Hague summit, which set a three-month deadline - expiring on September 27 - for action to be taken.

Sir Geoffrey Howe will have to report formally on his abortive mission to South Africa in July, when he had the task of persuading the South African Government to release its political prisoners, including Mr Nelson Mandela, and lift the ban on political parties like Mr Mandela's African National Congress.

The second aim of The Hague summit was to co-ordinate any measures taken by the Community with other industrialised countries like the US and Japan. Diplomats now accept that such a common front cannot be brought about immediately.

Call for retaliation over Daniloff case

BY STEWART FLEMING IN WASHINGTON

SENATOR Richard Lugar, the influential Republican who heads the Senate foreign relations committee, called yesterday for the Reagan Administration to retaliate against the Soviet Union in order to pressure Moscow into allowing US journalist Mr Nicholas Daniloff to return to the US.

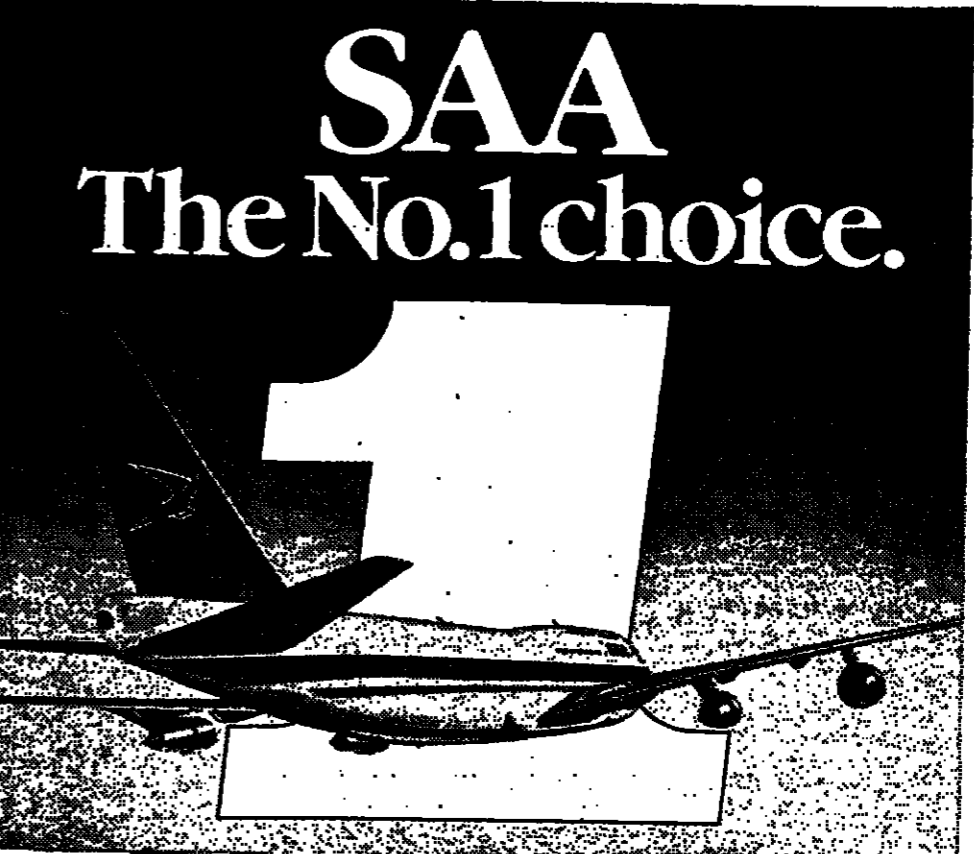
He demanded that there should be no US/Soviet summit or discussion of a summit while Mr Daniloff is still held in the Soviet Union.

Senator Lugar also took issue with Mr John Whitehead, US Deputy Secretary of State, in an earlier televised interview Mr Whitehead

said that even if the Soviet Union did not set Mr Daniloff free, next week's planned meeting between Soviet Foreign Minister Eduard Shevardnadze and US Secretary of State George Shultz should go ahead with the Daniloff case as only one of the topics on the agenda.

But Senator Lugar, while expressing confidence that Mr Shultz would stick to the firm line he has stated, said that if next week's meeting of the two foreign ministers does take place 'the agenda... should be Daniloff alone'.

Continued on Page 20



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OVERSEAS NEWS

Free market faith guides French Finance Minister

BY DAVID HOUSEGO IN PARIS

"FOR years the French economy has been doing less well than the rest of the world," says Mr Edouard Balladur, the French Minister of Finance...

price controls, the cutting of public expenditure and the encouragement of labour market flexibility. A disciple of de Gaulle, Mr Balladur speaks with that historic self-assurance of a France that has always been tempted to place its own affairs at the centre of the world's...



Mr Balladur sees signs of improvement in economy

state to take decisions they should take themselves," he says. Mr Balladur's philosophy now is that the government must reduce the taxes and social levies that have weighed heavily on French industry...

as an opportunity to make the French interested in part ownership in their companies and to familiarise them with the mechanisms of the market. Mr Balladur believes peace can be maintained on the labour front...

He sees his Budget today as a step in that direction. He carries a knowledge of the corridors of power and an air of effortless superiority, both contributing to his reputation as the "Cardinal"...

Paris asks banks for privatisation proposals

THE FRANCE Government expects to decide by the end of this month which French and international banks it will call in to advise it on implementing the first three privatisations. The French Treasury sent telegrams last week to 60 banks...

Party vote threatens Austrian coalition

BY PATRICK BLUM IN VIENNA

DR NORBERT STEIGER, Austria's Vice-Chancellor, lost the leadership of the small right-wing Freedom Party at the party's congress this weekend in a move which threatens to topple the Socialist-led coalition government.

Socialist Party spokesman, said that in the next few days his party will be watching whether the Freedom Party intends to maintain its liberal orientation and assess whether the coalition can be maintained.

GM to lift prices of 1987 cars

By William Hall in New York

GENERAL MOTORS, the world's biggest car manufacturer which recently unveiled its cheapest ever financing programme to reduce stocks, plans to increase the prices of its 1987 models by 2.5 per cent.

Poles hope amnesty will boost Western ties

Leslie Colitt on the freeing of Warsaw's political prisoners

POLAND'S second political amnesty in two years saw the freeing at the weekend of nearly all the remaining political prisoners. Hopes were raised that the release of the 225 political detainees would improve Poland's strained relations with Western countries.

the episcopate had been fulfilled by the amnesty. Poland's last amnesty in 1984 led to the freeing of 650 political prisoners. But many were subsequently re-arrested and sentenced for engaging in alleged anti-state activities.

Solidarity was able to function openly. Mr Lech Walesa, Solidarity's leader, expressed "great satisfaction" over the releases but added that only if the government permitted "parliament" would there be no political prisoners in the future.

what role the Church will play in a recent proposal by Gen Jaruzelski for a consultative council which could include Roman Catholic laymen representing the opposition. Several prominent Catholic laymen have said the government's offer stood little chance of being taken up unless the entire opposition could elect the persons representing it.

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OVERSEAS NEWS

Seoul bomb blast raises fears for Asian Games

A BOMB blast in the crowded arrival hall of Kimpo Airport, in Seoul, South Korea, yesterday killed five people and wounded 26, Reuters reports from Seoul. The incident fanned fears that terrorists would try to sabotage the Asian Games starting next Saturday and police said they were investigating whether North Korea was involved in the attack. Police said the explosion was caused by a bomb in a rubbish bin near a terminal gate. No foreigners or athletes were hurt. Kimpo was busy over the weekend with sportsmen and officials from 28 nations flying into Seoul for the games. The Japanese foreign ministry, which reports from Tokyo's embassy in Seoul, said the bomb was believed to have been detonated electronically. Witnesses said they saw three people blown through massive plate glass windows by the force of the explosion. Within minutes a large force of anti-terrorist troops rushed to the scene and cordoned off the airport's international terminal. No arrests were reported. For weeks South Korean authorities have expressed concern about the possibility of a bomb attack on the Korean peninsula, determined not to permit the propaganda victory the

Indonesian oil and gas income 'may be halved'

THE COLLAPSE in world oil prices was behind the 45 per cent devaluation of the Indonesian rupiah, Finance Minister Mr Radjua Prawiro said over the weekend. In the most pessimistic projection to date, Mr Prawiro said oil and gas receipts, which account for 70 per cent of Indonesia's official export earnings, could fall this year to \$4.62bn (\$4.4bn), down from \$12.44bn in fiscal 1985/6. By increasing these revenues in rupiah terms, the devaluation, the first since 1982, will substantially relieve the current account deficit now running at an estimated \$3bn, the minister said. A World Bank report in June predicted a deficit of \$5bn in fiscal 1986/7 if strong action was not taken. The devaluation announced by the country's central bank after close of business on Friday has left the rupiah trading at 1,636 against the dollar. The likely saving on the current account could provide the spur for growth through increases in public spending at the cost of only minor increases in inflation, according to one economist.

MIDDLE EAST PEACE CONFERENCE PLAN

Peres to press for Reagan backing

MR SHIMON PERES, the Israeli Prime Minister, is expected today to press President Ronald Reagan, at a meeting in Washington, to endorse the setting up of a preparatory committee for a Middle East peace conference. Over the weekend, opposition to such a conference—agreed at last week's Alexandria summit between Mr Peres and President Hosni Mubarak of Egypt—surged in both Washington and Jerusalem. In Jerusalem, the right-wing Herut Party headed by Mr Yitzhak Shamir, issued a statement saying it remained opposed to both an international conference and to withdrawal from the Israeli-occupied West Bank and Gaza Strip territories. But with Mr Shamir due to take over from Mr Peres as Prime Minister in a month's time, the reaction of Herut and the rest of the Likud bloc has been relatively restrained. Mr Shamir has made clear he does not consider the statements made in Alexandria by the Israeli or Egyptian leaders as binding on himself. Mr Peres is, nevertheless, trying to convince a sceptical US Administration that going along with preparations for an international peace conference could be advantageous for US and Israeli Middle East policy. On the critical question of participation by the Soviet Union in a preparatory com-

White House may lobby Congress to help UN

On certain conditions, there was complete understanding between Israel and the US on the need to accompany direct peace negotiations with an international forum, the Israeli Prime Minister claimed. But he acknowledged "a great many difficulties" in the way of preparing such a conference. Apart from discussing the Middle East peace process, Mr Peres is also expected to raise the number of economic issues during his meetings in Washington this week with US officials. These include Israel's desire for approved access to US research and development funds and encouragement for American investment in Israel, currently very low. By coincidence, four top Israeli Government ministers are at present on official visits to the US. Apart from the Prime Minister they are Mr Yitzhak Rabin, the Defence Minister, Mr Moshe Nisim, Finance Minister, and Mr Ariel Sharon, Industry and Trade Minister. Mr Rabin's discussions are concentrating largely on the future of Israel's controversial Lavi fighter project, funded by the US. Editorial comment, Page 13

Mubarak's fall predicted

Arab reaction to the Peres-Mubarak summit has, predictably been almost entirely negative, writes Tony Walker in Cairo. In Amman, the daily al-Dustour, which reflects official thinking, said: "Peres has not moved at all from the conventional Israeli position of rejecting peace based on justice and legality." If Israel was seriously interested in peace, the paper added, it would not have attacked Palestinian refugee camps in Lebanon only hours before the summit convened. Syria and Libya branded President Mubarak a "traitor." In Damascus, the official daily Tishrin said: "Mubarak will fall... treason and capitulation will never have a future as long as our (Arab) nation is alive." In Cairo, the semi-official al-Ahram publication warned against wasting further opportunities for peace.

Iraqi envoy murdered

Iraq's deputy consul-general in Karachi was killed yesterday in the second bomb attack on Iraqi diplomats in Pakistan's biggest city in four months, Reuters reports from Karachi. Police said Mr Nathal Abdul Salam Alkadi died when a bomb exploded in his car as he drove to work in the smart Defence Housing Society suburb. Four months ago a bomb was placed under the car of another Iraqi consul, official in Karachi, Mr Raed Jassem Saad, the Iraqi embassy said. But the device fell off and exploded harmlessly. No claim of responsibility was received for yesterday's attack. The Iraqi embassy blamed Iran but the Iranian embassy dismissed the charge.

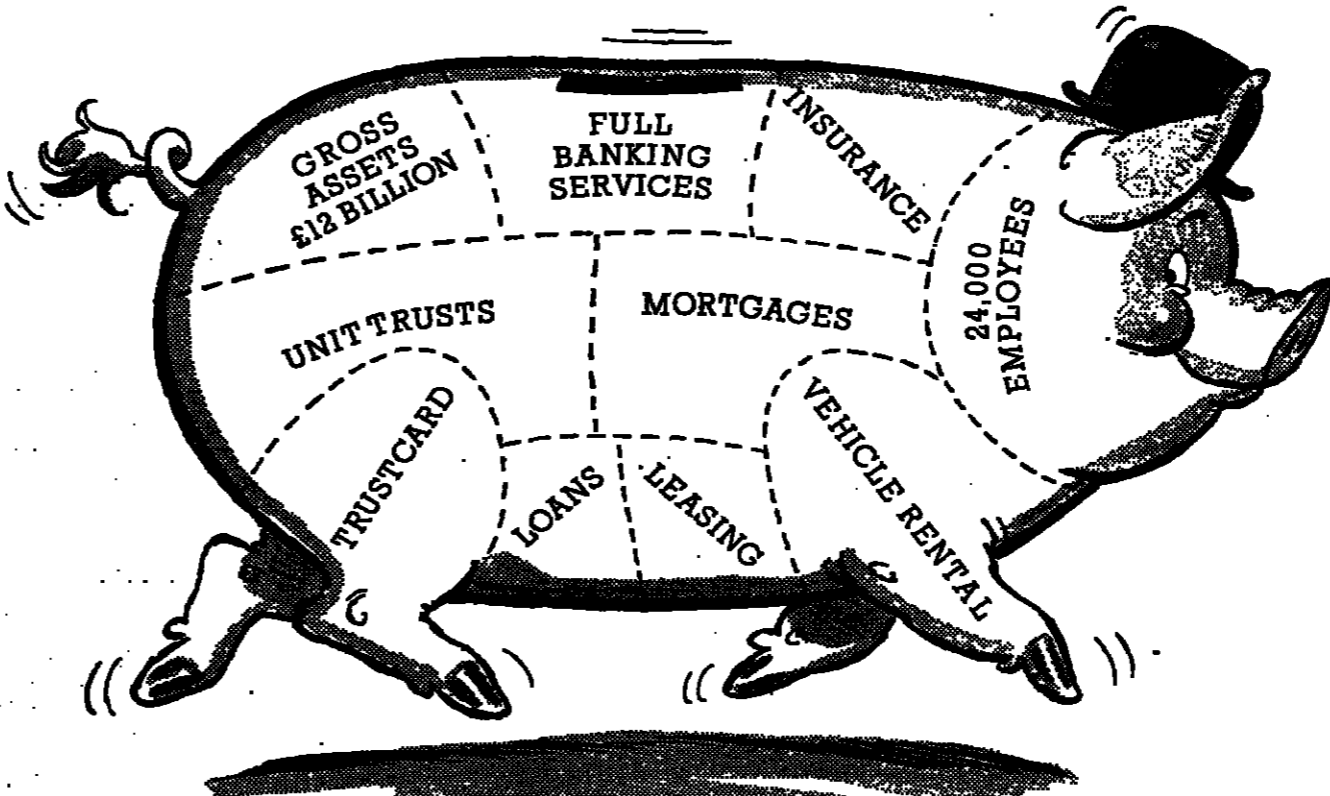
Aquino in bid to boost backing for economy

BY STEPHEN R. BUTLER AND SAMUEL SENOREN IN MANILA Mrs Corason Aquino, the Philippines President, arrives in the US today at the start of a 10-day state visit aimed at strengthening ties with the Reagan Administration and boosting support for the Philippines' flagging economy. The visit will be Mrs Aquino's first to the US since she came to power in February following a military coup against the government of President Ferdinand Marcos supported by a popular uprising. It will be her first meeting with Mr Reagan. She is expected to receive a thunderous public welcome in the US owing to the intense public interest surrounding her rise to power in February, and the ousting of Mr Marcos, who had been in power for 20 years. The visit comes at a time when discord within Mrs Aquino's Cabinet has become increasingly public. Mr Juan Ponce Enrile, the Defence Minister, has been openly critical of Mrs Aquino's conciliatory policies towards Communist insurgents and verbal sparring matches have erupted with other ministers. Reagan Administration officials have also recently been quoted expressing concern over Mrs Aquino's handling of the insurgency, and the issue is likely to come up when the presidents meet on Wednesday. Communist rebels called yesterday for the military to withdraw from villages as a condition for a ceasefire and rejected any immediate truce "intended to be used as a bargaining chip" in Mrs Aquino's Washington talks. Mrs Aquino has reached

Nicaragua offered loan

Nicaraguan President Daniel Ortega said yesterday that China had offered his country \$20m in soft loans for foodstuffs and other items, but declined to say if military equipment was included in the deal, Reuters reports from Peking. East European sources said they thought it unlikely that Peking would have offered any military aid. Mr Ortega arrived on Thursday for his first visit to China since Nicaragua switched diplomatic recognition from Taipei to Peking last year.

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WORLD TRADE NEWS

Brussels set to move on Washington trade row

BY QUENTIN PEEL IN BRUSSELS

TEMPORARY truces in two highly-sensitive and potentially damaging trade disputes between the EEC and the US come up for ratification today and tomorrow by the Community's Ministers of Agriculture and Foreign Affairs.

Neither decision is likely to be straightforward — but any delay in endorsing the peace agreements reached by negotiators from Brussels and Washington during the summer is likely to sour their relations at a critical moment.

It coincides with the opening of the talks on a new trade round in Punta del Este, Uruguay, where both trading powers are hoping to present a reasonably co-ordinated position.

The most difficult decision is likely to be the Farm Ministers' on approving the deal to guarantee a minimum level of US sales of cereals, principally maize and sorghum, to the Community following Spanish membership last January 1.

The Ministers must sanction a system to reduce EEC levies on imports of US grains if sales fall below a monthly level of 294,000 tonnes between July and December.

Although the Ministers are not thought to oppose the deal in principle — it was sanctioned by their officials in July — there is still a squabble about which member-states will benefit from any resulting cheaper imports. Spain argues that it should

import the lion's share, as it is traditional Spanish imports which are being replaced, Italy and Greece want a promise that they will get some of the cheaper animal feedstuff.

The other deal to be ratified by Foreign Ministers is the agreement to call off hostilities relating to EEC citrus imports and US pasta imports.

Several member-states still have to make their positions clear on the agreement reached by Mr Willy de Clercq, the EEC Trade Commissioner, and Mr Clayton Yeutter, the US Trade Representative, in the middle of the August holiday.

Neither official will be around to defend it, because both are in Uruguay.

Nakasone acts on liberalisation

BY GORDON CRAM IN TOKYO

MR YASUHIRO NAKASONE, the Japanese Prime Minister, acted at the weekend to defuse fresh tensions with the Reagan Administration over deregulation of Japan's financial markets.

The move came after two days of talks last week left the US side with the view that progress had slowed to stalling point.

Mr Nakasone asked senior officials to draw up a "definite time-table" and said precise areas needed now to be identified where further liberalisation was needed.

The absence of a time-table was one of a series of complaints listed by Mr Donald Mulford, assistant US Treasury Secretary, at a Press conference in Tokyo on Friday night.

The conference was held jointly with Mr Toyoo Goytzen, the Japanese Vice-Minister of Finance for International Affairs.

Mr Nakasone's move came in reaction to criticisms made by Mr Mulford then and at the preceding talks, which addressed controls on short-term capital markets for Treasury bills, certificates of deposit and money market certificates.

start requiring case-by-case reciprocal deals for any Japanese financial entities seeking regulatory clearance for US operations. Similar measures had been imposed by many West European governments.

But on Saturday, Mr Nakasone publicly called in Mr Goytzen and Mr Makoto Utsumi, who heads the Ministry of Finance International Bureau.

The emphasis of his instructions to the two officials appears to be on clarity in the liberalisation programme, reflecting US concern that few large-scale measures are now known to be awaiting implementation.

Mr Nakasone also seems to have bowed to foreign pressure

to stimulate Japan's economy.

The Prime Minister said at the weekend that the autumn supplementary budget should be even larger than the planned level of ¥3,000bn (€90bn).

Higher government spending was necessary, he said, to offset the worsening economic and unemployment trend. The government was still trying to reach its economic growth target for fiscal 1986-87 of 4 per cent.

Gross Domestic Product grew in the April-June quarter at an annualised rate of only 3.6 per cent, and many economists believe growth has weakened since then.

Taiwan to resume talks

TAIWAN, under strong pressure from Washington to cut a huge trade surplus, will resume talks with the US later this month to discuss its exports, a senior trade official said yesterday, Reuters reports.

Mr Vincent Siew, Director of the Board of Foreign Trade, said the talks, to be held in Washington, would cover Taiwan's exports of textiles, steel products, machine tools to the US market and its rice exports to other countries.

Washington has said that unless agreement is reached it may block Taiwanese exports

equal in value to the US market it believes it has been denied.

Taiwan's trade surplus with the US reached a record \$8.58bn (€3.5bn) in the first eight months of 1986 compared with \$4.58bn in the same period last year, according to official statistics.

Talks on imports of US cigarettes, beer and wine into Taiwan could also be re-opened after both sides failed to break a deadlock over the pricing and marketing of the US products at a meeting in Taipei early this month, Mr Siew said.

SHIPPING REPORT

Shipowners show renewed confidence

By Kevin Brown

THE renewed confidence of shipowners in the future of the tanker market was reflected in increased orders for new buildings last week, notably the \$100m (€37m) order for four 145,000 tonnes deadweight Suez-Med crude carriers placed by Gothas-Larsen of Bermuda.

Brokers said a combination of factors such as the rapidly ageing world tanker fleet, continual scrapping of older tonnage and a favourable financing outlook appeared to have persuaded owners that the time had arrived to invest.

Rates continued firmer in the dry cargo market, remaining at around \$12-\$12.50 a ton for grain shipments from the US Gulf to Japan in Panamax bulk carriers — 60,000-90,000 tonnes deadweight ships able to go through the Panama Canal.

Brokers said Panamax fixtures from the US north Pacific coast to Japan had reached \$8.50 a ton for October and \$7.50 for November. Time charter rates for Atlantic/Pacific round voyages remained at about \$4,000 a day for Panamax ships.

Active area

In the tanker market, the Middle East Gulf was the most active chartering area, with inquiries for vessels of all sizes from 60,000 tonnes up to ULCCs (ultra-large crude carriers).

Brokers said rates had been maintained despite fears that the market would weaken because of the reduction in loadings from Middle East terminals.

Elsewhere, inquiries from West Africa were said virtually to have dried up, while demand for Mediterranean tonnage was intermittent.

Brokers said there was renewed confidence in continuing business from the eastern Mediterranean, however, and rates were expected to firm shortly.

Openings for tonnage for the North Sea terminals were said to be "fairly limited."

The firmer trend in freight rates and the improvement in the tanker market were reflected in the sale and purchase market, where the recent upturn in ship values was maintained.

UK COMPLAINT FOLLOWS FURIOUS LOBBYING

EEC probes Greek cement subsidy

BY QUENTIN PEEL IN BRUSSELS

THE EUROPEAN Commission has confirmed that it is investigating British complaints about unfair Greek subsidies of cement exports, and that it has raised the question with Athens "at the highest level."

The complaint to Brussels follows furious lobbying by the British cement industry, and other manufacturers in Europe, at preparations being made by Greek exporters to enter the lucrative British market.

However, Commission officials point out that Greek export subsidies can only be disallowed if there is evidence of unreasonable disruption of trade flow within the Com-

munity—and so far not a tonne of Greek cement has been sold in the British market.

The Commission is also considering a different question of whether Greek cement manufacturers, such as Heracles and Titan, the two largest, have been granted subsidised electricity costs and reduced interest rates on loans.

If that is so, as alleged by the British manufacturers, such state aids might well prove to be illegal under EEC competition law.

The Greek Government is allowed to provide some export subsidies until the end of the current year, under the terms

of its balance of payments adjustment programme agreed, in return for a Ecu 1.76bn (£1.2bn) loan from Brussels, last November.

Greece was granted a further one-year delay—to next January 1—in introducing value added tax. VAT would be reimbursable for exports, and instead Athens can continue to reimburse Greek manufacturers the alternative indirect taxes they are still paying.

The implementation of Greece's balance of payments programme is currently being examined by the European Commission, before the second

Ecu 576m tranche falls due for payment this November.

Officials will naturally be concerned to see that the Greek Government has abided by the terms of the loan. They say that no formal application for an extension of the VAT delay and subsidy regime has yet been received.

The specific British complaint about cement exports was raised by Commission officials with Mr Yannis Papanastasiou, Greek State Secretary for Finance, at the meeting of EEC Budget Ministers last week, a Commission spokesman said.

Egypt in pacts to upgrade historic hotels

BY OUR CAIRO CORRESPONDENT

EGYPT HAS signed agreements with a number of foreign companies to upgrade some of its most famous hotels, including Shepherd's in Cairo and the Cataract at Aswan in Upper Egypt.

The agreements reflect the determination of Dr Fouad Sultán, the new Tourism Minister, to improve standards at government-owned hotels.

A Danish-owned management company has been awarded a contract to revamp Shepherd's Hotel. It plans to spend \$12m (£8.1m) on the two hotels.

Under the terms of the management agreement, the

Scandinavian Management Company will share profits with Egypt after the fourth year of operation. Meanwhile, it will pay a rental fee for operating these two historic hotels.

The Egyptian Hotels Company, which operates most of the country's famous hostels, has been losing money for years.

Mr Baheldin Nasr, newly-appointed chairman, said the company was having difficulty servicing loans amounting to some \$27m (£18.5m) to the National Investment Bank.

"We want the private sector whether foreign or Egyptian to manage all the hotels," Mr Nasr said. Many of Egypt's old

hotels came under the Government's control following the 1956 nationalisation policies of President Gamal Abdel Nasser.

A contract for upgrading the Cataract Hotel has been awarded to the French Etap group which will invest about \$4m on renovations and will also assume management responsibilities.

Club Méditerranée has signed a 30-year lease on the Amon Hotel in Aswan. The French leisure group plans to spend \$3m. It has other establishments in Egypt—in Cairo, Luxor in Upper Egypt, and Burgada on the Red Sea.

The El Borg and El Nil in Cairo and the Savoy at Luxor are also at present the subject of management contract negotiations.

Arianespace signs deal to launch US TV satellite

BY DAVID MARSH IN PARIS

ARIANE, the European space rocket, will launch in 1988 a TV satellite for the American RCA Home Box Office joint television venture, under an order just signed with the European space group Arianespace.

The contract marks another success by Arianespace in the all-important US market in the wake of the acute space launching problems faced this year by American rockets.

The order is to launch the Satcom K3 satellite for beaming TV programmes for home distribution. Arianespace has also signed an optional order to launch in 1990 Satcom K-4, the next satellite in the series

owned by Crimson Satellite Associates, the RCA/Home Box Office joint venture.

The Ariane rocket is grounded until the beginning of next year because of the need for design changes after its latest failure in May.

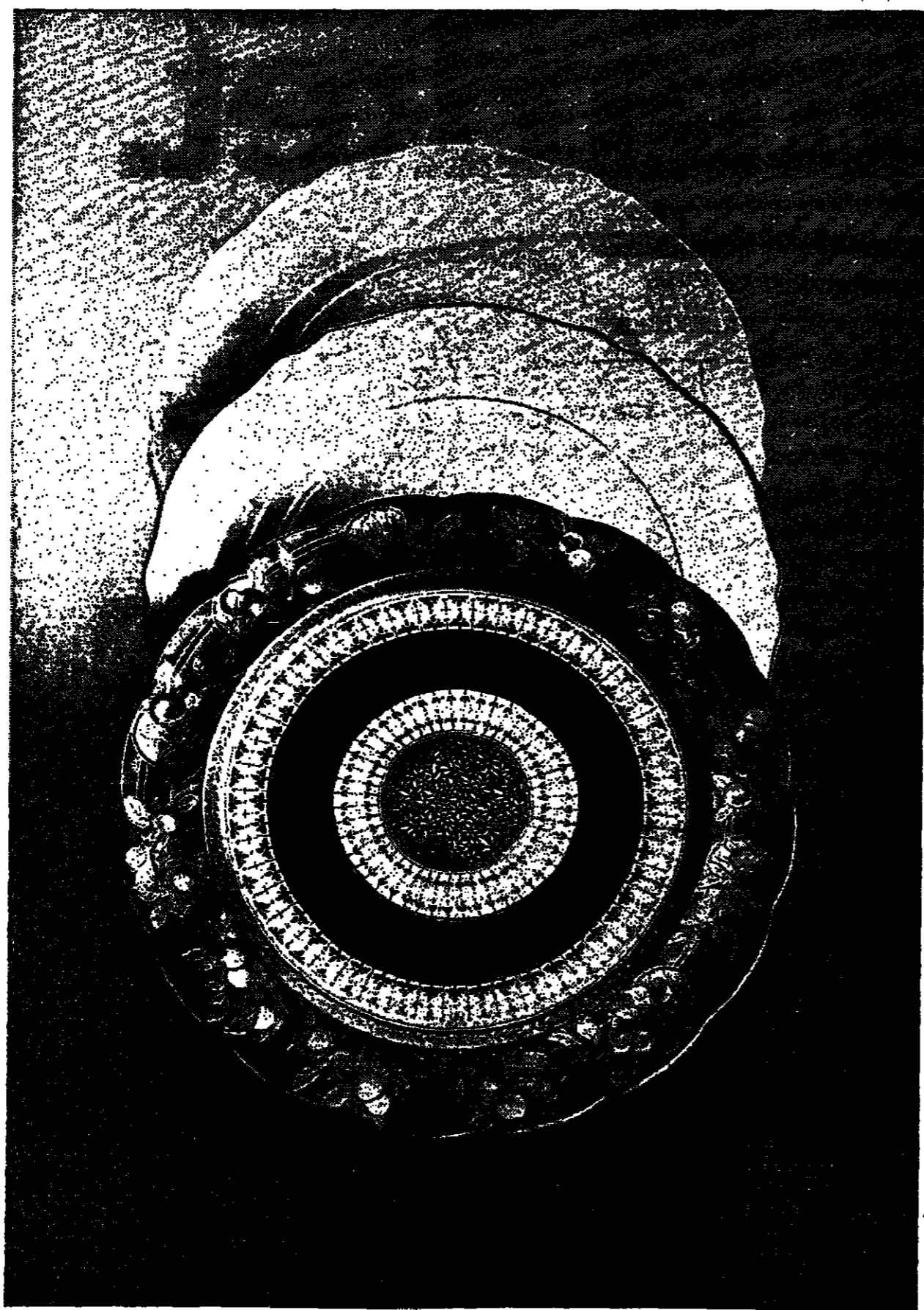
But the rocket has been able to chalk up additional international orders because of gaps in launching schedules for counting years caused by this year's string of American launching setbacks.

These led to President Reagan's decision last month no longer to use the space shuttle for commercial launching missions.

World Economic Indicators

		Aug '85	July '86	June '86	Aug '85
US	1985	6.02	6.19	6.43	6.13
	%	4.80	4.90	7.10	7.10
UK	1985	3.79	3.29	3.27	3.25
	%	12.0	11.9	12.0	12.1
W. Germany	1985	2,131.9	2,078.2	2,122.0	2,211.4
	%	7.8	7.4	7.8	8.1
France	1985	2,314.0	2,364.0	2,377.9	2,392.2
	%	9.9	9.7	9.9	9.7
Italy	1985	3,173.3	3,170.1	3,174.6	2,891.4
	%	13.8	14.0	13.8	12.6
Belgium	1985	522.6	477.9	481.7	554.9
	%	12.7	11.7	11.7	13.5
Netherlands	1985	744.0	687.2	685.8	748.8
	%	12.5	12.0	12.0	13.3
Japan	1985	1,616.0	1,628.0	1,620.0	1,570.0
	%	2.72	2.70	2.86	2.60

Source (except US, Japan): Eurostat



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UK NEWS

Embarrassing slip delays loans for jobs

BY IAN HAMILTON FAZEY, NORTHERN CORRESPONDENT

THE GOVERNMENT'S drive to accelerate job creation by getting the banks to lend more under its revamped Loan Guarantee Scheme has failed to take off because of what appears to be an embarrassing administrative slip-up at the Department of Employment.

The embarrassment has been deepened by the fact that Mr David Trippier, Minister for Small Business, personally put pressure on the banks during the summer in meetings with the chairmen of National Westminster, Barclays, Lloyds and Midland, when he urged them to promote the scheme.

But the banks have had difficulty doing so because the Government's leaflets explaining the fine details - a vital part of the promotion to lenders and borrowers alike - have not yet been printed.

Lending more money depends on getting copies into the hands of thousands of bank managers, as well as counsellors in enterprise agencies, accountants and small business owners on the lookout for funds.

Bankers are annoyed at the delay and have been privately questioning the Government's seriousness.

The Department of Employment said yesterday it hoped to get 250,000 copies of the leaflet out before the end of this month - almost five months after the revamped scheme became operational on May 1.

On May 12 Mr Trippier said he wanted the number of approvals under the scheme to rise to 400 a month as soon as possible. This was the peak reached three years ago when the Treasury insisted on changing the rules because of losses which questioned the use of the scheme was causing the Government. The rate of take-up dropped to 45 a month.

Under the scheme the Government guarantees 70 per cent of the loans (it was originally 80 per cent) to risky new ventures, but a premium is charged to deter careless borrowing. The premium was originally 3 percentage points above commercial rates. This was raised to 5 points but has now been dropped to 2.5.

So far £24 loan guarantees worth £18.1m have been approved under the new rules. Half have gone to new businesses and half to financing expansions.

Documents suggest Navy may cut fleet

By David Buchan

BRITAIN'S surface ship and submarine force will fall in number over the next 10 years, according to confidential internal Royal Navy documents published yesterday in the press.

The Ministry of Defence acknowledged yesterday the documents were genuine and said an inquiry would be held as to how they apparently came to be found by passers-by on the tow path beside the river Thames and then passed to the Mail on Sunday newspaper.

MoD officials stressed the papers were not centrally approved ministry documents. The main paper was a set of hand-over notes from the outgoing assistant director naval staff duties to his successor, a captain P.N. Goodwin.

The other document was described by the MoD as containing "a few ideas" about next year's (1986-87) Defence White Paper (policy document).

Ministry officials refused to comment on the substance of the documents, but apparently they show that the current number of 50 destroyers and frigates will come down to 47 in the mid 1990s, despite the government commitment to a force of "around" 50 ships.

Local authority talks seen as benchmark for pay round

BY DAVID BRINDLE

LEADERS of some Labour-controlled local authorities are preparing tomorrow to offer a wage rise of 6.7 per cent to more than 1m council manual workers.

It seems almost certain that the local authority employers will offer 6 per cent to the manual workers, Britain's biggest single pay bargaining group. But pressure has been mounting among the dominant Labour authorities to go further to 6.7 per cent.

Union leaders, who have been lobbying Labour-controlled councils on the pay issue, believe there is a good chance they will get the 6.7 per cent.

Minister see the negotiations as setting an important benchmark for the winter pay round. Last week, lo-

cal authority leaders were summoned by Mr Nicholas Ridley, Environment Secretary, to be reminded of the Government's requirement for the level of pay settlements to fall in line with the drop in inflation to 2.4 per cent.

Mr Kenneth Clarke, Paymaster-General, said last Friday that, taking account of tax cuts, there was no justification for any cost-of-living pay rise this winter: wage or salary increases should be based solely on better performance and higher productivity.

Last year, council manual workers won an 8.1 per cent rise. Ministers say this was subsequently cited by union negotiators throughout the public sector and beyond, leading in no small way to the underlying

increase in average earnings in the economy as a whole sticking rigidly at 7.5 per cent.

Those employers opposed to offering 6.7 per cent will argue tomorrow that such a move would provoke a backlash among council white-collar staff. They accepted 6 per cent last week, backdated to July 1, but only after a national strike ballot surprised the employers with a 65 per cent turnout and a 45 per cent vote for action.

Opponents of the mooted 6.7 per cent offer will also question whether it can be afforded, pointing out that the Government is allowing in rate support grant only 3.75 per cent for inflation and pay and that some funds need to be held back for the grade re-structuring.

Sponsors may quit business expansion

BY ALICE RAWSTHORN

FOUR of the most active sponsors of the Government's Business Expansion Scheme are considering withdrawal from business expansion funds, which put together investment portfolios of companies financed by the scheme.

The investment bank Warburg Investment Management has decided to curtail its fund sponsorship. The finance houses Granville, MIM and Singer & Friedlander are all considering following suit. Ear-

er in the summer two of the largest fund sponsors, the venture capital concern Electra and merchant bank County, opted for withdrawal.

When the BES was introduced in 1983, the Government perceived it as a way of raising capital for young, entrepreneurial companies by offering generous tax advantages to individuals for investment in venture capital.

The scheme was intended to stimulate job creation and to boost

high technology. But the BES has been subjected to abuses by investors, sponsors and companies alike.

Warburg Investment Management mounted two business expansion funds in the 1983-84 and 1984-85 taxation years. Warburg chose not to launch a fund last year but planned to keep an open mind on whether to return to the market this year. It has now opted for withdrawal.

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operating as an 'International Dealer' since then. Thus we're already used to the new environment.

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UK NEWS

BASE LENDING RATES

Bank	Rate	Bank	Rate
ABN Bank	10	Equatorial Trst Corp. plc.	10
Allied Arab Bank Ltd.	10	Exeter Trust Ltd.	10 1/4
Allied Dunbar & Co.	10	Financial & Gen. Sec.	10
Allied Irish Bank	10	First Nat. Fin. Corp.	11
American Express Bk.	10	First Nat. Sec. Ltd.	11
Amro Bank	10	Robert Fleming & Co.	10
Henry Ansbacher	10	Robert Fraser & Ptns.	11
ANZ Banking Group	10	Grindlays Bank	10 1/2
Associates Cap Corp.	10	Guinness Mahon	10
Banco de Bilbao	10	Hambros Bank	10
Bank of Cyprus	10	Hartfield & Gen. Trust	10 1/2
Bank of Ireland	10	Hill Samuel	10 1/2
Bank of India	10	C. Hoare & Co.	10
Bank of Scotland	10	Hongkong & Shanghai	10
Banque Paribas	10	Knowles & Co. Ltd.	10 1/4
Barclays Bank	10	Lloyds Bank	10
Benchmark Trust Ltd.	10	Mass Westpac Ltd.	10
Benevolent Trust Ltd.	11	Mahindra & Sons Ltd.	10
Berliner Bank AG	10	Midland Bank	10
Brit. Bk. of Ind. Bank	10	Morgan Grenfell	10
Brown Shipley	10	Mount Credit Corp. Ltd.	10
CL Bank Nederland	10	National Bk. of Kuwait	10
Canada Permanent	10	National Girobank	10
Cayzer Ltd.	10	National Westminster	10
Cedar Holdings	11	Northern Bank Ltd.	10
Charterhouse Bank	10	Norwich Gen. Trust	10
Citibank NA	10	PK Finance Intl (UK)	10 1/4
Citibank Savings	10 1/2	Provincial Trust Ltd.	11
City Merchants Bank	10	R. Raphael & Sons	10
Clydesdale Bank	10	Reunited Guaranties	11
Comm. Bk. N. East	10	Royal Bank of Scotland	10
Consolidated Credits	10	Royal Trust Co. Canada	10
Continental Trust Ltd.	10	Standard Chartered	10
Co-operative Bank	10	Trustee Savings Bank	10
The Cyprus Popular Bk.	10	UDT Mortgage Express	10 1/4
Duncan Lewis	10	United Bank of Kuwait	10
E. T. Trust	11	United Mizrahi Bank	10
		Westpac Banking Corp.	10
		Whiteaway Laidlaw	10 1/4
		Yorkshire Bank	10

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Mecca Leisure to offer identical pensions to men and women

By ERIC SHORT

MECCA LEISURE, the leisure group expected to be floated on the London Stock Exchange next month, is to overthrow two centuries of actuarial practice by providing identical pensions to men and women paying the same contributions as each other in its new employee pension schemes.

Women are generally quoted lower pension rates because of their longer life expectancy. It is believed to be the furthest any company has gone toward equality of treatment for men and women in pension schemes.

Currently, the actuarial profession is bitterly disputing any moves

by the Government, the Equal Opportunities Commission and the EEC to introduce unisex rates as part of the drive to end discrimination.

The new scheme starts on October 1. The management has been busily explaining it to employees.

It is designed so that men and women get the same pension for the same contributions.

The scheme is revolutionary also in giving employees the right to retire at any time between the ages of 55 and 65.

The cash accumulated from the invested contributions is used by the employee to buy a pension. The

scheme itself offers very competitive pension rates at the same level for men and women. There is a guaranteed minimum rate which ensures that employees get at least a pension based on 1/80 of earnings at retirement for each year of employment.

A unisex pension benefits rate would be higher than the corresponding rate for women but lower than that for men. Employees have the right to take the cash and buy an annuity from a life company quoting separate rates. Normally, it might be expected that men would go outside to get a higher pension while women stayed in the scheme.

Monetarist attacks economic policy

By PHILIP STEPHENS, ECONOMICS CORRESPONDENT

A LACK of clarity in the Government's conduct of monetary policy has been sharply criticised by Professor Patrick Minford, a leading monetarist economist at the University of Liverpool.

Prof Minford, writing in the Quarterly Economic Bulletin of the Liverpool Research Group, says

that the direction of monetary policy has been clouded by officially inspired reports linking interest rates to everything from the exchange rate to the level of pay rises.

The Government's original idea of setting clear money supply targets, he says, was to create a fixed point around which expectations of

future prices could be formed. Recent practices, however, had been "far from this ideal."

Quarterly Economic Bulletin, (price £25 annually for companies £25 for individuals), Department of Economic and Business Studies, University of Liverpool, PO Box 147, Liverpool L69 3EX.

Brokers to poach gilt-edged business

By Barry Riley

A MEDIUM-SIZED London stock-broking firm, Capel-Cove Myers, has announced its plans to poach gilt-edged business from the ring of 27 gilt-edged market makers, or primary dealers, set up by the Bank of England to operate the market with effect from October 27.

CCM aims to be the leading agency broker in gilts, offering a dealing service on a commission-paying basis to institutional clients. It will not set in any circumstances as a principal in gilts.

Brushing aside what it describes as a "trusty" reputation from some of the leading market makers, the firm has attacked aspects of the new primary dealer system. "Too little attention appears to have been paid to securing a fair deal for investors in the new gilt market," it says in a new brochure entitled The Agency Broking Solution.

It also claims that the market may only be able to support a third of the number of market makers which have been authorised

Mercury to launch residential telephones before Christmas

By DAVID THOMAS

MERCURY Communications, the sole competitor to British Telecom's main telephone network, will offer services to residential customers before Christmas through a marketing drive aimed at about 250,000 people. It also wants to set up call boxes to compete with BT's.

News of these new Mercury plans comes as Sir Eric Sharp, chairman of Cable and Wireless, Mercury's parent, attacked the Labour Party's proposals to reintegrate Mercury into BT as "a doctrinaire political gesture" which could cost a Labour administration more than £1bn.

Mercury, which so far has only business customers, intends to sign up its first residential subscribers before Christmas.

Mr Gordon Owen, Mercury managing director, estimates that these three groups will add up to about 250,000 people. He stressed that residential users

would need to be fairly heavy phone users in order to gain financially from Mercury's cheaper charges, because they will have to buy a Mercury phone costing £35 and pay a yearly £7.50 fee.

Moreover, they would need to live within about 25 miles of Mercury's trunk network, which now includes London, Birmingham, Manchester, Liverpool, Leeds and Bristol, and is due to be extended to Glasgow and Edinburgh before the end of the year.

It is also understood that Mercury has applied to OfTel, the regulatory body, for a change in its licence to allow it to operate call boxes, though both Mercury and OfTel refused to comment on this.

If OfTel were to agree, Mercury would probably concentrate on centres of greatest public demand, such as airports and railway stations. OfTel would need to consult other interested bodies, including probably BT, and is likely to assess the implications for the duty placed on BT to run call boxes.



Speaking of blue chips.

What he particularly admired about his investment analyst was his apparently unerring far-sightedness. He'd been proved right time and time again. Should he buy those Oyster-Oil shares and trade in his Peach holdings?

Japan's Sunny Electronics were looking particularly bullish. And on the foreign exchange market, everyone was agreed that the dollar could make up lost

ground in the very near future.

When, a little later, the conversation came round to what he should do with his German car industry investments, it seemed only natural that the subject of his new BMW 535i should come up. As close business friends, there seemed no harm in admitting that the 218 horsepower really did give a performance that was way above most people's expectations.

To calm his friend's

growing look of anxiety, he also didn't forget to mention the superlative, road-hugging suspension or the standard ABS anti-lock braking system, which caters for reassuringly safe emergency braking even on a wet surface.

Somewhat surprisingly, the only question that was registered concerned the finishing quality and workmanship of his 535i.

Surprising, because up to now

everyone else he'd spoken to had taken that for granted.

Quite right too, he thought. The time passed and, what with all the enthusiasm over his new BMW 535i, the real reason for his visit had taken on a completely different meaning. Speaking of blue chips...



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UK NEWS: SDP CONFERENCE

Owen seeks to heal split over nuclear defence

BY PETER RIDDELL, POLITICAL EDITOR

THE SOCIAL Democratic Party yesterday opened the way for a possible agreement next year with the Liberals on the contentious issue of nuclear defence, following conciliatory signals by Dr David Owen, the Social Democrats' leader, at its annual conference in Harrogate.

Following a visit with Mr David Steel, the Liberal leader, to Paris and Bonn earlier this month, Dr Owen said the parties were starting "a new emphasis in British defence policy through strengthening the European defence pillar." He said the French Government had now moved and was willing to consider co-ordination with Britain on nuclear policy.

Dr Owen's stress on a European approach offers a way out of the lengthy wrangling within and between the Alliance partners. Most Liberals oppose the retention of an independent British nuclear capability while the majority of the SDP believes that a successor to Polaris is necessary. Both parties regard it as vital that the damaging divisions on the issue are ended before the next election.

The point of contention is about what the Alliance says about a replacement to Polaris given its opposition to Trident. Earlier this summer Dr Owen clashed with other Alliance leaders in distancing himself from a report saying that a statement on the issue could be deferred.

However, on Saturday, Dr Owen party endorsed this joint Alliance report and, in a generally harmonious two-hour debate yesterday, the SDP's ruling Council for Social Democracy pointedly did not reaffirm existing party policy but took a more flexible position. This was to allow scope for a compromise with the Liberals.

Alison of Mr Steel welcomed the result as offering the Liberal leadership a chance, but no certainty, of also maintaining a flexible position at its assembly in Eastbourne next week. However, Liberal unilateralists were last night highly sceptical about Dr Owen's behaviour.

Indeed, Dr Owen indicated over the weekend that he had not changed the substance of his views. He still believes it is politically necessary for the Alliance to say before the election what it intends to put in place of Trident after Polaris, particularly since work is well advanced in building submarines. His preference is for retaining a British controlled nuclear capability, though within a European context.

Policy on nationalised industries reserved

By Michael Cassell

THE Social Democratic Party yesterday moved decisively to ensure that it does not go into the next general election pledged to implement a programme of selective renationalisation.

The party conference in Harrogate, northern England, overturned by a large majority a decision taken in May by the ruling Council for Social Democracy to renationalise, with compensation, those privatised monopolies where competition cannot be effectively introduced.

The SDP policy committee told delegates that the earlier decision gave a general commitment to renationalisation - to include British Telecom and British Gas - which would prove disastrous electorally.

Mr Ian Wrigglesworth, the party's industry spokesman, told the conference that a decision to endorse partial renationalisation would provide powerful ammunition for their political opponents and would "go down like a lead balloon" with the electorate.

He said the SDP had called for a period of stability for British industry and that, in seeking to go down the Labour road towards a fresh round of nationalisation, the party would create further damage and uncertainty.

Peter Riddell reports on challenges facing the Alliance
Spotlight on dominant leader trying to reassure followers

DR DAVID OWEN so dominates the SDP that its conference always turns on his personality and relations with his followers. So it is again this week, not only over nuclear defence but also, equally significantly, over what happens after the next election.

Ever since he became leader in 1983 Dr Owen has faced accusations of leading from the front and not taking sufficient account of the views not only of ordinary activists but also of other party leaders.

This summer's open airing of differences between Dr Owen and the rest of the Gang of Four (especially Mrs Shirley Williams) shocked the party's rank and file. They like unity and came to Harrogate seeking reassurance. And that is what they have so far got, both publicly and in a private briefing of candidates from Mr Bill Rodgers.

Dr Owen has been careful to offer an olive branch over nuclear defence - in endorsing the Alliance commission report from which he had earlier distanced himself - while making no concessions of substance. There were some warnings from party activists against a "one-man approach," but the debate succeeded in kicking the issue into touch, at least until next week's Liberal assembly in Eastbourne.

However, on the eve of the speech by Mr David Steel, the Liberal Party leader, in Harrogate today, he annoyed some Liberals and those Social Democrats favouring a closer Alliance by discussing in a television interview the possibility of the two parties working together, even under proportional representation, rather than merging.

But more significant was the speech on Saturday when he clearly sought to heal the wounds of the summer by indicating that he would not try to operate on his own after the next election.

He condemned those who sought to push the Alliance towards either the Tories or Labour in the event of a hung, or balanced, parliament after the next election. He said that in any such negotiations the Alliance would try to achieve as much as possible of its own programme.

These remarks were also clearly intended to end the debate of recent weeks about how far the SDP is a mark II version of the Labour Party. This point is naturally of crucial importance in any such negotiations.

The Limehouse Group, a small, but vocal, ginger group, has emphasised the SDP's roots in the "old" Labour Party of the 1945 government.

Yet, as Dr Owen repeatedly points out, some 64 per cent of SDP members never previously belonged to any other political party. And, as Mr Anthony Goodman, a recent Oxford graduate and candi-

date for Uxbridge near London, his generation were not interested in the SDP becoming a Labour Party mark I or II - what he termed "a better yesterday."

Yet the doubts of some SDP members and many Liberals, about Dr Owen's post-election intentions are unlikely to disappear completely.

One indication will come this afternoon when the conference debates proportional representation. Dr Owen is fully committed to PR but, like Mr Steel, does not want to have his hands tied in any talks with other parties.

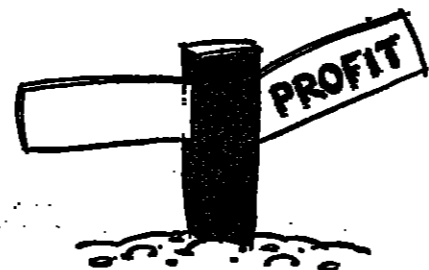
However, a number of amendments will be debated which seek firm commitments on its introduction in the lifetime of a parliament and on making a referendum on PR a precondition to any coalition with, or support of, another party.

Similarly, at the Liberal assembly in Eastbourne next week, Mr Steel faces calls for any negotiations with other parties to be conducted by a team elected by the two parliamentary parties, as well as by the two leaders.

The result of these debates will show how far the two leaders have the unreserved confidence of their rank and file to operate flexibly in such talks. For all the indispensability of both leaders, their parties may not like to keep them on too loose a rein.

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The serial numbers of the Debentures to be redeemed in whole are as follows:

101	2372	6803	6888	7100	7428	8091	8091	10096	11752	12257	14273	14428	14721	15206	16088	16717	16840	16886	17242	18041	18418	19418	19418
204	2888	3413	3488	3503	3518	3533	3548	3563	3578	3593	3608	3623	3638	3653	3668	3683	3698	3713	3728	3743	3758	3773	3788
391	404	419	434	449	464	479	494	509	524	539	554	569	584	599	614	629	644	659	674	689	704	719	734
749	764	779	794	809	824	839	854	869	884	899	914	929	944	959	974	989	1004	1019	1034	1049	1064	1079	1094
1119	1134	1149	1164	1179	1194	1209	1224	1239	1254	1269	1284	1299	1314	1329	1344	1359	1374	1389	1404	1419	1434	1449	1464
1479	1494	1509	1524	1539	1554	1569	1584	1599	1614	1629	1644	1659	1674	1689	1704	1719	1734	1749	1764	1779	1794	1809	1824
1839	1854	1869	1884	1899	1914	1929	1944	1959	1974	1989	2004	2019	2034	2049	2064	2079	2094	2109	2124	2139	2154	2169	2184
2199	2214	2229	2244	2259	2274	2289	2304	2319	2334	2349	2364	2379	2394	2409	2424	2439	2454	2469	2484	2499	2514	2529	2544
2559	2574	2589	2604	2619	2634	2649	2664	2679	2694	2709	2724	2739	2754	2769	2784	2799	2814	2829	2844	2859	2874	2889	2904
2919	2934	2949	2964	2979	2994	3009	3024	3039	3054	3069	3084	3099	3114	3129	3144	3159	3174	3189	3204	3219	3234	3249	3264
3279	3294	3309	3324	3339	3354	3369	3384	3399	3414	3429	3444	3459	3474	3489	3504	3519	3534	3549	3564	3579	3594	3609	3624
3639	3654	3669	3684	3699	3714	3729	3744	3759	3774	3789	3804	3819	3834	3849	3864	3879	3894	3909	3924	3939	3954	3969	3984
3999	4014	4029	4044	4059	4074	4089	4104	4119	4134	4149	4164	4179	4194	4209	4224	4239	4254	4269	4284	4299	4314	4329	4344
4359	4374	4389	4404	4419	4434	4449	4464	4479	4494	4509	4524	4539	4554	4569	4584	4599	4614	4629	4644	4659	4674	4689	4704
4719	4734	4749	4764	4779	4794	4809	4824	4839	4854	4869	4884	4899	4914	4929	4944	4959	4974	4989	5004	5019	5034	5049	5064
5079	5094	5109	5124	5139	5154	5169	5184	5199	5214	5229	5244	5259	5274	5289	5304	5319	5334	5349	5364	5379	5394	5409	5424
5439	5454	5469	5484	5499	5514	5529	5544	5559	5574	5589	5604	5619	5634	5649	5664	5679	5694	5709	5724	5739	5754	5769	5784
5799	5814	5829	5844	5859	5874	5889	5904	5919	5934	5949	5964	5979	5994	6009	6024	6039	6054	6069	6084	6099	6114	6129	6144
6159	6174	6189	6204	6219	6234	6249	6264	6279	6294	6309	6324	6339	6354	6369	6384	6399	6414	6429	6444	6459	6474	6489	6504
6519	6534	6549	6564	6579	6594	6609	6624	6639	6654	6669	6684	6699	6714	6729	6744	6759	6774	6789	6804	6819	6834	6849	6864
6879	6894	6909	6924	6939	6954	6969	6984	6999	7014	7029	7044	7059	7074	7089	7104	7119	7134	7149	7164	7179	7194	7209	7224
7239	7254	7269	7284	7299	7314	7329	7344	7359	7374	7389	7404	7419	7434	7449	7464	7479	7494	7509	7524	7539	7554	7569	7584
7599	7614	7629	7644	7659	7674	7689	7704	7719	7734	7749	7764	7779	7794	7809	7824	7839	7854	7869	7884	7899	7914	7929	7944
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9399	9414	9429	9444	9459	9474	9489	9504	9519	9534	9549	9564	9579	9594	9609	9624	9639	9654	9669	9684	9699	9714	9729	9744
9759	9774	9789	9804	9819	9834	9849	9864	9879	9894	9909	9924	9939	9954	9969	9984	9999	10014	10029	10044	10059	10074	10089	10104
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MANAGEMENT

EDITED BY CHRISTOPHER LORENZ

JAN CARLZON sees himself as a perpetual traveler, content guiding his faithful flock of package tourists—for tourists read employees—to the next enriching experience.

The flamboyant chief executive of SAS, the Scandinavian airline, who has already become something of a trendsetter among European managers, says: "My personality is very much the tour conductor. I loved to go anywhere as a tour conductor. You brought the people to Venice, for example, and you went away in front of the group with a flag and everyone saw you and followed. I think that is what I am still doing, waving the flag and going ahead."

In three different jobs in little more than a decade he has managed to hold up his flag and get the workforce to follow him—working three minor miracles of corporate recovery in the process—at Vingnes, the tour operator, Linjeflyg, the domestic Swedish airline and then SAS. In the process he has become both a business folk hero and the butt of many critical jokes, notably that he is above all an "ego boy."

His success has drawn the guru of modern management theory to Scandinavia to study the Carlzon phenomenon like bees to a honeypot.

When John Naisbitt, the US author of the best-seller *Megatrends* set out to write the follow-up *Revolutions in the Corporation* with Patricia Aburdene, there was no doubting where they would start.

Paragraph one, chapter one of the book begins: "As a young man Jan Carlzon made a name for himself by turning the domestic Swedish airline, Linjeflyg, into a very profitable operation. In 1981 Carlzon became president of Scandinavian Airline Systems, SAS, which at the time was losing \$17m per year. After a single year of Carlzon's leadership, SAS was earning a profit. He did it by turning the organisation chart upside down. Truly believing that SAS should be customer-driven, he put those who dealt directly with the customer in charge of the company. The rest of the company on the upside-down organisation chart worked for those who dealt with the customers."

Not to be outdone in recognising Carlzon's worth in preaching the modern gospel of corporate success, Tom Peters, author of *In Search of Excellence* manages to refer to Carlzon and SAS in his follow-up book *A Passion for Excellence* more often than in any other corporation and chief executive.

By the time Karl Albrecht and Ron Zemke sat down to write *Service America—Doing Business in the New Economy* last year, SAS and the Carlzon

The guru factor

Preaching what he practises

Kevin Done examines the reputation of one of Europe's few businessmen-pundits, Jan Carlzon, the glamorous head of SAS

story had become "the seeds of an idea whose time may well have come in America, and we suspect in much of the rest of the Western business world." Carlzon himself does not admit to having read much of the modern genre of management literature. When pushed he does confess to having skimmed through Kenneth Blanchard's "One Minute Manager" but he claims he did not even get beyond the introduction and the roman numeral pages of *In Search of Excellence*.

"I said that what it comes down to is treating people decently and asking them to shine. I said that I would use my time for something else than reading the book. I had already confirmed this message."

After taking over SAS in August 1981 in the midst of the airline recession Carlzon set about a dramatic reorganisation of the company aimed at improving service and making SAS the "businessman's airline." Customers rather than

staff were established as the company's major asset, and staff were schooled to serve the customer. Responsibility was decentralised to the "front-line" personnel and the whole staff was sent on service courses which quickly became known as charm schools. The planes were spruced up and Carlzon set out to make SAS "Europe's most punctual airline." "We have 60,000 moments of truth out there every day," said Carlzon, defining a moment of truth as each time a customer came into contact with the company.

The SAS turnaround has provided a model for British Airways and several other airlines, as well as for companies in a wide variety of different industries, from manufacturing to banking.

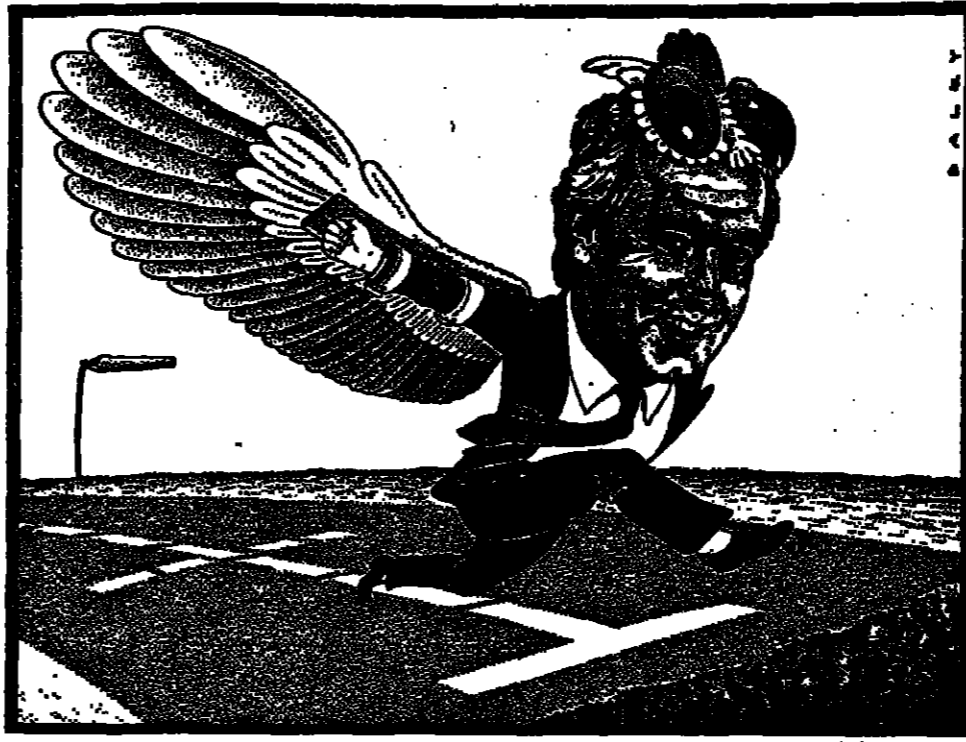
Carlzon's apparent impatience with management books has not stopped him making his own contribution. He is one of the few European top managers who have so far attempted to write a book about management, let alone to "do an *Excellence*," and hit the best-seller lists in the same way as has the tale of dirty dealings in Detroit written by Lee Iacocca, chairman of Chrysler.

Lecture stage

That Carlzon knows a sales incentive when he sees one is demonstrated by the choice of Tom Peters to write the introduction to the English-language edition of his book, which will appear around the turn of the year.

Carlzon was already a well-established part of the international management lecture circuit before he took to print. His next appointment on the lecture stage is later this month when he addresses a couple of thousand bankers in Washington at the Bank Marketing Association.

One of the advantages for conference organisers of having Carlzon speak is that he comes a little cheaper than many other practitioners of the trade. "During the spring of 1984 the Executive Club of Copenhagen



had three speakers on the programme: Carter, Kissinger and Carlzon," he says. "Carter and Kissinger got approximately Dkr 225,000 and I got two bottles of wine. I do not take a fee. It might sound stupid to an American, but I see my job here internally to be an ambassador."

Carlzon's book *Rio Pyramider* (Flatten the Pyramid) has already established him as a best-selling author in Scandinavia. The book came out in Swedish, Danish and Norwegian in November last year. It went straight to the top of the best seller lists in Sweden, and stayed among the top 10 for eight months.

It has already had one reprint in Sweden selling, according to Bonnier, its publisher, some 65,000 copies. "This is a very impressive figure. It beats all imported management books like Iacocca's by many lengths," says Ebbe Carlsson, of Bonnier. A further 35,000 copies have been sold in Denmark and 25,000 in Norway. Tom Peters says that even a novel is considered a success in Sweden if it sells 6,000-7,000 copies.

The Carlzon book is now being prepared for publication in the US and the UK with Harper and Row as publishers, and in France by Intereviditions, the French publishing house which has made a speciality of successfully bringing foreign management books to a sceptical French public.

Pyramider was dictated rather than written by Carlzon, and his thoughts were then edited by Thomas Lagerstrom, a Swedish business journalist and author, but the SAS chief executive still claims that "they are my words."

He wrote the book, he says, because of a need to set the record straight. "When we made the changes in SAS at the beginning of the 1980s there was so much written and said about what happened. It was used so much in seminars and in management training; there was not one consultant in Scandinavia who did not draw conclusions from what happened in SAS. As time went on I could not recognise ourselves in it; it was more a myth than a true picture."

"I felt a very strong need to tell what it was really about and not what people said it was about."

As one of the most visible, high profile managers in Scandinavia today, Carlzon recognises very clearly that he has set himself up as an easy target for criticism. When the SAS revolution began to run out of steam in 1984, there were many both inside and outside the company who were waiting for his downfall, and the book is one way that he has tried to head off the attack.

Pyramider is a mixture of Carlzon's account of the measures taken and methods used successively to put Vingnes, Linjeflyg and SAS back on their feet along with a glimpse of helping Chairman Jan's thoughts on modern management techniques, the development of society in general, and

in a final chapter—which will not be grazing the international edition—the failings of Swedish politicians in particular.

The thoughts on management are not new: market orientation, people involvement, running a company with the customer and not the tools of production as the starting point. What is interesting, however, is that Carlzon is speaking from experience. He has sought to put these ideas on service management into practice and not just to theorise and lecture.

Thin ice

When he is explaining his analysis of the problems confronting Linjeflyg and SAS, the solutions chosen and how they were implemented, Carlzon is lucid and has an easy, readable style. When he moves into sociology and politics, however, he is on thin ice, and becomes long-winded and repetitive. What is missing, above all, is any sense of struggle, of the difficulty of the challenge. It all seems too easy.

Occasionally he allows a glimpse into a world of personal doubts. When he took on the job of heading SAS's airline operations he flew to New York to try to sort out his thoughts, suddenly afraid of failure. "I walked, alone, along street after street, hour after hour. I let arguments for and against [the job] run freely. Then I returned to myself. Charged up and mentally prepared I could go home and get to work on the new job."

If he does occasionally wander in the wilderness, it scarcely seems to be for more than 24 hours at a time.

Carlzon's thesis is that in the last 50 years society has changed from a vertical to a horizontal organisation—hence the need to flatten organisational pyramids—that in the process we have created what he calls "The New Man/New Woman."

Opportunities have been equalised, skill and knowledge levels have been evened out, people have a new confidence and self-image, they no longer bow and scrape to authority. But the corporation has not kept up with the revolution.

"In companies we continue to direct people with our catechisms, instructions and rules books, as if nothing had happened. We take people from the new levelled society and stick them in right at the bottom of the old pyramid company."

For Carlzon, yesterday's boss must be tomorrow's leader, giving up his orders and instructions and transferring responsibility and authority to those in the front-line, the ones who are actually doing the job. The leader then works through information, inspiration, the communication of strategy and the business idea.

"A person who does not have information cannot take responsibility. A person who has information cannot avoid taking responsibility," is one of Chairman Jan's favourite maxims. Carlzon is aware that in the past he has endangered his message by over-exposure outside the company and for the future he is planning to devote at least a quarter of his time to internal communication.

When the initial crisis consciousness within SAS—created by two years of record losses—began to evaporate with the success of the "first wave" strategy, Carlzon suddenly began to realise that he had left the organisation without new goals. He also realised that with all the concentration on front-line personnel he had failed to take middle management with him and had failed to give them a proper role in the new decentralised SAS.

Without an overall strategy from the leadership different groups began setting their own priorities and pulling in different directions thus creating increasing internal conflicts.

In *Pyramider* Carlzon describes how exhaustive talks with the personnel allowed him to formulate the new "threat" which is supposed to galvanise SAS into action and take it well into the 1990s, namely the threat of deregulation and free competition among the airlines.

He has set a target of cutting costs by 25 per cent between 1985 and 1990. SAS is seeking

to develop new booking communications and distribution systems, and it is seeking to develop more efficient "route and hub" structure, which could eventually take it into co-operation with other airlines on certain routes.

Those might be the measures, but the methods chosen are those of visionary Carlzon, who believes—in positively Churchillian terms—that if he can get the SAS personnel to accept the reality of the threat of free competition, SAS can be ahead of the game in preparing for tomorrow's battles. "If we can master our destiny, instead of waiting for things to happen; if we use our history as a stepping stone into the future, instead of dreaming about the good old days, we might just make history again," says a recent SAS staff brochure.

Carlzon has no problem in rejecting: he does not enjoy the minutiae of running a company. "My ever clearer character in the company is that I work very much on the surface. I feel I have an ability to see trends and work strategically and to give leadership. I am not good at going deep into details and executing things. There are others that can take responsibility for execution."

With his pale blue eyes, boyish good looks and graying blond hair, Carlzon's message can certainly sometimes appear naive and too good to be true. But there can be no doubt about his talents as a master communicator.

He finishes *Pyramider* with the tale of two stone cutters. "Asked what they were doing, one answered wearily, 'I am cutting these stones into square blocks'. The other answered enthusiastically: 'I am helping to build a cathedral!'"

The oft-laid charge that Carlzon is more at home in show business than business could only have received new support when he announced earlier this year that he had acquired a 50 per cent stake in Boersma, Stockholm's leading night club. It is an accusation he barely tries to refute, however. The modern company leader, he says in *Pyramider*, must be visionary, strategist, communicator, teacher and inspirer, and he might have added, "showman."

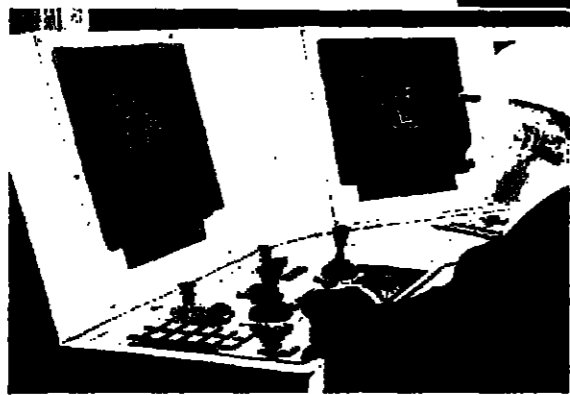
By using the self-critical term "ego boy" for the title of the first chapter of his book, Carlzon has tried to disarm those in Sweden who, at the height of the first SAS publicity wave, were somewhat overwhelmed by being served Carlzon with the morning paper, the radio news and the evening paper.

Previous articles in this series appeared on June 27, July 7, 14, 21, 28, August 4, 11 and September 1. The series will conclude on September 22.

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BSC STRIP MILL PRODUCTS: THE STEELS FOR INDUSTRY

APPOINTMENTS

Stewart Wrightson forms three companies

STEWART WRIGHTSON has made further organisational changes, and three new companies have been formed. Mr G. Bodin (a main board director) has been appointed chairman of Stewart Wrightson Construction Risks, the other board members being Mr M. M. Murphy (chief executive), Mr R. J. Thornton and Mr T. H. White (joint managing directors), Mr K. Blackmore (technical director), Mr J. M. Bell, Mr R. S. Brown, Mr D. A. J. Connor, Mr P. E. Gower, Mr R. J. Keeling, Mr C. R. Knox, Mr G. M. Page, Mr R. E. Robson, Mr J. K. Tanscliffe, Mr R. A. Wallace, Mr M. J. Washbourne and Mr G. H. Whithead. Mr J. E. Lane, Mr L. J. Seidman, Mr W. W. Miller, Mr W. M. Larkin, Mr R. T. Smith, Mr M. D. Tucker and Mr S. F. Wood are appointed divisional directors. Mr G. J. Sanders has been appointed chairman of Stewart Wrightson Excess Risks, the other board members being Mr R. E. Goode (chief executive), Mr P. E. Bell, Mr F. D. Barrow, Mr J. M. Bennett, Mr R. D. Bussone, Mr D. J. King, Mr R. W. McInnes, Mr D. A. Bates, Mr S. T. Smith and Mr D. W. Wright. Mr P. Brown, Mr P. E. Hall, Mr J. P. Holwell, Mr P. D. P. Jeffrey, Mr J. J. Nally and Mr R. A. East are appointed divisional directors. Mr G. F. Nixon has been appointed chairman of Stewart Wrightson Freight Movement, the other board members being Mr E. Farnett (managing director), Mr M. J. Brown and Mr A. H. Hunter, with Mr G. Hall and Mr E. Tree as divisional directors.

Mr Wess van Renswalle, regional director for the north, Whitbread Inns, has been appointed chief executive of PIZZA HUT (UK), which is jointly owned by Whitbread and PepsiCo. His role at Whitbread Inns will be taken by Mr David Gordon, commercial director of Whitbread Breweries.

ALEXANDER HOWDEN GROUP FINANCIAL SERVICES has appointed Mr David N. Wall as director and group financial controller. He joined the group from Deloitte Haskins and Sells, where he was a manager principally responsible for the audit of insurance brokers and other insurance related clients.

ACCO EUROPE office equipment manufacturer, has appointed Mr Peter Coleman to the new post of director of logistics, which includes all warehousing and transport operations in the UK and Europe. He was a management consultant with Coopers and Lybrand Associates.

ARTHUR ANDERSEN & CO has admitted the following to partnership: Mr Anthony Brierley (Leeds); Mr Joseph Connolly (London); Mr E. Newman, previously chairman and managing director, (London); Mr Elna Blair (Glasgow); Mr David Oliver (Cambridge); Mr Philip Randall (London); Mr Charles Rusche (Bristol); Mr Peter Hiley (London); Mr David Webster and Mr Brian Whitefoot (Manchester). Arthur Andersen & Co, management consultants, has admitted to partnership Mr Andrew Hunter (Belfast) and Mr Swaidar Khanna (London).

QUESTEL has appointed Mr Derek Tuby as senior sales director following the retirement of Mr Frank Richardson. Mr Tubby joined Special Telephone Systems, within operating subsidiary of Questel, in 1972.

Mr G. A. Cawington has been appointed secretary of the BANK OF ENGLAND from today in place of Mr F. E. Townsend who is retiring.

NAMEMARKERS, public relations arm of the Orica Group, has appointed Mr David Reed to the board as head of corporate and financial business. He was a director of Shandwick Consultants.

Mr G. F. Cook and Mr D. W. Ferry have been elected directors of HOWARD HOULDER & PARTNERS.

CLARKSON PUCKLE GROUP, members of the Dalgety Group, has appointed Mr A. D. Barraclough as managing director of Clarkson Puckle East Anglia.

Mr R. H. R. Kettle, a non-executive director of Charter Consolidated, has joined the board of SHAND as a non-executive director and has been appointed chairman. He is a non-executive director of Tarmac and of Evered Holdings. He was a group managing director of Tarmac until his retirement in May this year.

LONDON AND CONTINENTAL ADVERTISING HOLDINGS has appointed Mr Christopher Perry as chief executive, and a main board director. He was executive chairman of Hamlet Leathers and Hepburn Group, South African conglomerate. Mr David Harris becomes deputy chairman of L. & C. Ad.

CANADIAN IMPERIAL BANK OF COMMERCE has appointed Mr Neil Shaw as a director. He is chairman and chief executive of Tate & Lyle, and Tate & Lyle & Lyle. Among his other directorships are British Industries, Toronto, a subsidiary of Tate & Lyle. Among his other directorships are Smith Industries, Touche Renmant North American Investment Trust, Tuzaco Canada Inc, Alcantara, Lisbon and G. R. Arystan NV, Brussels.

BRITISH RAIL ENGINEERING has appointed Mr Peter J. Holdstock as managing director. Mr R. Newman, previously chairman and managing director, becomes chairman. Mr Holdstock joins from the Embart Corporation where he was vice president operations—Europe and Africa.

Mr Ian Burns has been appointed a director of LLOYDS DEVELOPMENT CAPITAL, part of Lloyd's Merchant Bank. He was previously senior manager of the venture capital group of Arthur Andersen & Co.

Mr Harold Harvey, has been appointed an associate director of THE DRUMMOND GROUP (formerly Strand Riley Drummond). He joined in January 1985 as production director of the worsted division.

At INTERNATIONAL COMMODITIES CLEARING HOUSE implementation of its new corporate strategy will be in the hands of Mr R. H. St. J. (John) Barshire who has become chairman. He is chairman and chief executive of Mercantile House Holdings. Mr Stuart Graham, the previous chairman, will shortly be retiring from the board, having seen through the initial stages of the company's new strategy.

Mr Angus Clark, managing director of THE HENDERSON GROUPS domestic garage door, sliding door gear and ladder division, P. C. Henderson, has been appointed to the board of the parent company.

Mr Robert Craig has joined the board of BROWN SHIPLEY INVESTMENT MANAGEMENT, the holding company for Brown Shipley's investment companies. Mr Craig is chairman of Hesaltime Moss & Co, the stockbroking company recently acquired by Brown Shipley. Mr Michael Beggs has been appointed managing director of Brown Shipley Investment Management; Mr Michael Chapman, Mrs Caroline Schick and Mr Peter Kirwan have also joined the board. Mr Trevor Clegg has joined the board of Brown Shipley Unit Trust Managers. Mr Clegg was formerly a director of Tyndall Managers and is based in Bristol.

EXCESS INSURANCE GROUP has appointed Mr P. C. Brown as hull underwriter and Mr R. D. C. Seymour as assistant London marine underwriter.

Mr A. G. Hilday has been appointed managing director of YACHTER. He was financial director and retains those responsibilities. Yacfter is a member of the GEC wire and cable group.

Lord Gidder has joined the board of FABER PREST HOLDINGS.

Mr Peter Davies and Mr Nigel Grover have been appointed directors of TAYLOR WOODROW CONSTRUCTION. Mr Davies joined Taylor Woodrow Construction in 1980. He became company secretary of Taylor Woodrow Osborne and Tazmech Nigeria in 1981, company secretary of Taylor Woodrow Construction in 1983 and took up a similar position with Taylor Woodrow Energy the following year. Mr Grover joined Taylor Woodrow Construction as a quantity surveyor in 1983, became a senior quantity surveyor in 1973, deputy chief surveyor in 1978, and a divisional director in 1985.

Mr Brian Fairclough has been appointed a director of STREETS FINANCIAL ADVERTISING. He joins from The Economist where for 10 years he was the international advertisement manager.

BONAR COLE POLYMERS has appointed Dr Clive T. Rankin as deputy managing director. He was with John Rankin & Co, a director of three subsidiaries.

Mr Peter Bullfield has joined YAMACHI INTERNATIONAL (EUROPE) as an executive director. The company is a subsidiary of Yamachi Securities Co, Tokyo. Mr Bullfield was a director of J. Henry Schroder Waggs & Co, and is a member of the Export Guarantees Advisory Council and the Overseas Project Board. Yamachi Securities will be seeking a banking licence in the UK and if this is granted, Mr Bullfield will become chief executive of the banking company.

MANUFACTURERS HANOVER has appointed Mr Terence Baker to its investment banking sector as foreign exchange manager—UK, and Mr Terence D. Allen as foreign exchange manager—Europe. Mr Baker is responsible for foreign exchange trading and sales in London and Guernsey and will be based in London. He had been head of foreign exchange in London for Dresdner Bank. Mr Baker replaces Mr Stuart A. Bann, who has retired. Mr Allen who will also be based in London will be responsible for trading and sales in 28 other locations in Europe and the Middle East. He was formerly treasurer of the National Bank of Abu Dhabi.

Mr David Rogers has been appointed marketing director of IBM, UK telecommunications company of Philips. He joins from Plessey network and office systems where he was general manager for small switching products.

CECIL GEE has appointed Mr Terence Denovan as group finance director. He was finance director for Europe, Africa and the Middle East of Raymond International Inc. Mr Patrick McGee has resigned from the main board to pursue other interests.

All these securities having been sold, this announcement appears as a matter of record only.



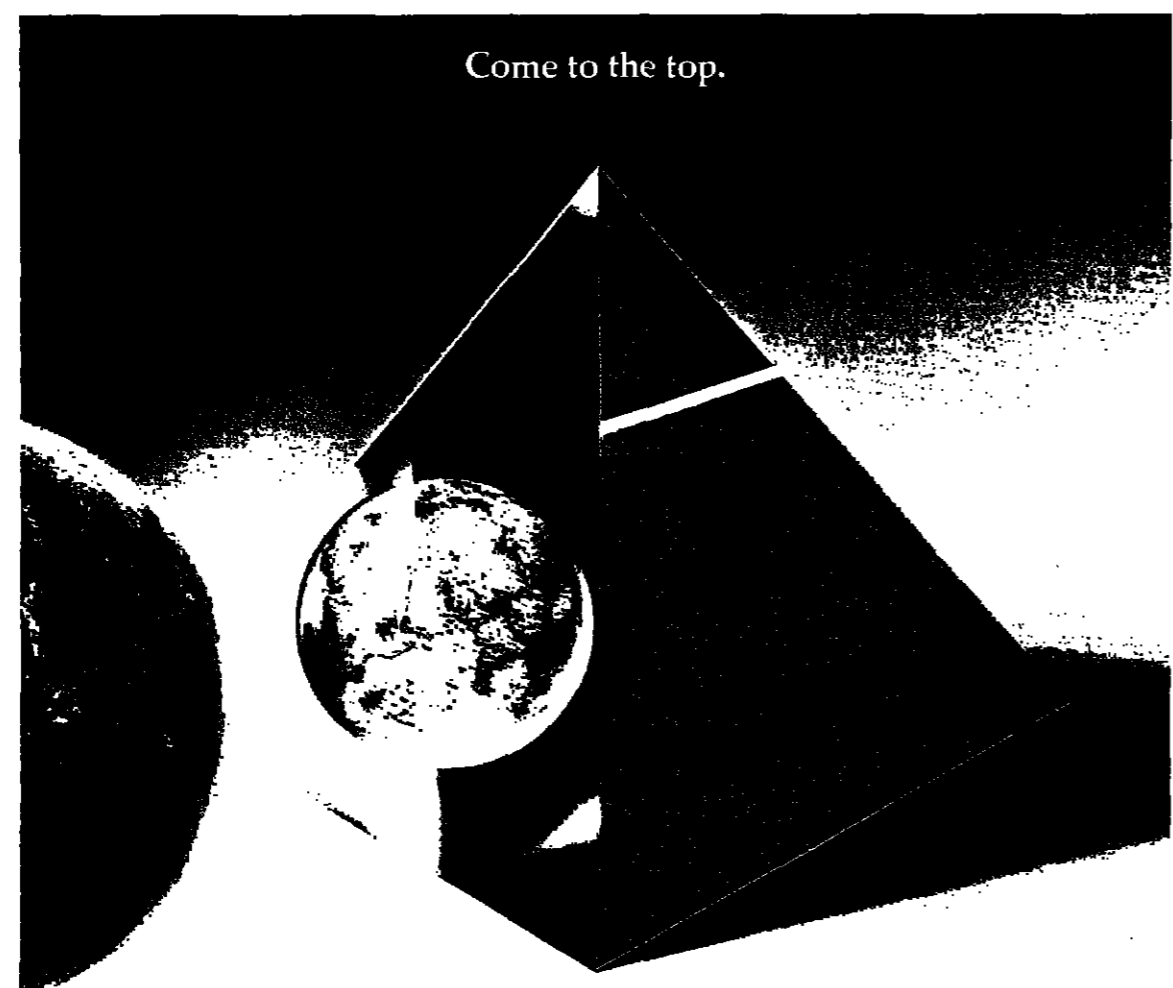
Royal Trustco Limited

(Incorporated with limited liability in Canada)

Issue of
U.S. \$150,000,000
Floating Rate Subordinated Capital
Debentures due 2085
Issue Price 100.05 per cent.

Nomura International Limited	Union Bank of Switzerland (Securities) Limited
Merrill Lynch Capital Markets	CIBC Limited
Bank of Montreal	Bank of Yokohama (Europe) S.A.
Banque Bruxelles Lambert S.A.	Barclays de Zoete Wedd Limited
Citicorp Investment Bank Limited	Dai-ichi Kangyo International Limited
Daiwa Europe Limited	Dominion Securities Pitfield Limited
Fuji International Finance Limited	Girozentrale und Bank der Österreichischen Sparkassen Aktiengesellschaft
Mitsubishi Trust International Limited	Morgan Guaranty Ltd
Morgan Stanley International	The Nikko Securities Co., (Europe) Ltd.
The Royal Trust Company of Canada	Salomon Brothers International Limited
Sumitomo Trust International Limited	S. G. Warburg Securities
Wood Gundy Inc.	Yamachi International (Europe) Limited

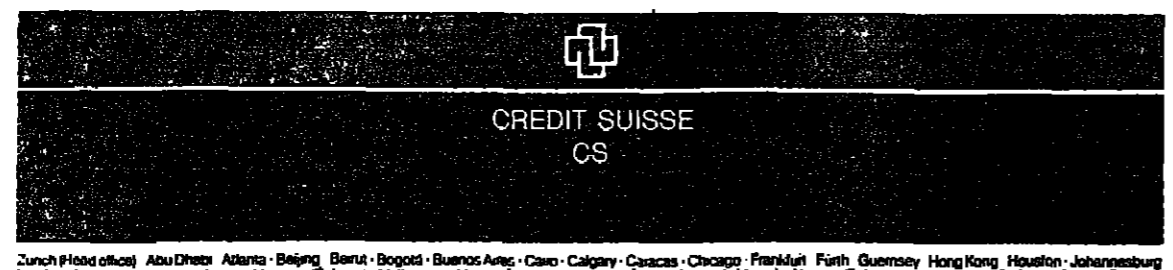
September, 1986



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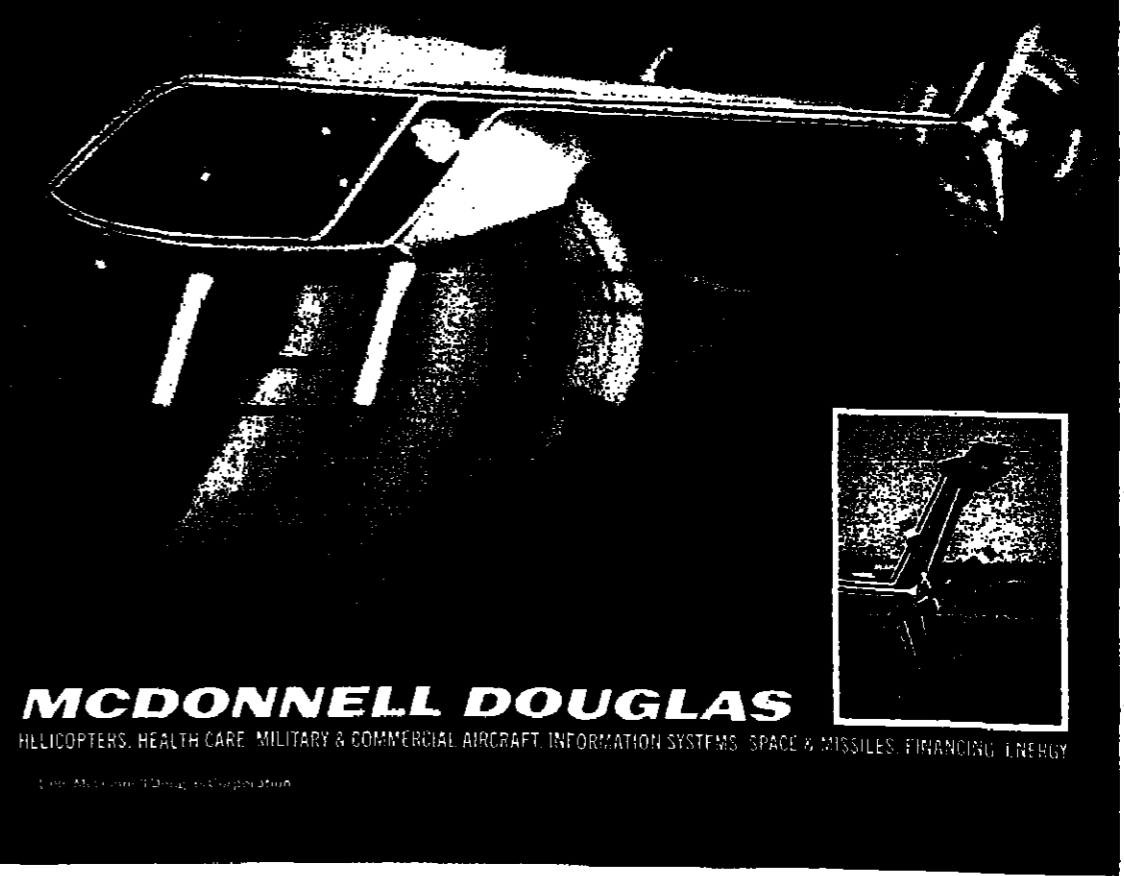


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The Rolls-Royce Merlin engine made the Spitfire an outstanding fighter in the Second World War.

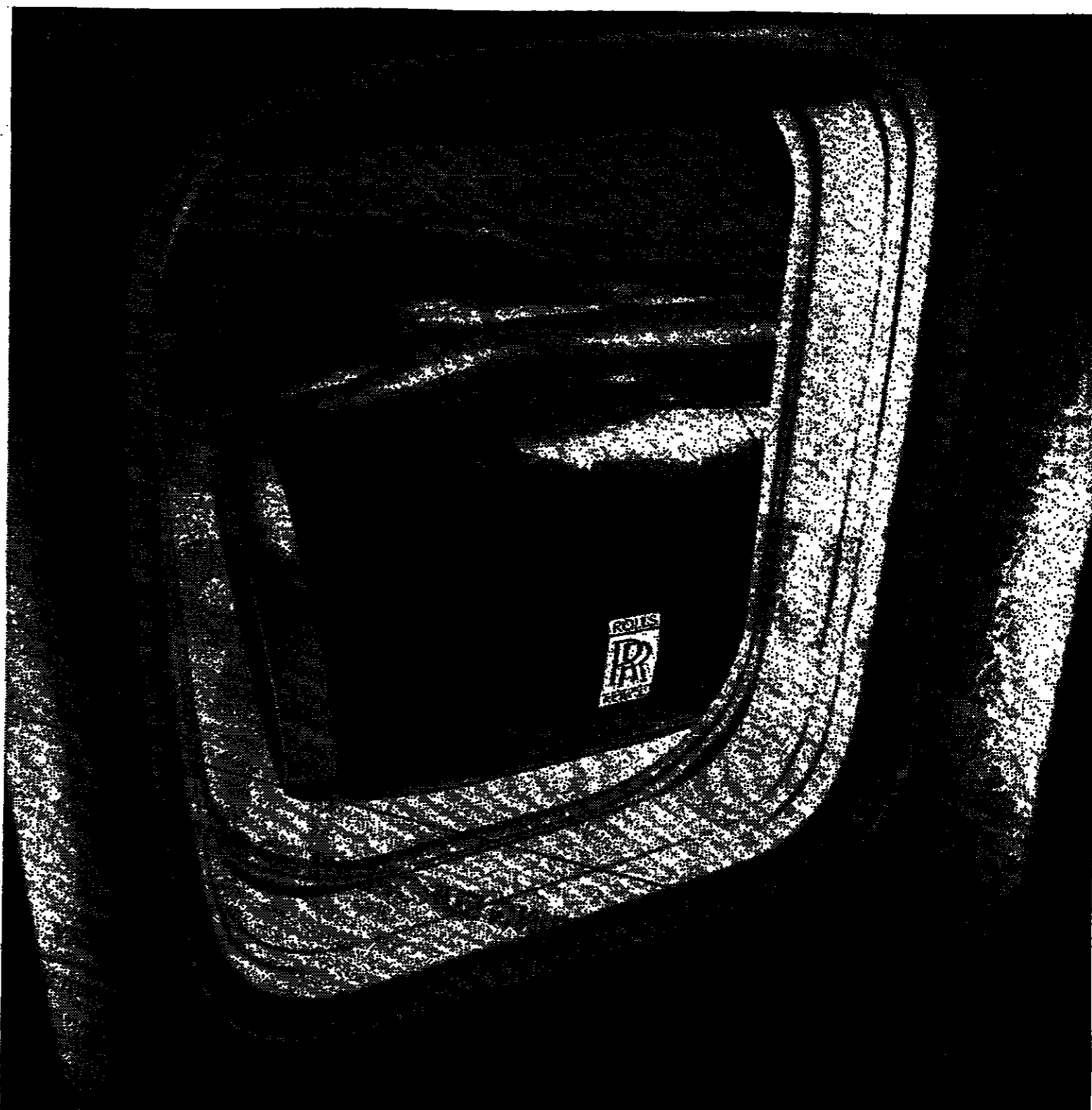
And today over half of the aero-engines we make are for military aircraft.

More than 110 of the world's fighting forces use our engines.

The vertical take-off Harrier uses the Pegasus, the only engine of its type in service.

Our civil aero-engines provide the power for aircraft operated by over 270 airlines worldwide.

These include Concorde, with its Anglo-French Olympus engines, and Boeing's 747 Jumbo Jet and the new 757 which shuttles back and forth day in day out between London and Edinburgh and Glasgow.



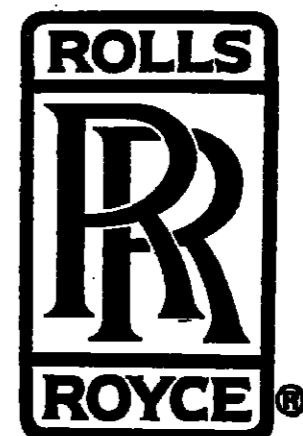
We also make a fair number of engines that never get airborne.

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Last year our products generated record total sales of £1.6 billion which yielded pre-tax profits of £81 million.

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LEADING EUROPEAN DP COMPANIES			WORLD WIDE DP REV (\$ MIL)
COMPANY	COUNTRY		
1 Siemens AG	W. Germany		\$ 3,265.0
2 Ing. C. Olivetti & Co. S.P.A.	Italy		2,637.7
3 Groupe Bull	France		1,794.5
4 N.V. Philips	Netherlands		1,365.6
5 Nixdorf Computer AG	W. Germany		1,339.9
6 STC plc	U.K.		1,330.8
7 L.M. Ericsson	Sweden		1,232.8
8 Compagnie Générale d'Electricité	France		479.0
9 British Telecom plc	U.K.		455.1
10 Volkswagen AG	W. Germany		452.9
11 Racal Electronics plc	U.K.		380.8
12 BASF	W. Germany		357.1
13 Mannesmann AG	W. Germany		355.7
14 Ferranti plc	U.K.		282.1
15 Rank Xerox	U.K.		270.0
16 Plessey Co. plc	U.K.		250.0
17 Cap Gemini Sogeti	France		245.1
18 Atlantic Computers plc	U.K.		224.4
19 Norsk Data AS	Norway		219.8
20 Nokia Corp.	Finland		217.6

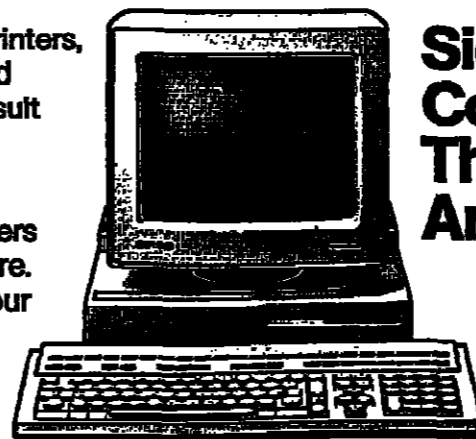
Source: Datamation, August 1988

The day on which Datamation, the international computer magazine, publishes its league table of the top 20 European manufacturers in computers and communications is one of the most exciting dates in the DP calendar. And this year Siemens is once again top of the league.

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Why the going will stay tough down on the farm

AFTER SIX gruesome years during which company balance sheets have been mercilessly pummeled by shrinking demand for agricultural equipment makers are starting at an all-too-familiar picture. This year their markets are going nowhere but down.

Half a decade has been spent shutting plants and hacking headcounts and, over the past two years, introducing some much needed if limited restructuring, yet plant utilisation is almost as bad as it was in the early 1980s.

Tractor factories are operating at no more than 50 or 60 per cent of capacity on two shifts in the industrialised West while the combine harvester and other equipment are limping along at more like 30 per cent.

"There just is no big upturn on the horizon that would allow our spirits," says John Deere of the US, the world's largest farm equipment maker.

No one in 1986 believed that after years of strike the market would slide again. But it has, dragging sales down to levels the big producers did not think possible only a few years ago.

Massey-Ferguson is predicting that output of tractors of 40 hp and above in the western world in 1986 will be between 410,000 and 450,000, a big drop from last year's 510,000.

In the first six months of this year in the US—where the farming community is still reeling under collapsed income and farm foreclosures—tractor demand has declined by more than 7 per cent according to the Farm and Industrial Equipment Institute. The position is even worse than it looks because sales of tractors under 35 hp—which are dominated by Far East producers, are up—these are not normally used on farms—while those in the 40 hp-100 hp broad and butter bracket are down by a quarter.

In Europe, where farm incomes have either stagnated or fallen and support payments about EEC support payments are being cut, the market is also in a slump. In the UK, the market is down 37 per cent and in Germany it is down 40 per cent. In the western world's No 2 tractor maker in terms of unit sales, behind Massey, is the French Renault. Renault's sales in the European market are down 37 per cent.

Some Third World countries, already labouring under massive liquidity problems have also been hit by the fall in oil prices. The general consensus in the industry is that outside North America and Europe demand will be down 6 per cent.

If the industry thought that the tractor market was bottoming out, many also believed that

the headlong tumble in sales of other equipment must surely now come to a halt. They were wrong too.

In the US sales of combines slumped from 26,000 in 1980 to 8,000 last year and so far this year they are down 17 per cent according to the Agricultural Engineers Association in the USA, now one of the world's leading farm equipment producing countries.

Ralers, unit sales of which were halved to 7,000 in the five years to 1985 are down by a quarter and grass-cutting forage-harvesters whose sales collapsed in the US from 9,500 to 2,500 in the same period have dropped yet again this year by 17 per cent. Just about the only piece of equipment where sales are up is the grain bin—in big demand to hold the surplus that bedevil farming.

Some of the fall in tractor sales results from the gradual move to bigger machines but the central problem has been the surplus of equipment. "The equipment makers are still looking for the bottom," says Chris Evans, economist at the association. "The bottom has been a situation, it's moving down every time, dragging everyone with it."

One happier note is that the big farm equipment makers are not racking up the vast losses most of them had become accustomed to. Massey, for

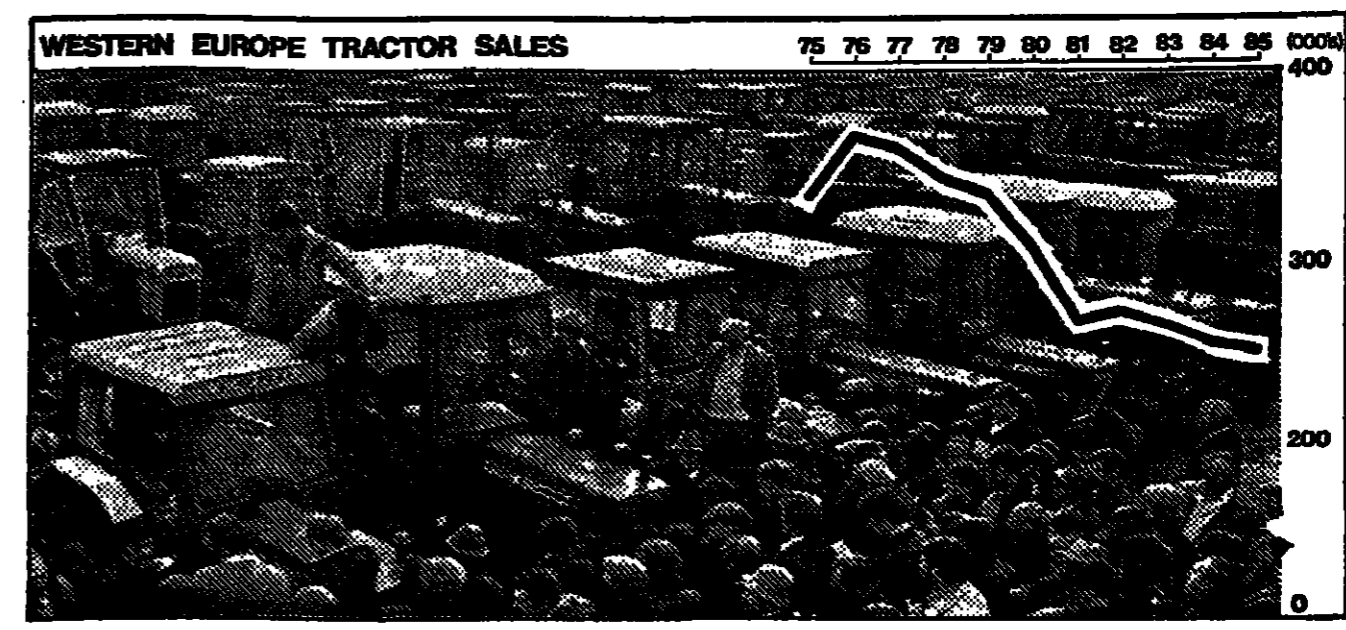
example, after closing 20 plants since 1978, cutting its workforce from 68,000 to under 20,000 and embarking on a major financial and capital restructuring, has now begun to make an operating profit.

But news of the industry's lingering distress is never in short supply. Deere declared a loss of \$34m in the first quarter of this year followed by one of \$38m in the second. It announced one of \$39.5m for the third quarter, and now seems certain to report its first annual loss since 1983.

Tenneco, whose TI Case business purchased the farm machinery interests of International Harvester in 1984-85 for \$495m, announced earlier this year that it was selling its insurance operations for \$1.1m. It has warned that it will keep pouring money indefinitely into its agricultural equipment division.

However Mr Jim Katseljen, Tenneco's chairman, has been making some very optimistic sounds about the long-term future of its farm machinery operations. Case III made an \$18m operating profit in the second quarter of this year compared with a loss of \$16m in the first quarter of last year and is predicting an operating profit over the full 18 months.

It is not just the big boys that are eeking. Steyr-Daimler-Puch of Austria doubled its



losses to \$40m for 1985 — a fall-off in international orders for tractors was a major contributor. Fiat is one of the few big producers that claims to be making a profit on sales.

One of the industry's major weaknesses is that restructuring has only happened in fits and starts. The merger of IH's farm machinery business into Case was by far the largest. Since then Deere of West Germany has bought the farm equipment interests of Allis Chalmers in the US and Ford purchased Sperry's New Holland interests. Deere was in the point of taking over Versatile in Canada, whose four-wheel drive tractors would broaden Deere's range, but that move has so far been blocked by the US Government. Massey has wrapped up its Canadian combine operations into a separate company of which it owns only 40 per cent and has gone further down the road than the other majors in outsourcing some equipment in Europe, including all its combines. There have also been persistent rumours of a likely link between Feendt in West Germany and Mercedes-Benz.

The industry though is still lumbered with overcapacity. Mr Jim Folker, president of Massey's farm equipment business, recently called for more collaborative deals between the big producers — but without much hope of seeing his advice acted upon. He sees more chance of some of the smaller producers disappearing, arguing that even a 10 per cent cut in industry capacity would generate real improvements in the bottom-line performance of those that remain.

But the death rate among machinery makers is very low. They have collectively shown a powerful will to hold on in whatever battered form.

Yet it is not all gloom. Mr Gorham Cow, director of worldwide sales for Ford, says there could be an upturn in 1987, though it would be "mild." Deere is still talking about eventual market recovery of a kind though it would be "slow and painful." Case III says 1986 will really be the bottom for the US market. All this might not be just wishful thinking.

Farmers' fuel costs are down in the US and much lower land prices have kept big debt burdens off the books of the newer farmers who have just begun to make a living off the land. Those prices are now stabilising. A sales rise in the west is also on the cards for 1986-89 in the replacement cycle for the tractor purchase boom of the late 1970s.

What concerns the big machinery makers though is the outlook for commodity prices, farm incomes and short and medium term demand. That outlook tells them that the farm machinery business will remain tough right into the next decade.

Nick Garnett

IN DIMLY-LIT rooms around the City of London teams of young men and women are playing elaborate games, some pretend to be clients, others play the part of brokers. There is much shouting, standing up and sitting down, waving and keying of figures on to screens. Sometimes, in the early evenings, other groups—this time real clients—come to join in the fun.

London's new firms of gilt-edged inter-dealer brokers (IDBs) are at the final dress rehearsal stage for Big Bang. There are six, which it is generally agreed is too many, both because there will not be enough business to go round, and because the gilt-edged market makers will not be able to watch six screens at once. But unless the Bank of England decides that one or more of the IDBs fails to come up to scratch during its current round of "kit inspections" they will all have to fight it out.

The gilt-edged IDBs in

Six new middlemen prepare for the market

on the screen. The market maker who calls up the broker and advertises the position will deal for nothing. It has to be that way round because empty screens generate no business.

The IDBs will be at the centre of an expected explosion in inter-professional dealing when the new gilt-edged market opens up. In the US, daily trading of Treasury bonds averages an astonishing \$100bn, compared with well under \$1bn a day in the London gilt market, pre-Big Bang. The IDBs will hope to double that figure pretty quickly if they are to make any money. After all, they have to turn over £12,800 worth of bonds to earn £1. And an IDB needs roughly £1m of hardware and software, not to mention a team of 20 to 40 people.

But the gilt-edged IDBs are, as it were, pre-tried and tested. The weaker two or three may fall, or be forced into specialist niches, but the basic concept is proven. The more intriguing question at the moment is whether IDBs can be made to work in equities.

Last week the Stock Exchange posted a notice under which equity IDBs would operate, and Tullett and Tokyo proclaimed its intention to be the first of the mark, with at least a skeleton service in operation by October 27.

If it achieves this, Tullett (which will also run a gilt-edged IDB) will launch First Equity, an independent startup operation which signalled its intentions several months ago, but which will not be ready until January 1987.

Also waiting in the wings is Charles Fulton, which has

decided its gilt-edged IDB systems can be converted for the equity market. But it is waiting until the current delays in the installation of telecommunication lines have eased. It reckons it would take three or four months to set up an equity IDB from the date of a "go" decision.

The idea is that equity IDBs would make it easier for the new equity market makers—of which 35 or more have registered with the Stock Exchange—to take on big positions.

But an equity system will be more complex to set up than a gilt-edged system, in which all the market makers will trade in all the issues. Equity market makers will be much more selective in the stocks they quote, and information on, say, Grand Met must only pass to market makers registered as dealing in that security.

Moreover, an equity IDB will have to cover at least the 62 alpha stocks to be taken seriously, and maybe the Footsie 100. In comparison, there are around 120 gilt-edged issues, but only 30 or so active "runners".

First Equity claims there has been a "fantastic" response by market makers to the prospect of what amounts to a private, wholesale market in leading equities. The firm will install its screens with 26 or 27 market makers.

It will list the alpha stocks to begin with. The minimum size will be 10,000 shares (compared with a minimum quote in 1,000 on the public SEAQ screen) and the commission, payable only by the party responding to the screen entry, will be 1p a share.

Since Tullett & Tokyo (Equities) was airfreighting its computer from the US only last week, its October 27 starting date must be slightly doubtful. At this stage it is targeting 20 of the larger market makers, and intends to cover, again, the alpha securities. Fancy features like user screen customisation are promised; this means market makers need only look at quotes for their specialist stocks.

Will the equity IDBs be successful? There is no direct parallel in New York, where there is a different kind of block trading system. Most of the London market makers appear quite keen, but then they have no reason not to be, because they do not pay for the IDB service to be installed, so it amounts to a free option.

COUNT DOWN

42

DAYS TO BIG BANG

The test will be whether they use it or not.

IDBs work best when there is a large number of market makers. So it could be important that they should get going quickly, before the post-Big Bang index of new equity market makers gets thinned out by competition.

If they are successful, extension into the building market, foreign equities and even Euro-bonds might follow.

Barry Riley

Sime Darby Group

HIGHLIGHTS OF
PRELIMINARY ANNOUNCEMENT
OF THE RESULTS FOR THE YEAR ENDED 30TH JUNE 1986

SUMMARY OF CONSOLIDATED RESULTS

	1986	1985
	M\$ Million	M\$ Million
PROFIT BEFORE TAXATION	152.8	210.7
PROFIT AFTER TAXATION	81.7	112.3
EARNINGS	58.1	86.5
EXTRAORDINARY PROFITS	82.7	23.5
GROUP PROFIT ATTRIBUTABLE TO SHAREHOLDERS OF SIME DARBY BERHAD	151.8	110.0
	M. Sen	M. Sen
EARNINGS PER SHARE	6.4	10.1
DIVIDENDS PER SHARE - NET	4.8	8.0

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THE ARTS

Architecture/Colin Amery

Three candidates for super-stardom booked for RA

Not long ago, the exhibitions secretary of the Royal Academy of Arts told me he did not think that architecture was much of a draw for the public.

It is the largest devoted to the work of living British architects, and undisclosed sums of money (in the region of £5m) are at this moment being spent to present displays that will lure the crowds.

The star approach has been adopted. There are, at the moment, three British architects who carry not inconsiderable weight on the international scene.

The three architects selected for the signal honour of spectacular one-man shows at the RA are James Stirling, Richard Rogers and Norman Foster.

James Stirling was born in 1926 and studied architecture at the University of Liverpool. He is best known today for his spectacularly successful example of what he calls 'informal monumentalism'—the extension to the Staatsgalerie in Stuttgart.

Richard Rogers has made a major mark abroad in the Pompidou Centre in Paris, a monument to his (and his partner Renzo Piano's) radical structural thinking.

Norman Foster has achieved international recognition for the HongKong Shanghai Bank Headquarters in Hong Kong.



The HongKong Shanghai Bank (centre) dominates the colony's financial district. Norman Foster's design will be exhibited at the Royal Academy in model form and audio-visual presentation from October 3

This is a skyscraper that has broken through conventional attitudes to high buildings and developed the office interior into an art form.

Foster was born in 1935 in Manchester and, with Richard Rogers, established the firm 'Team 4' that developed architecture and its relationship with high technology.

With these three leaders of opinion and design enshrined within the sacred portals of Burlington House it seems reasonable to ask what exactly the public is expected to gain from a visit to the exhibition?

First, there will be a set format for the show. Each architect will display one completed and built example of his work. The other half of the exhibit will show either a project that was designed and not erected, or a speculative proposal. This element of the exhibition promises to be the most interesting.

In the main gallery of the Academy, Gallery III, Richard Rogers will display proposals for the improvement of London.

Along the whole length of the gallery will be a tank of dark water simulating the Thames.

Norman Foster's exhibit will bring the Hong Kong Shanghai Bank to London, both in model form and in an elaborate audio-visual presentation.

Deloitte Haskins & Sells, enjoying the new freedom that accounts and management consultants have to promote themselves, is to sponsor the National Theatre's production of The Pied Piper, which joins the repertoire in November.

Written by Adrian Mitchell and Alan Cohen, and with music by Dominic Muldowney, it will be performed at matinees. Around 500 children from ILEA schools will take part in The Pied Piper which maintains the NT's tradition of one production each year aimed at young people.

Deloitte's is putting over £50,000 into the sponsorship and will buy out the theatre for a performance before Christmas to entertain clients

and their children. It is also taking seats to give to children's charities. This is the second production of the NT and a sponsor—the first was The Threepenny Opera. It is also Deloitte's second arts sponsorship. It favours off-beat projects and helped a production of Samuel Butler's Narcissus which showed up the risks of investing in the Stock Exchange.

The Count Basie Orchestra comes to the Barbican in London on October 1 to give one of its concert series under the direction of Frank Foster, the saxophonist, composer-arranger and Basie alumnus. With the band will be vocalist Carmen Bradford.

The mezzo soprano Dame Janet Baker is to become the first president of the City of London Sinfonia Orchestra.

As a consequence of Sir Peter Pears' death in April, the gala concert in aid of the Edinburgh Foundation at the Royal Opera House, Covent Garden on November 30, will now be a tribute to him.

The programme will be Britten's War Requiem and Mozart's Sinfonia concertante, with Simon Rattle and the Birmingham Symphony Orchestra. Galina Vishnevskaya, John Shirley-Quirk, Anthony Rolfe Johnson and Anne-Sophie Mutter. The concert is being sponsored by GRN pic.

This celebration of British architectural talent elevates the exceptional but does not explore many of the reasons for their success. In the eyes of the public who, after all, are the consumers, their work is isolated from the fabric of everyday life.

The aesthetic of technology is all around us. A Japanese camera or a computer are close relatives to the work of Rogers and Foster. Stirling sees and struggles to express the more elemental, mythic and heroic side of architecture.

It would be churlish to wish the RA show anything other than public success. If it succeeds in drawing attention to the current transitional period in architecture—the move from doctrinaire mechanics to beauty and life—it will have opened the nation's eyes.

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Last Night of the Proms

Andrew Clements

Ever since the BBC sought to preserve an element of solemnity in the Last Night by allowing the theme of the year's Proms to infiltrate the festivities, this extraordinary cultural dinosaur has become quite schizoid.

This has been an Italian season, so the first half of Saturday's evening was devoted to Puccini with an operatic extract (though something like the last act of Turandot would have fitted the context rather well).

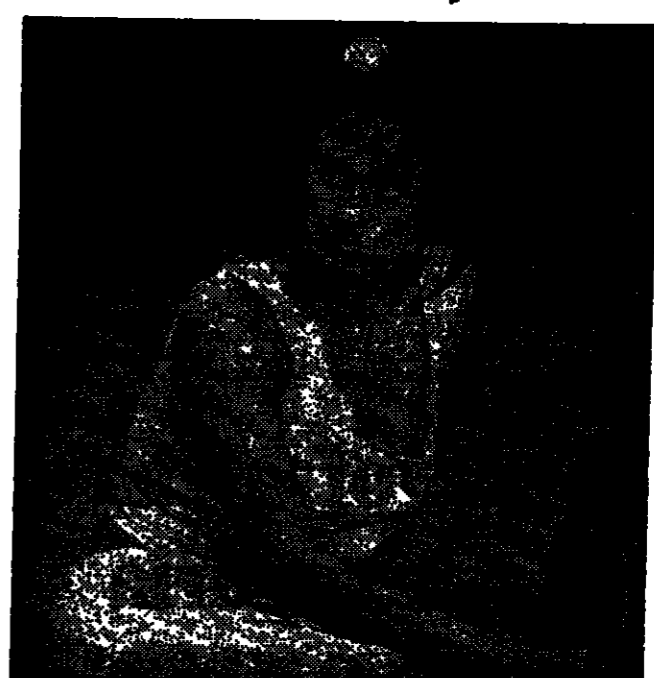
The Wagnerian overtones of the Prelude to the Ring cycle were the most surprising: the string writing of Lohengrin had clearly been thoroughly studied and integrated into what remains a sustained yet still Italianate orchestral study, more impressive in its way than the mass of four years later. There the mix of styles is far less coherent: there are flashes of the later eclecticism (the Kyrie was lifted directly into Edger, and the Agnus Dei employed in the second act of Menon Lescaut).

Two nights earlier, breathing the air of another planet altogether, Simon Rattle had brought the City of Birmingham Symphony Orchestra for its second visit to the Albert Hall this summer.

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Worlds Apart/The Other Place

Michael Coveney



Janet McTeer

Worlds Apart in The Other Place, Stratford-upon-Avon, is a sprawling, informative and completely fascinating play by the Cuban writer José Triunfo, who began writing it in 1978, one year before he finally left Havana to live in Paris.

One of the joys of my job is reporting the career of a brilliant actress. Janet McTeer, as Victoria she again displays a full range of emotion and physical gesture, graduating from adolescent sexual acquiescence to a disastrous marriage bed blighted by her illicit vision of lust. That speech where she confesses, quietly and disturbingly, an obsession with a mysterious mullato later killed with other revolutionaries, will be for me an unforgettable highlight of this year's Stratford season.

Her brother Carlos, superbly played by Philip Frank, is a mouthpiece critical of the Spanish honour code, defying like his creator to France, appalled by corruption in public life. His sister Alicia, equally well played by Jody Richardson, marries the obnoxious incarnation of the racist Cuban landlord (Martin Jacobs) and is struck down with a paralysing disease.

The fine cast also includes Aina Nylka as the family friend, Rosalinda, Boris G. as a grand-mother proud of reaching the age of 85 untouched by masculine hand (a complementary condition to Patricia Hayes's at Hammersmith), Geraldine Fitzgerald as a slinky unapologetic middle-class slut, and Jeremy Pearce as an earth-hardening farm manager.

Swan Lake/Covent Garden

Clement Crisp

It is a particular merit of the Swan Lake which Peter Wright and Galina Samsova have made for Sadler's Wells Royal Ballet, that the old text is everywhere treated as a matter for serious consideration.

From the attention-grabbing first sight of the funeral procession during the playing of the overture, to Samsova's appearance bearing Siegfried's drowned body as the action ends, we see not merely narrative logic (which can be a bore) in the poetic world of ballet.

but the dream-truth of legend and an emotional tension to sustain it. There is an unashamedly elegiac mood to the lake-side scenes; a genuine sense of momentum to the dances amid the fires of red and gold in Prokofiev's designs for the ballroom, all of which were, on Friday night, the proper frame for Galina Samsova's grandly communicative performance as Odette/Odile.

For the Swan Queen, Samsova offers dancing having the simplicity and inevitability which come with complete understanding and a true physical sympathy with the role. Poses are allowed to speak of feeling without gratuitous decoration, the dance flows in long, softly accented paragraphs, as if pouring cream, yet never bland or creamy.

monotonous. There is dignity at every moment and a Russian trained amplitude that can make an arabesque seem both taut and generous.

Odile, wisely trimmed of her jossétes, glowed irresistibly, a projection of von Rothbart's will, and the clear relationship with Alina Dubrud's dominating view of the villain was vivid in drama as the dance was in physical alchemy.

The Siegfried, new to Covent Garden, was Pettei Jacobsson. His training in Sweden, Leningrad and New York has given him a technique well-rounded and excellent in its articulation. His reading of the Prince is boyish, a decent and self-absorbed princeling caught up in a grand passion he cannot properly comprehend nor yet fully expressed to us.

A programme of Beethoven sonatas on Thursday brought to the Barbican Hall the team of Lynn Harrell and Vladimir Ashkenazy. Both players proved to be in exceptionally fine form—strong individuals, a direct and impassioned team. It was a special pleasure to be given such certain evidence that Ashkenazy's mind and fingers were fully concentrated on the piano—since his additional assumption of the conductor's role that is by no means reliably the case on piano nights.

Harrell has always been a callist with power and technical ease to spare, but on Thursday the physical qualities were at the service of musical communication. The choice was satisfyingly balanced—the first two of the five sonatas before the interval, the last after it. In the first sonata, the F major (Op 5 no 1), Beethoven is still testing the waters of instrumental balance; the piano dominates, and Ashkenazy set the tone with his broad-spreading yet crisply articulated cantabile in slow music, his tinglingly energetic attack in fast.

In this performance it was (as it always ought to be) an adventure to witness usual regions (A in the first movement, D flat in the second); there was a great deal of lightly infected humour in the finale; the moods of the whole piece were exactly gauged. In the G minor, Op 5 no 2, the musical range enlarges, and so did the callist's role in shaping and directing the melodic flow. The finale was the first real call on his virtuosity, and it was excitingly answered.

Harrell & Ashkenazy/Barbican

Max Loppert

All of this could hardly be accounted a prelude to Op 105 no 2, yet the grandly angular and taxing D major sonata has a way of chasing earlier impressions entirely out of mind—at least, when it is underlaid with the combination of fierce, driving directness and cool control that marked this performance.

The opening flourish never lost the potential for melodic grace; Harrell's soft playing in the middle movement was sustained with a glorious singing cantabile, and subsequent marriage, Victoria cannot consummate her relationship, is seduced by her husband's boss (a sticky seductive Henry Goodman) and, after a period of backsliding release, returns to the family fold with the intention of remaining an honourable woman. In a scene as rich and disturbing as the wedding party, Joaquin and two and political intervention, Fidel Castro looms large but of course unborn.

The Andalusian Catholic code of honour imported from the Cuban writer José Triunfo, who began writing it in 1978, one year before he finally left Havana to live in Paris. An earlier play of his, The Crumbs, was done by the RSC in 1987. This one, adapted by Peter Whelan from a literary translation by Kate Littlewood, presents a fragmentary but tellingly vital picture of life in Santa Clara and Havana between 1894 and 1914, as the wars against Spain gave way to Independence in 1902 and subsequent American economic and political intervention. Fidel Castro looms large but of course unborn.

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Arts Guide

Music/Monday, Opera and Ballet/Tuesday, Theatre/Wednesday, Exhibitions/Thursday, A selective guide to all the Arts appears each Friday.

September 12-18

Music

PARIS

Mark Vancshay, Cello, Christine Lascaris, Cello, Michael Winkler, Piano, Bachmann, Kodaly, Scriabin, Mikhtrovsky (Mon 7 pm), Auditorium des Halles, 5 Porte-Saint-Denis, Metro St Halles, Châtelet-Cadix, 12.30 pm, 1.30 pm, 8 pm, 9 pm, Auditorium des Halles.

Orchestra National de France conducted by Marc Andre, Alain Mendler, Cello, Debussy, Chana, Liszt (Wed 8.30 pm) Unesco, Salle 1, 125 Ave de Suffren.

Charles-Louis, Suite Maurice-Claire Jansen, Haydn, Mozart, Pergolesi, Debussy, Ravel (Thu 9 pm), Saint-Severin Church (4833761).

LONDON

London City Chamber Orchestra conducted by Thomas McIntosh, Euro-

BRUSSELS

Fabrizio de Bonis, Arco, Augustin Demay, cello and Jean Philippe Collard, piano, Fauré, Prokofiev, Brahms (Tue) Belgian National Orchestra conducted by Mendi Roda with Teresa Berganza mezzo-soprano, Berg, de Falla, Monteverdi, Brahms, (Thu).

ITALY

Milano Teatro alla Scala: Kurt Masur conducting Richard Strauss and Beethoven (Wed and Thu) (80.81.28).

NETHERLANDS

Amsterdam, Concertgebouw, Hubert Soudant conducting the Netherlands Philharmonic with Boris De Vries, piano, Schumann, Bruckner (Mon, Tue), The North Holland Philharmonic with a Viennese evening (Wed, Thu), (71.83.45).

The Hague, Concertgebouw, The Netherlands Chamber Orchestra

NEW YORK

New York Philharmonic (Avery Fisher Hall): The season opens with Zubin Mehta conducting, Izhak Perlman, violin, Serebrennik, Chausson, Ravel, Tchaikovsky (Tue); Corelli, Gounod, Brahms (Thu), Lincoln Center (67.48.49).

WASHINGTON

National Symphony (Concert Hall): Mehta, Rostropovich conducting, Arlen, Anger, Strauss, Weber, Mozart, Mahler (Tue); Andrew Litton conducting, Richard Strauss, Liszt, Beethoven, Corelli, Bachmann, Bruckner (Thu), Kennedy Center (543.976).

TOKYO

NHK Symphony Orchestra, conducted by Wolfgang Sawallisch, Stravinsky, Schnittke, Niki Hall (Wed, Thu) (483.1729).

The Chamber Music Orchestra (Amsterdam), Mozart, Bruckner (Wed) Ravel, Debussy, Dvorak (Thu), Elton Memorial Hall, Shri Venkateswara's College, Sangayya, (71.83.45).

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As a result of such distribution, the Subscription Price at which shares are issuable upon exercise of said Warrants, will be adjusted pursuant to Condition 7 of the Warrants, from 765 Japanese Yen per share of common stock to 771.05 Japanese Yen per share of common stock, effective October 1, 1986.

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Monday September 15 1986

Retreat from dirigisme

WITH THE naming of the first three companies to be privatised, the Government of Mr Jacques Chirac is setting out on a programme of asset sales which will reverse the ill-judged nationalisations of the previous administration. But the French Government's strategy represents more than a British-style U-turn as one party succeeds another. The aim of the new administration is to make a decisive break with the dirigisme which has characterised French governments of the right as much as the left.

Learning from the experience both of President Reagan and of Mrs Margaret Thatcher, the Chirac Government is putting the emphasis on lower taxation, deregulation and greater freedom for individuals and companies; already price and exchange controls have been largely dismantled. In spite of its narrow parliamentary majority and the difficulties of "co-habiting" with a socialist president, there is a firm intention to move France in the direction of a more dynamic market economy.

The task is made somewhat easier by the fact that in their last two years in office the Socialists had begun to adopt almost Thatcherite policies on the control of public expenditure, the restructuring of industry and the liberalisation of financial markets. In addition, the initial programme of nationalisation for all its faults did make it possible to correct some of the errors arising from the interventionist policies of the Giscard Government; as a result, several state-owned companies are now in better shape to be sold off to private investors.

Social peace

The privatisation plans do not include public utilities comparable to British Telecom or British Gas, but the Government intends to follow Mrs Thatcher's example in using the proceeds as a means of greatly extending share ownership among employees of the companies concerned and among the public at large.

Mr Edouard Balladur, Minister of Finance, hopes that privatisation will lead to a wider diffusion of wealth but also to a better understanding about how the market economy works.

Apart from the constraints of market capacity on the pace of privatisation, "co-habitation" and the slender parliamentary

majority will restrain the speed and extent of the other transformation which the Chirac Government wants to bring about. As in the British Conservative Party there are also differences of emphasis in the governing coalition between the pragmatists like Mr Balladur and the more radical free market thinkers such as Mr François Léotard and Mr Alain Madelin. But Mr Balladur has made it clear in interviews over the past few days that he sees large and irreversible moves in the direction of "liberalism" as essential for the recovery of the French economy.

Another constraint is the need to maintain social peace. This is especially relevant in a case such as steel, where France has further to go than the UK in adjusting capacity to demand and in raising productivity. Given the French Government's extreme reluctance to provoke a confrontation of the sort which Mrs Thatcher had to endure in the miners' strike, the restructuring process is certain to be handled cautiously. The same applies to the removal of rigidities in the labour market, such as the minimum wage arrangements.

Old patterns

There is bound to be scepticism outside France about the likelihood of a genuine and lasting shift away from the dirigiste habits which are so deeply entrenched in the French system. To outsiders, two of the most striking features of French economic and industrial policies have been an aggressive defence of national interests and a close rapport between government and big business; some of France's industrial successes, as in nuclear power and aerospace, have been based in part on the intimate relationship between technocrats in the public and private sectors.

Clearly these old patterns of behaviour will not suddenly disappear, but the new emphasis on allowing markets to work and on reducing the role of government is welcome. Some members of the Chirac Government have been based in part on the intimate relationship between technocrats in the public and private sectors.

Clearly these old patterns of behaviour will not suddenly disappear, but the new emphasis on allowing markets to work and on reducing the role of government is welcome. Some members of the Chirac Government have been based in part on the intimate relationship between technocrats in the public and private sectors.

Start of a thaw in Alexandria

LAST WEEK'S Israel-Egyptian summit in Alexandria—the first for five years—will not have been in vain if it achieves no more than a thaw in the "cold peace" between the two countries. A modicum of better relations is a prerequisite for a comprehensive settlement of the Arab-Israeli conflict. President Mubarak and Mr Shimon Peres, the Israeli Premier, declared in 1987 "a year of negotiations for peace" and at least addressed the critical issue of Palestinian representation. But only the wildest optimist could conclude that the basis has been laid for revival of the Middle East peace process in any significant way.

Wary stance

The process has been moribund for nearly a year since the US abandoned its somewhat halfhearted moves towards a dialogue with a joint Jordanian-Palestinian delegation in the wake of the Achille Lauro affair. This approach became totally blind ally with the failure of the Palestine Liberation Organisation to accept unequivocally UN Security Council Resolution 242—in other words, Israel's right to exist—and King Hussein's subsequent break with Mr Yassir Arafat, chairman of the PLO.

The fact that the summit was convened at all will have been counted a success by the US and Mr Peres, but one in the first instance sought for the applause of domestic audiences and in particular the Israeli electorate. The hectic American diplomatic activity and the final resolution over the terms for arbitrating the Libnan conflict, Taba demonstrate Washington's interest in seeing an improvement in relations after four years of fecklessness since the Israeli invasion of Lebanon.

Mr Peres's image as a statesman and a man committed to peace will have been enhanced just prior to his hand-over of the premiership scheduled for mid-October, to the hard-line Mr Yitzhak Rabin, the leader of the Likud bloc which refuses to contemplate any territorial compromise. The

more his position at home is strengthened, the better the chances of Israel making the concessions required at some point in the future.

That consideration, quite apart from heavy US pressure which he could hardly ignore, may have been an important factor in finally persuading President Mubarak to agree to a summit which could do him no good with his own people.

The US, meanwhile, failed in its efforts to bring Jordan back to the negotiating table with PLO, is standing warily in the background. King Hussein rightly believes that he cannot attempt to negotiate on behalf of the people of the occupied territories as long as they see the PLO as their sole legitimate representative.

Agreement between Israel and Egypt to resumed peace negotiations is more than a start in itself. Mr Peres's willingness to entertain the idea of negotiations within the framework of a permanent ceasefire involving the permanent members of the UN Security Council signify some progress because all the Arab parties to the conflict insist upon one. In the last analysis involvement of the Soviet Union is probably unavoidable as a comprehensive settlement must by definition involve Syria.

Real progress

Differences over the principle of Palestinian self-determination and the role of the PLO remain as fundamental as ever, however. In 1987 the best that can probably be hoped for is talks on autonomy, within the right and adequate context, at the Camp David accords; the peace treaty of 1979—the only basis acceptable to the Likud.

They failed in the past even to bring about the self-governing authority which should have been established by 1984. Before any real progress can be made, profound changes in the Israeli electorate's view of the occupied territories and in their inhabitants' thinking about representation will be required.

When failure is unaffordable

By Christian Tyler and William Dullforce

TRADE Ministers of the non-Communist world met today in the almost deserted out-of-season summer resort of Punta del Este, Uruguay, to resolve crucial disagreements about how to reverse an accelerating drift away from free trade. They have a week in which to agree an agenda that will set in motion the most ambitious round of negotiations since the General Agreement on Tariffs and Trade was created after the Second World War.

So much has been invested in this attempt to launch the eighth Gatt round, so many reputations are at stake, and so unlikable are the consequences of failure, that only a diplomatic disaster this week can prevent it happening now.

Yet as the starting gun is fired for a four- or five-year negotiating marathon, the runners are unsettled—fighting over the starting blocks, not going determinedly down the track.

Little has happened to suggest that fundamental differences over the scope of the talks and approaches to important issues have been settled since July, when the committee in Geneva preparing for the talks failed to agree on a draft declaration for the ministers—although there have been reports that the US and France have now come to some understanding over trade in agriculture.

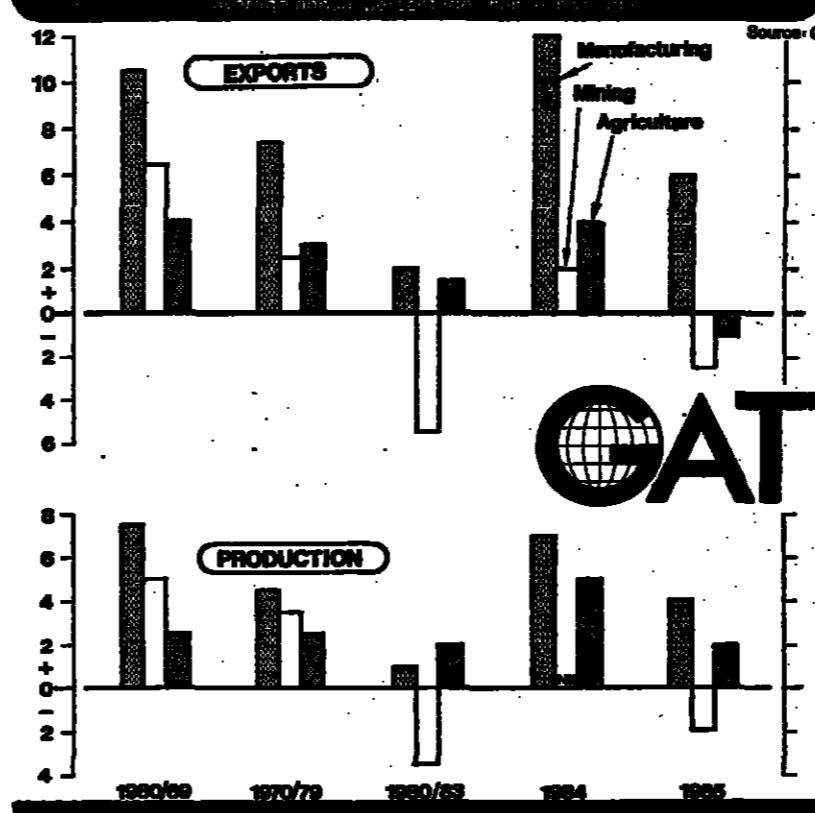
The 82 signatories of the General Agreement may be united in their conviction that the Gatt is the best and only device for ensuring the spread of free trade, but they are divided in their ideas on how the Agreement should be rewritten to carry the open-trading system into the next century.

Some even doubt that it can be revised in anything like recognisable form to cope with the strains of industrial adjustment and unemployment in the West, of debt and development in the Third World, and of huge imbalances between the trading superpowers of the US and Japan.

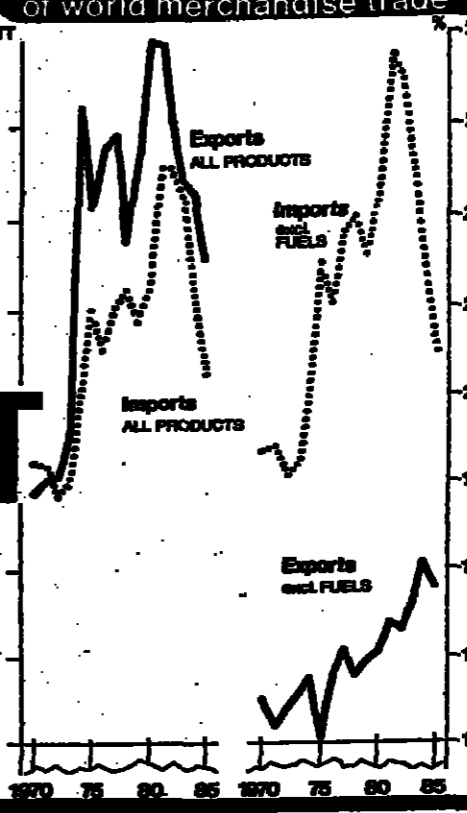
The trade ministers meeting in Punta del Este know they are engaged in a defensive campaign to save the cardinal principle of which the Gatt was founded: that a concession to one party is a concession to all, that protection should be visible, temporary and non-discriminatory, and that grievances are judged and settled in open forum. In other words, their primary task is to restore the credibility and authority of a Gatt. Only then can existing breaches of Gatt discipline be dealt with and the process of liberalisation move ahead. For the moment at least, trading nations are rather like the child in the Bellore rhyme: only keeping his nose above the sea of finding something worse.

The Gatt started life in 1948

Growth of world merchandise trade and production



Developing countries' share of world merchandise trade



as a treaty between rich nations regulating trade in goods by means of tariffs. It was the forum in which major tariff reductions were exchanged in successive rounds. The Tokyo Round, which ended in 1979, then moved on to a preliminary attack on non-tariff barriers and the first real participation of the developing countries.

Today the developing countries comprise two-thirds of the membership and interests have begun to polarise around a North-South axis. This has enormously complicated the political task of preserving a treaty that is strong enough to ensure predictable market access for producers in rich and poor countries alike, but loose enough to recognise big disparities in economic development.

The new round is an attempt to renegotiate rules and to open markets in the broad areas of agriculture, manufacturing and services. This must be done in a way that gives free play to the comparative advantages of North and South—whether it is in growing coconuts or selling credit cards.

Of the three areas, only manufacturing is systematically covered by Gatt articles. But the rules have been bypassed in a web of non-tariff agreements (so-called voluntary restraints) mainly directed by the US and EEC against the new competition from Japan and other parts of Asia, and Latin America.

In return for dismantling illegal protection, the older industrialised countries will expect the removal of the high

tariff walls and other barriers thrown up against them to protect "infant" industries in the developing world—which the industrialised world argues have now reached maturity.

For agriculture, everyone agrees, the Gatt rules are hopelessly inadequate. But they are inadequate because countries everywhere regard food production as a strategic industry and the weakness of the rules has been deliberate. In Uruguay, ministers will be responding to the crisis of overcapacity in world agriculture created by production and export subsidies that even the richest nations can no longer afford. If all goes well, the new round could be the first step on a long road to treating agriculture like any other industry.

As for trade in services, there are no Gatt rules at all. Majority opinion in the Gatt is with the US: that a system that makes no provision for a quarter of world trade is doomed to expansion. But a hard-line minority of developing countries—fearful of the damage that Western services will do to their fledgling service industries—will fight every inch of the way this week to put services in the margin of the negotiations, if not banish them altogether.

The preparatory committee in Geneva left the trade ministers with three texts to consider. One, submitted by Colombia and Switzerland—a symbolic coalition of an industrialised and a developing country—would have secured the backing of the majority of Gatt's members, had not the

EEC (at the instigation of France) refused to accept its wording on agricultural trade. Another text drafted by a group of 10 mid-sized developing countries, headed by Brazil and India, denies the new round the authority to treat "new" Gatt issues such as trade in services, intellectual property and trade-related foreign investment. The US is insisting that these areas must be brought within Gatt's scope.

The ministers will be able to ignore the third text, a late compromise effort by Argentina. The big players would like to use the Colombian-Swiss draft as the basis for the ministerial declaration. They will try to break the deadlock over its wording on agriculture and to reach agreement with the hard-line developing countries on the sections dealing with the "new" Gatt issues, and on textiles and clothing.

At a meeting in Sintra, Portugal, earlier this month however the US, the EEC, Japan and Canada failed to harmonise their texts. Despite reassuring statements issued afterwards, private exchanges were rough and no concessions were made. Lines may even have hardened. US trade officials have been angered by an EEC attempt to reach a compromise with Brazil and India over the "new" issues.

The EEC is still under attack over its agricultural subsidies. Encouraged by the US, the country's farmers curiously dismissed at the Sintra meeting the idea that Japan's trade surplus could be an object for negotiation in Gatt. Tokyo has

also sent its foreign minister to Punta del Este.

But it is the US which is likely to take centre stage at Punta del Este. Washington has flown in three ministers—Yeutter (trade), Baldrige (commerce) and Lynn (agriculture)—and the US team has taken up a commanding position at the Hotel San Rafael, where the ministers will hold their plenary meeting.

The Reagan administration has prodded and cajoled the Gatt towards a new round. It has much at stake domestically, since the promise of new trade liberalising talks has been used to stem protectionism in Congress. If the US does not get what it wants, the barriers could go up at its borders.

US officials have been talking tough in the past few days. The threat of a \$200m trade deficit in 1986 should make it clear to everyone that the US cannot make concessions on essentials they say.

Such are normal tactics at the start of important negotiations. But Mr Yeutter has warned publicly that, if the US does not get satisfaction at Punta del Este over issues vital to it, such as agriculture and the "new" areas, then there may be no new round.

Underlining US determination to get a result, its officials have indicated that Washington would not worry too much if the Gatt principle of moving by consensus was abandoned. The US does not want to go along with the programme of the majority could "go hang," a US official suggested. This militancy is aimed at Brazil and India which have been fighting to have the "new" issues excluded from the programme.

The developing countries comprise more than two-thirds of Gatt's 82 members. Many of them still see the organisation as a "rich man's club" in which their interests always take second place. The question of how Gatt can better serve them must be thoroughly ventilated in the new round.

The US answer is simple: a sweeping extension of free trade will help everybody, including the developing countries. It would "increase their stock of trading opportunities," Mr Yeutter has said.

The price of failure this week would be heavy indeed. It would be a signal to protectionist lobbies everywhere that the Gatt without the transfusion it needs, is doomed to extinction. The US could be expected to carry out its threat to push its demands bilaterally in the developing countries. Failure would put poor countries at the mercy of the rich and spur the disintegration of a 40-year-old trading system into larger or smaller defensive customs areas. It is for this reason, as Mr Willy de Clercq, the EEC trade commissioner has put it, that ministers are condemned to succeed in their South Atlantic seaside hotel this week.

Home from Home Stores

There were those in the City who had—and expressed—their doubts earlier this year about the outlook for Sir Terence Conran and Denis Cassidy. While they headed an increasingly fractious and manly British Home Stores and Conran in the Storehouse Group, many felt sure the relationship between the marriage partners would suffer from Cassidy's crassness and Conran's diffident artiness.

Perhaps it was the BHS champagne, but there was no remnant of scepticism evident last week among the mob of merchant bankers, brokers and fund managers who chomped to congratulate the happy couple on the sippy cocktail to be carried out in all 128 BHS stores over the weekend. Cruising back down the river from the unveiling of the new look at Kingston-upon-Thames, they muttered earnestly about "synergy" and "synergy".

Cassidy recalls only one fractious moment, in November last year. By chance he sat next to Conran at a head-banging session between the Retail Consortium and Nigel Lawson, Chancellor of the Exchequer.

"Isn't it a pity?" Cassidy



"They say it's the ghost of the Cin piper playing Distillers' Lament"

Men and Matters

asked his neighbour, apropos of heaven-knows-what.

"Why don't we talk?" suggested Conran, equally vague.

"I said something unrepeatable," recalls Cassidy.

However inarticulate, the exchange led on to a four-day, secret tête-à-tête which ultimately resulted in the marriage. Cassidy acknowledges there are differences. "I am a working-class Geordie retailer who lives on his salary. Terence is a millionaire entrepreneur."

And there is a gracious, emphatic recognition of the two men's roles: "Terence is chairman and I'm happy to see him there. I am chief executive of BHS. The I can't persuade him that my view is better, then his view will prevail."

Beyond that lies the common ground: "We are both retailers and our business philosophies are identical," says Cassidy.

Full picture

Successive chairmen of Shell Transport and Trading have inherited a painting, which hangs outside the chairman's office in London's Shell Centre depicting the Dutch on the Midway in 1667.

It is a fine painting by Jacob Bellevois—but unhappily it shows all the English ships being sunk.

In the interests of maintaining a well-balanced relationship with his Dutch colleagues, Peter Holmes, current chairman of Shell Transport, has commissioned a splendid painting of the Battle of Terschelling in 1666, in which the English fleet destroyed a large Dutch fleet.

The English fleet, in that battle, was commanded by an admiral called Sir Robert Holmes—though whether he was an ancestor or not, Peter Holmes does not know.

But the painting, by John Groves, showing the Dutch fleet being consumed by fire, will hang, in future, outside the

office of the president of Royal Dutch in The Hague.

Day by day

Both sides in the row between France and West Germany over the French nuclear complex at Cattenom on the Moselle clearly have a sense of the importance of history in such disputes.

The German state of Saar brought a lawsuit against the nuclear plant in the Strasbourg court on the anniversary of the ending of World War II on May 8. But France responded by putting soldiers in the region commemorating a much bigger and bloodier struggle, November 11.

But will that end these hostilities, or merely renew them?

Body politic

If only the politicians could form such a happy coalition as the political pr man.

Paul Tyler, former Liberal MP for Bodmin, is giving up his duties as chief executive of Good Relations Public Affairs, to work, part-time and in a personal capacity, over the next 12 months on promotional plans for the general election for Alliance leaders, David Steel and David Owen.

Tyler, 44, will remain chairman of the company and continue as consultant to its clients.

But he will hand over managerial responsibilities to Peter Luff, 31, former policy adviser to Tory minister, Peter Walker, and for two years, head of Edward Heath's political office.

Luff is a prospective parliamentary candidate for the Conservatives—but he will be backed up at Good Relations by

a new account director, Peter Bradley, deputy Labour whip on Westminster City Council, and a new research assistant, Sebastian Berry, who worked at the Commons for Labour deputy leader, Roy Hattersley.

Whichever way the vote goes at the election, some good relations should thus be preserved.

Luff says: "Our belief in the importance of our constituents maintaining their own political activities has enabled us to add a dimension to our service which is unrivalled."

Brandy snap

As one might expect, I suppose, from a son of Macmillan's chief whip, Peter Morrison, the newly-appointed deputy chairman of the Conservative Party is a stickler for traditional etiquette.

Morrison, the MP for Chester, once invited his MP colleagues in the north west and their spouses to dinner so that future political strategy could be discussed in a convivial atmosphere.

The climate turned chilly, however, when the coffee came round, and he suggested that the ladies withdraw while the men got down to business.

For one of the ladies happened to be Lynda Chalker, MP for Wallasey and now a minister at the Foreign Office, who, not unreasonably, thought she should stay for the MP's discussion.

Morrison refused to budge. Chalker must join the other women, he insisted. In the end, she did—but only to collect her coat and then return to tell Morrison she was off to do some constituency work.

If Mrs Thatcher should ever accept his invitation to dinner, it will be interesting to see what happens when her deputy chairman calls for the coffee and brandy.

Filthy rich

A colleague heard this definition of decent neighbours from a disgruntled claimant at Bromley social security office: "The smell of bacon at breakfast time and two dustbins."

Observer

TOKYO NON-STOP

From September, Japan Air Lines increases its frequency of non-stop flights from Europe to Japan.

So now you can fly non-stop from London on Tuesdays and from Paris on Saturdays and Sundays. And during the busy month of October the Thursday flight from Paris is also non-stop.

Convenient evening departures mean that connections from other European cities are easy and the journey time of under twelve hours makes this the fastest route to Japan. JAL also operates from ten other European cities and has at least 26 flights a week to Japan. There is a daily service from London and Paris.

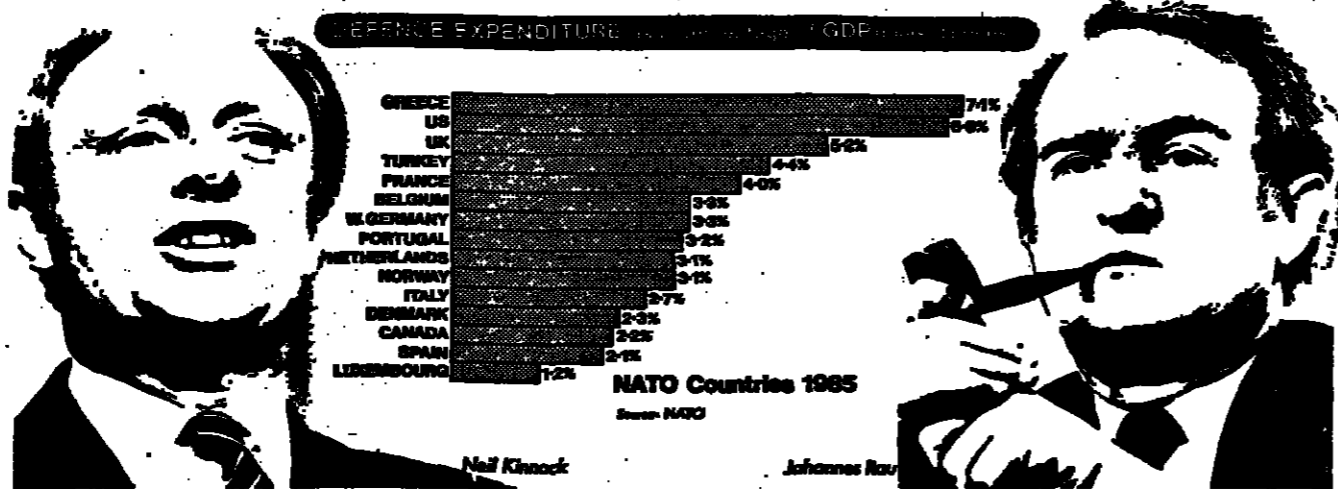
The facts are impressive. But it's our serene efficiency and traditional Japanese hospitality that make that one step to Tokyo so pleasant.

Everything you expect and more.

FOREIGN AFFAIRS: EUROPEAN DEFENCE

Illusions of the left

By Ian Davidson



NATO Countries 1985 Source: NATO

The Labour Party document for the next year's Labour Party conference asserts that a Labour government would use the savings which come from cancelling Trident to strengthen conventional defence. It stresses the importance of reforming Nato's strategy through co-operation with other European countries and admits that the reform process would take many years. Conventional, European, gradualist—it all sounds very serious, very moderate, very reassuring.

But is it? How does the party justify a non-nuclear policy in Nato? Very simply—by revisiting the threat assessment, so as to conclude that Nato's existing conventional forces are adequate to counter any Warsaw Pact attack with conventional weapons. This is an area without certainty. But the historical fact is that Nato adapted its strategy to include battlefield and theatre nuclear weapons because European governments were not prepared to field the size of conventional forces they believed they needed to meet the Soviet threat while the latest assessment by the International Institute for Strategic Studies says that the military balance favours the Warsaw Pact; and that there are sufficient dangers in the trend to require remedial action by the Atlantic Alliance.

The Labour Party document claims that ending Britain's nuclear role and reducing its out-of-area commitments (primarily by negotiating a solution for the Falkland Islands) would lead to savings of around 15 per cent of the defence budget. This year's budget is scheduled to be just under £18.5bn, of which 15 per cent would be £2.77bn. Since Trident is expected to cost about £10bn over a number of years, while the cost of the Falklands commitment is related at \$900m in 1985-86, an annual saving of £2.7bn looks very much like wishful thinking.

However, the amount of any savings which would go to strengthening conventional defence would be both partial and temporary. "In the first years of a Labour government, we recognise that some of the funds currently earmarked for nuclear and Falklands spending may have to remain within the defence budget. After a number of years, it will be realistic to expect that most of these savings could be released for use elsewhere."

Over time, the Labour Party's objective would be to reduce British defence spending towards the average level of the rest of Nato Europe; "how quickly would depend" to some extent "on trends in the Soviet Union's capabilities. Since Britain currently spends 3.3 per cent of GDP on defence (a level exceeded only by Greece and the US), and since the defence effort of most other Nato Europe countries clusters around 2 per cent, what is really being proposed is a very substantial cut in defence spending. Perhaps this is a good and sensible policy; it certainly seems monstrous that France and Germany, which are much richer, should spend significantly less on what is after all the common defence. But in that case, the Labour Party should not misrepresent its policy as one designed to strengthen conventional defence spending.

The Labour Party talks of defence in alliance terms. But a Labour government which came to power with this kind of defence policy would cause many mayhem to Nato, and might succeed in destroying it entirely. In purely practical terms, it would be difficult for the US to make alternative arrangements if the UK were out of bounds to all nuclear weapons; not least because other US military installations in Britain might appear to be in jeopardy. The political blow to Nato would be all the greater, since Britain would be repudiating one of the central doctrines of the alliance. Nato survived that kind of repudiation by General de Gaulle in 1966; it is not clear that it could survive the cumulative blow to transatlantic trust of a second such repudiation, by Britain, America's closest ally.

The fate of the republic offered by the Labour Party and the SDP is not likely to be decided in secret, let alone on the basis of their objective merits; on the contrary, the reception accorded to them by the voters will be mainly influenced by the feelings they have about the state of the world. If the world starts to feel very dangerous and seems likely to get more dangerous, and if it looks like being Ronnie's fault, then the peace movements will get a shot in the arm, just as they did during the first two years of President Reagan's tenure. But if East-West relations seem to be getting a little warmer, or better still if the two superpowers seem to be moving towards some agreement, perhaps on arms control, the peace movements will do less well.

This is what made the sudden eruption of the Daniloff case in the path of the preparations for the second Reagan-Gorbachev

summit so very interesting and so very knife-edge. A major row could easily have derailed a meeting whose date and whose agenda had not yet been fixed. That danger elicited manifest signals of anxiety from both capitals.

The paradoxical result is that the Daniloff affair may have made the second summit more likely to take place, but less likely to produce any very startling new agreements on arms control. Until very recently, the Soviet Union was holding back from setting a firm summit date, in the hope of extracting concessions of substance out of Washington; but the more obvious the Russian anxiety to prevent a major row over Daniloff, the less chance they may have of getting President Reagan to make concessions over Star Wars. The Russians have dropped repeated hints that the summit would not really be worthwhile if it did not produce major progress on arms control; but their anxiety over the Daniloff affair shows this to be an empty ploy.

The skeleton of a grand compromise has already been tentatively outlined by both sides: deep cuts in strategic nuclear weapons, coupled to a postponement for several years of any deployment of missile defences. President Reagan would get the credit of a spectacular arms control agreement without having to make a public recantation of his Star Wars dream, while the Russians would get the security of knowing that nothing would be done to deploy this dream until Mr Reagan had long left the political scene. But the more the Russians seem keen to save the summit, the more the President may believe he can have his cake and eat it.

In that case, we may see deescalation of what some commentators have long predicted: that no arms control agreement can be reached so long as President Reagan is in the White House. But this will not be quite the forum in which to discuss these things.

Birthright

So meetings, it seems, are simply for small shareholders to let off steam. This they did last Thursday, but not with a view to scolding Mr Saunders. Quite the opposite: they were almost embarrassingly enthusiastic in their support for him.

Shades of Lombaro and the unacceptable face of capitalism in the early 1970s. Just as Lombaro's small shareholders were not remotely bothered about the strictures of Department of Trade inspectors on the way chief executive Mr Tiny Rowland ran their company, so the small shareholders at Guinness seemed sublimely charitable in their attitude to broken

Lombard Pots and kettles at Guinness

By John Plender

IN the run-up to the Guinness shareholders' meeting in London last week the air was thick with the familiar sound of Celtic wailing. Scottish fund managers (and a few English ones, too) were loud in their condemnation of Mr Ernest Saunders's failure to honour pledges about the future structure of the board made at the height of the contested Guinness bid for Distillers.

Scottish politicians, annoyed by the chairman and chief executive's lack of despatch in moving Guinness's head office to Scotland, claimed that he had broken their hearts by picking Distillers from the home country. Scottish moralists condemned self-regulators south of the border as ineffectual. Also familiar was the way in which the meeting came and went. The road to this corporate Boot Hill was lined with eager spectators. But as on so many other occasions, the investment institutions somehow melted away before battle was joined.

It was left to Mr Graeme Knox of Scottish Amicable to make the case against Mr Saunders on his own. Mr Knox showed an admirable disinclination to mince his words, accusing Guinness of grossly misleading Distillers' shareholders. But he took the edge off an otherwise heavyweight performance by suggesting after the event, in true institutional style, that this was not quite the forum in which to discuss these things.

And it was because the institutional shareholders failed to make a timely attempt to strengthen the management at Distillers that they ended up having to make their Faustian compact with Mr Saunders in the heat of a takeover.

Takeovers are one of the more risky ways of handling corporate problems. In the view of some leading merchant bankers, the success rate in takeovers and mergers is a pretty lowly percentage; successful intervention (witness Turner and Newall) can produce bigger rises in share values. And given the past performance of the owners of the business, it is entirely surprising that Mr Saunders treats them with a certain disdain?

None of this is to condone the way in which Guinness has gone back on its word. Nor should we ignore the difficulty the institutions have in finding better management for a company that is heading for the rocks. But the faults are surely not all on one side.

Crucial Gatt negotiations

From the chief executive, IBM UK

Sir—The failure of the Gatt Preparatory Committee to reach agreement is a matter of great concern. Continuing uncertainty about the results of the negotiations threatens the prospects for the forthcoming round, and in particular threatens the new issues of intellectual property and the trade-related aspects of international investment.

Despite the valuable work of the World Intellectual Property Organisation, the weaknesses of current international agreements on intellectual property have become increasingly apparent. Foreign counterfeiting and piracy are now seriously damaging the markets for innovative companies and making it ever more difficult to achieve a return which justifies your investment. Legitimate intellectual property-based industries are deprived of export and domestic markets and trade is unfairly distorted.

Likewise, investment restrictions around the world have worsened to such an extent that they severely limit the free flow of investment and seriously distort trade flows. Indeed, the trade effects of such restrictions are comparable to those created by tariffs and non-tariff barriers. To tackle these without addressing investment restrictions is simply to invite governments to shift their attention from tariffs and non-tariff barriers to regulating international investment. Such policies clearly violate the principles underlying

Letters to the Editor

The discussions on the Gatt agenda are reaching a crucial stage, and there is severe pressure upon the EEC negotiators to act on behalf of the member states to compromise with the hard-line developing countries in order to reach agreement. I believe that the issues of intellectual property and international investment are so important, and the opportunity provided by the Gatt round so unique, that the UK Government should resist every move to surrender these particular objectives.

A. B. Cleaver, PO Box 41, North Harbour, Portsmouth.

Rolls-Royce gearboxes

From Col F. A. N. Hinch, OBE

Sir—Stuart Marshall's article (September 8) on the Mercedes-Benz 560 series is quite unjustified in its implied criticism of the Rolls-Royce policy on automatic gearboxes.

The 6.5-litre V8 engines in the Silver Cloud series drove through four-speed automatic boxes designed, *tube alia*, to reduce hydraulic loss by transmitting a substantial fraction of the power mechanically. Later, a three-speed box was developed as an improvement. There is no question of Rolls-Royce "making do" with a three-speed box.

Another point that hardly inspires confidence in the assertion that the Mercedes 560 has a much higher top speed, *Mass*, per se, can affect top speed on the level only as a consequence of increased rolling resistance. I would have thought that few, if any, of your readers would have a quantitative appreciation of this effect on their fingertips.

Otherwise, quickness of the mark, synonymous with acceleration at low speeds and low wind resistance is, for a given thrust, approximately inversely proportional to mass.

Nigel Hinch, Astropod Computer Graphics, 128, Kidbrooke Park Road, SE20.

British Telecom's public relations

From the Financial Director, Mocher Holdings

Sir—Your Men and Matters columnist has been critical recently of British Telecom's corporate relations department, and as a consequence has written Mr John Valleron's link to its defence (September 8).

Whatever the rights and wrongs of their debate may be, however, it seems as though the Mocher columnists of the old day-to-day public relations problems. During the first week of September, two of my colleagues reported to me that their private telephones had been cut off. An examination of our records revealed the accounts to have been paid in good time and, indeed, on September 8 we received an apology from BT which blamed its computer. By this time each line had been reconnected.

The following day, one of them was cut off again. Two days later, we received yet another apology (from a different person).

One was hopeful that privatisation would lead to an increase in BT efficiency, but the revelation of the SFD and paying ever-increasing telephone bills is the same old shabby treatment as before.

H. I. Thorpe, 15 Hagfield Rd, Poole, Dorset.

Keep it short

From Mr G. Marlow

Sir—I would like to see how many people realise that from November 1 1986 the cost of a 10-minute local call between 9 am and 1 pm will be over 50p.

To disguise this as a reduction must surely be one of the greatest hypocrisies of recent times.

George Marlow, Wolvins Ltd, A. N. Hastings Rd, Hampstead, NW4.

Food in wrong places: squaring a vicious circle

From the Chief Natural Resources Adviser, Overseas Development Administration

Sir—Your leading article (September 4) deserves amplification.

You compare and contrast the deficiencies in food production in Africa with the food surpluses of the industrial world. You suggest that it is poverty and not lack of supplies of food which is causing hunger. You reject the facile answer of recycling to the south the food surpluses of the north. You underscore the need for agricultural policy reform in Africa and the importance of a reasonable financial return to farmers. With all this I agree.

I am not so sure about your criticism that research has been poured into what you term high input, large-scale farming systems. Research is more neutral to scale than is more recurrent. The work of the West African Cocoa Research Institute and the oil palm research station in colonial times in West Africa produced results which laid the foundation for the prosperity of both small and large-scale farmers. The work of the Jacaranda station in Kenya on coffee and the tea research institutes in Kenya and Malawi is as important to smallholders as it is to estates.

There is an equally good record on food crops ranging from the work of Stacey on cassava mosaic over 40 years ago in what was then Tanganyika, through Doggett's sorghum work in Uganda, to the outstanding efforts of Kenyan and Zimbabwean research workers on maize—including 25 years ago the breeding of an early maturing variety particularly for small farmers in Kenya.

My 1, with you, welcome the UN Food and Agriculture Organisation report and the willingness of African governments and donors alike to be frank about past failures. It might be helpful to "dash out" their joint decision to give agriculture absolute priority. I see the need for a short-term concentration of efforts on the better farming areas of Africa to ensure that their production is expanded to meet the growing needs of the towns, to earn foreign exchange and to feed those vast areas of the continent where, in the absence of irrigation development, crop production is high risk.

To make the marginal areas more self-sufficient requires population planning, possibly out-migration, and certainly research. All this will take time. The mothers of the next generation are already born; there are political restrictions on mobility, and the agricultural research required is a long-term proposition.

At the end of it all, the deprived areas will remain deprived and will continue to require assistance from the more favoured areas. The aim must be to create in them the power to purchase food through imaginative work programmes designed to decelerate the devastation of their fragile environment. Opportunities must be sought from conservation works, particularly water and forestry, in livestock marketing to exploit their major asset, and the development of agro-industries based partly on imported (from local sources) raw materials. All this will require a transfer of wealth, in the first place from aid donors but eventually from the more favoured farming areas within the countries affected.

One of the reasons why Africa remains hooked on food aid is that it allows it to put aside the problems of the lack of purchasing power in its poorer areas. Food aid deprives its farming areas of a market for their food surpluses, farm prices become depressed and farmers look for other opportunities. This vicious circle must be squared.

A. T. Wilson, Elmd House, Sing Place, SW1.

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Final Share Offer:
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HAT Share Price:
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94p

Thursday 18th September, 1986

N.B.: If the offer is declared unconditional as to acceptances on 18th September, the Cash Alternative will close on that date.

Value of Offer is based on share price of BET at 3.30 p.m. on 12th September, 1986.
HAT share price and HAT share price before offer are prices at 3.30 p.m. on 12th September and 21st July 1986 respectively.
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FINANCIAL TIMES

Monday September 15 1986

Senior Secretaries
If only we'd had a secretary from...
01-908 7971 The first number to ring

Roderick Oram on Wall Street Flawless handling of 'disaster'

WHEN Mr John Phelan, chairman of the New York Stock Exchange, was invited to Vienna a while ago to attend his hosts' Black Tuesday he seemed to be in for a rough time. He was to be asked to expound on the dark day in October, 1929, when Wall Street crashed.

It could never happen like that again, he assured them. The market was no longer dominated by small investors forced in a downward to dump stocks to meet margin calls.

Ah, yes, but what about Black Thursday, the hosts persisted, that calamitous day when the Viennese market collapsed in 1873?

With fear of financial ruin a universal instinct, it was hardly surprising that the media descended on Wall Street last Thursday as the Dow Jones industrial average was free-falling to its greatest daily loss in value in 24 years.

Outside broadcast trucks encircled the NYSE's landmark building at 11, Wall Street. Among the throng of reporters outside, a gentleman from the Daily News declared his speciality. "I cover murders and disasters. I guess this is a disaster."

Twenty-four hours later, after a second day of further losses and even more frantic trading, Mr Phelan held a news conference. "Volatility is a fact of life in international markets," he said. The good news, "if there is any," was that the stock exchange's systems had handled flawlessly the record volume of 240.49m shares.

"What reassurance can you give the small investor?" barked the first questioner.

"Among the many burdens of the chairman of the exchange," replied Mr Phelan, "one is not having to predict whether the market will rebound."

Some reassurance came over the weekend as almost to a man and woman analysts termed recent events which had pushed the market down 8.4 per cent from its peak in the last six sessions, a "correction."

How sharp and how long, however, was open to wide opinion.

But the overriding message was clear: the market had spooked itself. It collapsed for largely technical and psychological reasons divorced from economic reality. Soon it would regain its poise.

For a 25-year veteran of the market, last Thursday had been the worst day of his professional life since May 25 1962, when the market slumped 5.7 per cent. Then and last week the market panicked for little apparent reason. Last Thursday it was rumours of a shockingly inflationary burst in retail sales.

Twenty-four years ago, President John Kennedy had made angry midnight telephone calls to steel industry leaders trying in his profane, Irish-American, one-of-the-boys style to shame them out of price rises. The market promptly lost 25 per cent over the next six weeks, the veteran recalled.

"I've been through these before and they're always very scary." He lost money last week performing his "specialist" role of trying to smooth out trading in the dozen of stocks listed on his post.

"Show me a guy who's not worried and I'll show you a guy who's about to get murdered - whether he's long or short."

He tried to take his mind off things on Saturday in suburban New Jersey washing and vacuuming his car and changing a turn signal light bulb.

Homicidal tendencies ran rampant on Friday on the exchange floor, particularly among the hollering, frenzied denizens of the futures pit, recounted one rhapsodic stock index futures trader. Mistakes multiplied and tempers flared.

"People were on the brink of fist-cuffs several times. We were all terrified of physical contact because of the consequences - suspension, \$1,000 fines or even disbarment for persistent offenders."

For therapy, the trader went home and resealed his asphalt drive. It was a messy job "pushing the punk into all the cracks." But at least "nobody could get near me."

So perhaps it was physical and emotional exhaustion as much as anything else - in contrast to the flawless performance of the Big Board's computers - which brought some stability to the market Friday afternoon.

It steadied around 30 points down on the day as trading backed off from the scorching morning pace and volume coasted to its second record in as many days.

Buyers were more evident and by the close declining shares outnumbered rising by only four-to-one compared with the nerve wracking odds of 10-to-one on Thursday.

With the experience of 35 years on the floor, the veteran specialist said: "When greed overcomes fear, the market eventually goes with the underlying value."

Political "virgins" turn wiser but future still uncertain

UK Social Democrats soldier on

BY MALCOLM RUTHERFORD IN HARROGATE

THE BRITISH political party conference season opened at the weekend with the Social Democratic Party meeting in the attractive Yorkshire spa town of Harrogate. So far there have been no fireworks, no standing ovations, only what Mr John Cartwright MP, the party's spokesman on defence, called the "same, sensible debate of complex issues that you would expect from the SDP." In truth, it has been rather dull.

Five years ago, when the party was founded to "break the mould" of Britain's two party political system dominated by the Conservative and Labour Parties, it was very different. Conferences were peripatetic. The followers moved about the country in trains, which sometimes broke down and whose buffet cars were liable to run out of food and drink. The local attendance where the train came to rest was often thin. It was a conference made up of political breakaways from the Labour Party, followed by the media, looking for an audience. The first SDP supporters from the local parties tended to call themselves "political virgins," never having belonged to any party before.

Nowadays it is altogether more professional. SDP conferences have become bigger and better organised. Yet the party still has only seven MPs in a House of Commons

of 650 members. It depends on its partnership with the Liberals who had been in the game of third-party politics much longer but never with the effect of West Germany's Free Democrats, who have consistently held the balance of power in recent years.

And that is what the Harrogate conference is all about. Can the Social Democrats and the Liberals, who are already in an alliance with a capital A, become a credible third - or even first - force by the time of the next general election?

The odds are contradictory. The election must be held by the summer of 1988 at the latest, but nobody yet knows when it will be. Opinion polls suggest continual fluctuations in party support, although taken together with the evidence of by-elections, in which the Alliance generally does well, they point to a fairly even three-way split.

Mrs Margaret Thatcher and the Conservatives have hardly ever fallen below 30 per cent in the polls, which is not too bad for a government midway through its second term in office. The Labour Party, even under the leadership of Mr Neil Kinnock, has scarcely ever risen above 40 per cent, a performance which is probably not good enough to guarantee an overall majority in Parliament. The Alliance tends to pick up around 30 per cent, though

a poll last week put it down to 24 per cent.

Sentiment among Britain's 42m voters can change very fast, however, and be influenced by unforeseen events. Shortly after the SDP was founded, Mr Roy Jenkins, the former Labour Chancellor of the Exchequer, ex-president of the European Commission and the father of the Social Democrats, won a spectacular by-election victory in Glasgow and the new party seemed to have the country at its feet.

The Falklands war broke out and Mrs Thatcher's popularity recovered dramatically. The Conservatives called an early general election in 1983 and won hands down. Under the British electoral system of first past the post, or winner takes all, the Alliance won 26 per cent of the vote, but only 23 seats. The Labour Party won just over 29 per cent, but with its northern and inner city strongholds over 290 seats.

This was a disappointment for the Alliance, but paradoxically it seemed that it was the Labour Party that was on the way out, Labour's share of the vote had been falling almost continuously since 1961 as the electorate ceased to confirm the working class stereotype. Many commentators said that it was going the way of the French Communist Party.

Then Labour revived by electing a new young leader in Mr Kinnock, who has since stolen many of the Social Democrats' clothes by modernising his party's organisation and dropping some of the old socialist policies like nationalisation.

The Alliance meanwhile has had problems of its own. Some of its supporters think that the Liberals and Social Democrats should merge to form a single party. They are opposed by Dr David Owen, the former Labour Foreign Secretary who succeeded Mr Jenkins as SDP leader.

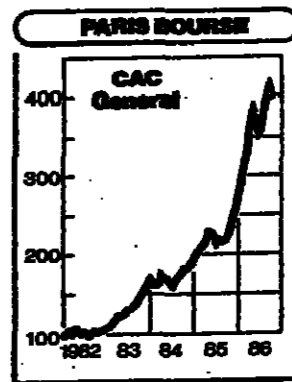
There will be no merger this side of a general election, though it looks from Harrogate as if the two parties are overcoming their outstanding differences on defence policy and will agree to keep some kind of British nuclear force. Both Mr David Owen, the Liberal leader, and Dr Owen say that they have more in common on all aspects of policy than either the Labour or Tory parties, which are themselves coalitions.

For Mrs Thatcher, however, there may be one consolation. Labour and the Alliance are fighting each other quite as much as they are fighting the Tories. Under the British system that could let her back for a third term.

SDP party conference, Page 7

THE LEX COLUMN

Three French musketeers



This will be an exceptionally anxious morning for jobbers, and for others who were left on the wrong foot over the weekend. Thoughts of marking stock higher in hopes of turning the market will be discouraged by Friday's experiment. But to mark prices lower might provide a rout.

French privatisation

The 3 per cent fall in the Paris equity market on Friday may have occurred in the best of international company, but that will be no comfort to a government which will present its 1987 budget today and is lining up its first corporate candidates for public sale. This year's biggest one-day fall on the bourse, at the end of May, followed on a bout of market indignation at the sheer volume of non-voting paper being issued by the nationalised banks, but the FFf 6m raised in May pales beside the call on the market implied by the sale at the turn of this year of Paribas, Saint Gobain and Assurances Generales de France.

The French denationalisation plan was always going to be a stupendous exercise in corporate finance: on the roughest of sums, equity equivalent to a third of the current house capitalisation is likely to be an offer over five years. Mr Balladur has prudently chosen as trailblazers three companies, which even aside from their prospective heavy weight in the Paris index, are among the most attractive in the bunch.

For the two financials, there is likely to be strong foreign demand. Paribas lays claims to be the premier financial institution of France, a well-capitalised, tilted towards commission business rather than low-margin lending and handily positioned for the deregulation and denationalisation games. AGF is riding rapid growth in the French life industry and carries the usual takeover interest.

As for Saint Gobain, it has used its period in state hands for a complete overhaul and will this year see a spurt in profitability from lower input and interest costs.

On the credit basis of their non-voting shares (or, in the case of AGF, employee shares) in issue, the three would command a market value of considerably over FFf 50bn, nearly half the expected budget deficit next year or the equivalent of the entire market at the end of the

1970s. What is not clear at this stage is the role to be played by 18-25 per cent of the companies' equity already floating about.

Assuming that the non-voting shares can be converted into ordinary shares, possibly at a premium, an allocation of 10 per cent to employees and initial foreign interest rising to the 20 per cent limit, the call on French institutions and unit trusts could probably be met even alongside issues from the likes of Air Liquide or Elf that may be absorbing as much as FFf 10bn a month.

Of course, if the market does not hold up, the pricing of AGF and Paribas will have to be doubly cautious; financial companies geared to the good performance of the stock market must expect to suffer a greater discount than the market as a whole.

neath that surface far more complex issues were at stake.

It was clear at an early stage of the bid battle that whoever gained control of the 28.9 per cent stake in Berry held by the over-stretched UK Provident Institution would probably win. UKPI decided to sell to a group acting in concert with GT Management and to some other parties, at a price around 270p. GT, which manages Berry Trust, is a company in which UKPI had a stake. These purchasers, described in a Berry defence document as "institutional investors," intended to refuse the bid, knowing that the Berry share price would fall if the offer inched. It closed on Friday at 248p.

GT Management itself invested £5.5m of its shareholders' money in Berry, and should be seeing a loss of around £500,000 on the shares - a sum equivalent to the annual revenues from the management of the trust which it will now keep. In addition it has helped to protect itself, as Berry held an 11.7 per cent stake in GT. The US Debenture Corporation, another trust managed by GT which also holds GT shares, was a buyer of Berry shares too. The GT directors on USDC's board abstained from that decision.

Outside the concert party, Save & Prosper also bought Berry shares from UKPI. It was prepared to suffer a loss because it felt the need to protect the investment trust industry in view of the £300m it has invested in trusts. Save & Prosper thought the sector would be damaged if a bidder won with a low offer, and by the weakening of a trust management group.

While Save & Prosper might be stretching its argument a little far, GT is clearing a very narrow course through rocky conflicts of interest. One wonders if all shareholders of GT and USDC are equally convinced that their money was used to protect their own and not just directors' interests. The whole story appears to demonstrate an unhealthy degree of in-breeding in the sector between investment managers and the trusts, often backed by cross-directorships. And in this case the bidder is not Immune - Ensign is 80 per cent owned by the Merchant Navy Officers' Pension Fund and has a subsidiary which manages that pension fund as well as the trust. Outsiders considering investing in trusts should evidently forget the discount and consult the Directory of Directors.

Fresh call for co-operation in regulating futures markets

BY ALEXANDER NICOLL IN LONDON

THE BANK OF ENGLAND issued a new warning on the need for greater co-operation in the regulation of international futures markets at the weekend.

The Bank has called repeatedly for increased co-ordination between regulators in the face of rapid internationalisation of financial markets. One of the first steps is expected in the next few days when the US and Britain sign an accord curbing market abuses, such as insider dealing, and providing for exchanges of information between regulatory authorities.

Mr Christopher Farrow, an assistant director of the Bank overseeing UK futures markets, called, however, for far more extensive measures addressing the risks to the world's financial system which could be created by the inter-relationship of markets around the world.

Speaking on Saturday at a future industry conference in the Swiss mountain resort of Birgenstock, Mr Farrow said: "Adequate capital and liquidity rules for firms taking positions in various markets and in various currencies need to be agreed."

International firms operating in the futures and options markets

should be assessed for capital adequacy on their worldwide portfolio position, Mr Farrow said. "It would be easy to offset capital requirements in one market by undercapitalising in other less well regulated markets."

Central banks needed to ensure the health of such firms because "crisis in any single financial market is likely to impinge on other markets, and in particular to be transmitted to the banking system."

The warning came as futures exchanges around the world prepare for a series of international link-up contracts which many of their contracts interchangeable - meaning that positions built up in one time-zone are passed on to the next, creating round-the-clock markets.

The agreement between the UK and US governments is expected to pave the way for links between London exchanges and markets in Chicago, Philadelphia and New York. A further link between London and Sydney is also due to begin next month.

Like the US Federal Reserve Board, the Bank of England has supported the development of financial futures and options as means of managing and transfer-

ring risks incurred in securities and currency markets.

Mr Farrow said the next growth phase for futures markets could come from the area in which they originated: commodities, which have been supplanted by financial instruments as the main source of futures business. Futures exchanges, he said, should develop more efficient mechanisms allowing commodity producing countries to stabilise their income by hedging.

This could be done by developing liquid markets in longer-term futures contracts than are currently available. Producers would then be given assistance by international financial institutions to help finance the short positions they took on in the futures markets to hedge their export income.

International commodity agreements had failed to produce the price stability for which they were intended, Mr Farrow said, setting up a "cumulative buffer stock prices and causing over-production. The futures industry could provide an alternative for primary producing countries just as it had traditionally done for domestic agricultural producers.

US, EEC and Japan strive for Gatt unity

By William Dulferio in Punta del Este

THE US, the EEC and Japan are determined that differences over farm export subsidies or trade in services will not prevent the opening later this year of international negotiations to remove barriers to world trade.

This was the message from officials of the world's three biggest trading partners as trade ministers from more than 90 countries arrived yesterday at Uruguay's rink-shaped resort of Punta del Este.

Mr Julio Sanguinetti, Uruguay's President, will open this afternoon the week-long meeting at which the ministers are due to agree on the wording of a declaration launching a new round of trade talks under the General Agreement on Tariffs and Trade (Gatt), the contract governing world trade.

The disagreements over farm products and Japan's huge trade surplus which still divide the big three at a meeting in Sintra, Portugal, earlier this month are being played down by officials from all three camps.

EEC officials estimate that 55 of Gatt's 92 members are now ready to back the draft declaration prepared in Geneva by Colombia and Switzerland.

It is far from sure, however, that the ministers will have a problem-free passage. Brazil and India, which lead the 10 hardline developing countries opposing the extension of Gatt to new areas such as services, intellectual property and investment, have not backed down.

In addition, the self-styled "free-trading" farm exporting countries warned yesterday that the text prepared represents the "absolute minimum" that they could accept.

Mr John Dawkins, the Australian trade minister leading the 14-country coalition, said after a caucus meeting yesterday: "Our preferred position is to see improvements, but we are here in a negotiation and we are prepared to enter a discussion."

Gatt's gamblers lose to hotelier

Continued from Page 1

tionist revival and a possible 1980s style depression.

For Mrs Merlo, ennobled in her office off the narrow-bedecked hall, behind the panelled studies of Mr Arthur Dunkel, the Gatt director general, and Mr Enrique Iglesias, Uruguay's Foreign Minister, the talks are now focusing on the terms and conditions under which Coca-Cola will be allowed into the conference room.

The pressure is on. Failure to reach an agreement on the scheduled end of the meeting next weekend will inevitably provoke the opening of a new San Rafael round over rental of the hotel.

In Gatt language this kind of connection between seemingly unrelated topics is known as "linkage." The rifts are something hoteliers know all about, and unscheduled conference dumping is likely to attract a heavy one.

Outside the smoke-filled rooms the delegates are doing their best to wake up a town usually in deep hibernation at this time of year. In

high season, Punta del Este plays host to some 250,000 largely Argentine holidaymakers, but now the population is barely 10,000.

The shopkeepers and restaurants that have reluctantly opened their doors seem sceptical, however, as to whether their guests will come across with the free exchange of goods and services - a Gatt euphemism for dollars - to which both parties have dedicated their working lives.

Uruguay expects every Gatt-man to do his duty. With a population of just 3m, both gross domestic product and foreign debt running at a new \$5bn and inflation of some 50 per cent, it is fond of foreign exchange.

In fact, the economics of the conference reflect the commercial problems of a rural economy. Much, perhaps almost all, the equipment, from Argentine plastic tents to US translation gear and Canon photocopiers has had to be imported at a total cost of some \$1m. Only if each delegate spends in a week the Uruguayan average

annual per capita income of \$1,400, will the event make a profit.

The charming, modest Uruguayan will apologetically inform enquirers that even the conference itself was foisted upon them by complex international politics. "We didn't fight for it," said Foreign Minister Iglesias. "It only came to us after Montreal and Brussels had cancelled each other out."

Given these circumstances, and, of course, Mrs Merlo, it is hard to fault the organisation. Even the irritatingly heavy-handed 600-man security is an imposition of not Uruguayan but Western requirements - a compulsory restraint arrangement in fact.

Yesterday, to an outsider, the talks in the corridors sounded like a computer trade fair. Delegates argued interminably about the relative merits of, for example, WATREVE. Not, it turned out, a new silicon chip nor a car engine oil, but yet another political compromise.

Another question much under debate was what the imminent trade round should be called. Even the Uruguayans think Punta del Este sounds too clumsy. "Round and round," suggested an exhausted Gatt organiser. "The final round," chipped in a pessimist.

"Whose round?" proposed a merry delegate at the hotel bar.

Back in her lair, Mrs Merlo was awaiting the US delegation. 70 functionaries and three ministers all told, who, like royalty, have staged their arrival for the very last minute.

The most senior Americans are staying in the San Rafael itself, and one can only hope they have been forewarned.

If they fail to blast their Third World opponents into submission by next weekend, it is feared that neither the Uruguayan Government, nor the secret service nor the entire US Atlantic fleet could prevent Mrs Merlo from driving wind and rain.

World Weather			
City	Temp	Wind	Cloud
London	12	10	Partly
Paris	14	12	Partly
Frankfurt	13	11	Partly
Amsterdam	12	10	Partly
Brussels	13	11	Partly
Geneva	12	10	Partly
Zurich	13	11	Partly
Berlin	11	9	Partly
Munich	12	10	Partly
Vienna	10	8	Partly
Stockholm	8	6	Partly
Helsinki	7	5	Partly
Tokyo	18	15	Partly
Osaka	19	16	Partly
Manila	28	25	Partly
Bangkok	29	26	Partly
Singapore	30	27	Partly
London	12	10	Partly
Paris	14	12	Partly
Frankfurt	13	11	Partly
Amsterdam	12	10	Partly
Brussels	13	11	Partly
Geneva	12	10	Partly
Zurich	13	11	Partly
Berlin	11	9	Partly
Munich	12	10	Partly
Vienna	10	8	Partly
Stockholm	8	6	Partly
Helsinki	7	5	Partly
Tokyo	18	15	Partly
Osaka	19	16	Partly
Manila	28	25	Partly
Bangkok	29	26	Partly
Singapore	30	27	Partly

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FINANCIAL TIMES

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EURONOTES AND CREDITS

Dome plans debt restructure linked to oil price

BY PETER MONTAGNON IN LONDON

DOME PETROLEUM, the troubled Canadian oil group, has put its banks into a fresh quandary.

Early this week it is due to reform them of new plans to restructure its C\$60m (US\$42m) debt that will include a proposal to convert a substantial proportion of their loans into securities whose value would be linked to the price of oil.

This is peculiarly reminiscent of the approach adopted by Mexico, another major borrower dependent on oil although there is a big distinction in that Mexico is a country and Dome a commercial company.

Traditionally the treatment of countries in trouble with their debts is different from that of companies for the very simple reason that countries cannot be put into liquidation. When they are actually starting losses in the face with a corporate borrower, banks are sometimes prepared to do things to help

- like restructuring interest payments - that would not be considered in the case of a country.

Yet there is little doubt that any concessions granted by its creditors to Dome would not escape the beady eye of Mr Angel Gurrin, Mexico's canny debt negotiator. Mexico's creditor banks have firmly rejected the idea of linking debt service payments to the oil price, but if Dome's creditors were to react differently a precedent could be created which might allow him to ask them to think again.

At the moment, it is hard to guess what Dome's bankers, never a particularly united group, will do. What is clear, however, is that there is a strong aversion in the banking community to the type of debt restructure that links the price of loans to an individual commodity whether the borrower is a corporation or a sovereign state. Quite simply the

idea is alien to commercial banking. In the first place it means that the risk run by the banks is transferred away from the debtor, which they feel they can to some degree control, to a volatile commodity price which they cannot control. Then there are all sorts of technical problems.

● How does a bank fund such a loan or security which is not yielding a normal rate of interest?

● How does it account for such an asset in its books and can it do so without being required by the regulatory authorities to write down its exposure?

All this may explain why there are few if any precedents for the type of debt exchange that Dome is proposing. For lenders there is another drawback in that they might lose the comfort they now have from knowing that their loans are secured against Dome's assets. Tak-

en together these factors should mean that Dome's proposals receive an initially frosty response.

Yet the company's hand is not necessarily as weak as might appear. Mr Howard Macdonald, its chairman, remarked last week: "It's the banks that have the problems. Dome has the solution." Tough talk for a company which needs an oil price of US\$25 a barrel to break even, but the ultimate card is liquidation and that might hurt creditors even more.

One advantage of an exchange of debt for oil-related securities such as Dome is expected to propose is that it preserves what one Canadian banker called last week "lenders' upside potential." If the downside really does look bleak, then lenders' resistance might crumble. Then the precedent would be there for all to see.

Activity in the Eurocredit market

continues at a low ebb, but Time Inc of the US has launched a \$250m, five-year loan facility through Swiss Bank Corporation. This is its first Eurocredit borrowing and the terms include an annual commitment fee of 7/8 basis points. Drawings on the standby credit portion will bear interest at a margin of 7/8 per cent over Libor.

BankAmerica Capital Markets is leading a \$600m facility for Walt Disney of which \$350m will be underwritten. The facility fee is 1/4 per cent. Drawings will bear interest at a margin of 1/4 per cent and there is an additional utilisation fee of 1/4 per cent if they exceed half the total amount.

Samuel Montagu is arranging a £250m uncommitted tender panel facility for Abbey National Building Society, while Malaysia's latest credit has been increased to \$500m

from \$350m. With a number of mandates still in the pipeline Algeria has joined the list of borrowers seeking a major loan facility.

EUROMARKET TURNOVER				
Tonnage (\$m)				
Primary Market	Sec	FRN	Other	
US\$ 1,283.1	0.6	5,212.9	2,382.2	
FRF 2,555.8	0.2	141.9	2,712.8	
Other 228.4	—	228.4	44.1	
FRF 380.8	—	—	73.8	
Secondary Market				
US\$ 24,728.1	1,210.9	18,295.2	5,438.7	
FRF 21,982.1	1,548.9	12,016.6	7,098.5	
Other 8,842.7	88.2	2,022.3	2,982.7	
FRF 10,875.2	221.8	1,870.5	2,982.6	
Cred				
US\$ 14,917.8	45,545.5	60,182.5		
FRF 12,701.2	30,771.8	89,472.1		
Other 7,242.8	2,683.0	15,483.9		
FRF 6,085.9	4,128.5	18,184.4		

Week to September 11 1986 SOURCE: ASD

'Armed truce' in Montedison deal

BY ALAN FRIEDMAN IN MILAN

ITALY'S Montedison affair, which has set leaders of the Italian financial establishment against Mr Mario Schimberni, the Montedison chairman who last month purchased an equity stake in a Florence insurer without first informing his shareholders, reached a deadlock at the weekend when a meeting between the two sides ended without a firm conclusion.

At Consob, the stock market regulatory agency, Mr Franco Figa, the Consob president, said the issue was not for the authorities but for Montedison shareholders to discuss. Last night observers in Milan said an "armed truce" had been agreed for the time being but that the "war" between the Agnelli-led establishment and the maverick Montedison chairman would soon enter a new phase.

In Rome yesterday the dispute took on a political dimension with a number of leading politicians and even Cabinet Ministers entering the fray. Mr Claudio Martelli, vice secretary of the Socialist Party of

Mr Bettino Craxi, the Prime Minister, appeared to favour Mr Schimberni by saying the affair showed companies were no longer under the control of Italy's old families.

He was referring to Mr Enrico Cuccia, the 78-year-old veteran at Mediobanca - the Milan merchant bank which is a Montedison shareholder - who had demanded the meeting with Mr Schimberni and others to rap the Montedison chief over the knuckles for not respecting the rules of the "shareholders' control system". Mr Cuccia believes the syndicate should be able to dictate Montedison policy.

The nominal issue concerned Mr Schimberni's purchase last month for L740m (\$520m) of a 12.4 per cent shareholding in La Fondiaria, the Florence insurance group. In doing so, Mr Schimberni also obtained a share stake in Mediobanca larger than the holdings in the bank of Mr Gianni Agnelli, Fiat chairman, or other leaders of Italy's traditional establishment.

INTERNATIONAL BONDS

Floating rate market runs scared after selling spree

BY CLARE PEARSON IN LONDON

"THIS IS the worst day I've seen in a year," said one floating rate note (FRN) dealer last Thursday as dealers slashed prices by as much as 40 basis points in feverish selling.

The selling wave began in the fixed rate market as fears of inflation escalated. It spread to the FRN sector as underwriters, overloaded with recent paper, struggled to take profits where they could.

By Friday morning the FRN market was running scared and many market-makers were refusing to join in altogether. Some were not answering their telephones while others were sharply reducing their dealing sizes and widening bid-offer spreads.

The major players meanwhile exhorted the others to stand up and

face the fray. "You have to trade your way out of the grave," said one dealer, arguing that the only survival course was to keep up the market's liquidity.

By late morning the darkest hour was over. Bargain-hunters started picking up the cheap stocks, bringing the other players back in.

In the aftermath underwriters will have nagging worries about the value of recent FRNs. Inflationary fears should in theory leave the FRN market much less hard hit than the fixed rate market. Indeed, it can be a haven for investors who fear rates have struck their lows.

But the FRN market has been getting ahead of itself in recent weeks, pricing issues for sovereign borrowers at record interest rate

levels and in record volume. London interbank offered rate, the traditional rate at which issues were priced, has long since been abandoned. Now new issues even come below London interbank bid rate (Libid).

In theory investors should be takers of sovereign paper at these rates as an alternative to investing in commercial paper or US Treasury bills.

But investors seem slow to catch on to the logic of this argument and some recent Libid-priced issues are still hanging around on underwriters' books. This overhang of paper contributed in no small part to last week's price collapse.

The jury is thus still out on Libid-related pricing. Credit Suisse First

Boston's issue for Quebec, priced with a Libid coupon, probably never traded within its fees last week. On the other hand, the market still saw enough value in the UK's \$4bn FRN, with a coupon set 1/4 point below Libid, for it to fall less than the FRN market as a whole on Thursday and Friday.

Last week's capricious twists and turns in the US Treasury bond market found their imitators in the fixed rate Eurobond market. But selling did not parallel the FRN market because the fixed rate market has been trading very thinly for weeks.

Barely a fixed rate Eurodollar deal emerged, although a short-lived opportunity opened up on

Wednesday morning to slip in a couple of deals. The window proved treacherous, however, especially for Sweden's tightly-priced five-year 7 per cent issue.

Japanese issuing houses have found the solution to the disappearance of the Eurobond investor in targeting deals at specific investors back home. A waiter of deals aimed at Japanese life insurance companies kept issuing volume buoyant in the Euroyen market last week.

These issues pay coupons at unusual high levels and are priced at over 100 but are repaid at par. They attract insurance companies which may allot only income gains for dividend payments to policyholders. They also come in handy for offset-

ting against capital gains accumulated on other investments.

The Ministry of Finance is known to be concerned about this use of the Euroyen market. But Nomura International at least seemed on Friday to be unworried about this, launching two more high-coupon bonds.

Bonds in the D-Mark sector lost about 2 points in price last week and longer-dated issues were especially hard hit. A 10-year deal for Lufthansa was quoted at 95 on Friday.

Meanwhile in Switzerland bond prices also fell as short-term rates firmed. The European Investment Bank postponed a planned SFr 200m issue because of the unstable conditions.

Texas Air amends deal with Pan Am shuttles

BY RODERICK ORAM IN NEW YORK

TEXAS AIR has amended its deal with Pan American World Airways to improve competition on shuttle services in the north-eastern US in the hope of receiving government approval for Texas Air's merger with Eastern Air Lines to create the largest US airline.

Pan Am will pay Texas \$62.8m for enough takeoff and landing slots to allow it to offer 13 hourly roundtrip services a day between La Guardia airport, New York, and National airport, Washington and Logan airport, Boston, in competition with Eastern.

A less comprehensive earlier deal valued at \$85m was rejected by the Department of Transportation be-

cause it failed to guarantee sufficient Pan Am flights.

The latest transaction "fully meets the criteria for hourly service that the DOT required in its previous order," Texas Air said. We believe that the DOT can complete the approval process by October 1."

Meanwhile, Eastern has filed with the Securities and Exchange Commission proposals for three secured trust certificates. Through these instruments backed by a pool of used Eastern aircraft, the financially pressed airline hopes to raise \$500m.

The money would be used in part to pay expenses associated with the takeover by Texas.

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August 1986

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INTERNATIONAL CAPITAL MARKETS

US MONEY AND CREDIT

Bond market rout marks shift in psychology

WHILE ALL EYES were on the US stock market last week, where close to \$200bn was wiped off share prices in record trading volume, investors in the US credit markets fared little better and for the second week running saw the value of their bond portfolios drop sharply in highly volatile trading.

Bond prices started the week by falling for the fifth day in a row, rebounded on Tuesday and slumped again on Wednesday. The mere whisper, on Thursday, that the August retail sales figures might be much higher than expected was enough to send the bond market into a tailspin which quickly spilled over into the stock market where share prices suffered their biggest one-day fall in 25 years.

The next day, when the retail sales data was released—showing a smaller than expected 0.8 percentage point rise along with a lower than forecast 0.3 percentage point rise in US producer prices—bonds only managed a feeble rally. The net result was that the bellwether US government long bond ended the week with a loss of 14 points.

Since the rout in the credit

US MONEY MARKET RATES (%)				
	Last Friday	1 week ago	4 wks ago	12-month Low
Fed Funds (weekly average)	5.88	5.88	5.91	5.75
Three-month Treasury bills	5.17	5.25	5.27	5.15
Three-month prime CDs	5.30	5.53	5.48	5.15
30-day Commercial Paper	5.77	5.64	5.60	5.48
New "AA" Long Utility	5.79	5.50	5.35	5.00
New "AA" Long Industrial	N/A	5.25	5.05	4.60

US BOND PRICES AND YIELDS (%)				
	Last Friday	1 week ago	4 wks ago	12-month Low
20-year Treasury	111 1/2	-1 1/2	7 1/2	7.01
30-year Treasury	111 1/2	-2 1/2	7 3/4	7.02
10-year Treasury	111 1/2	-1 1/2	7 3/4	7.20
New "AA" Long Utility	N/A	-2 1/2	7 3/4	7.20
New "AA" Long Industrial	N/A	-2 1/2	7 3/4	7.20

Source: Salomon Bros (estimates).
Money Shoppers: In the week ended September 11 M1 rose by \$4.6bn to \$283bn.

markets began after the Labor Day weekend the long bond has shed 54 points and its yield has increased by 50 basis points to 7.70 per cent. Short-term interest rates have hardly budged with the result that the Treasury yield curve of 260 basis points is as steep as it has been since November 1985.

The end of summer in the US has coincided with a fundamental shift in market psychology. It has moved from a scenario in which the US Federal Reserve was generally believed to be leaning toward

that further Fed easing steps would be out of the question. While the above description may turn out to be over-gloomy, it appears that the US credit markets are adjusting to the realization that inflation has not been completely eradicated from the US financial system as some of the more bullish observers seemed to be suggesting in the spring when oil prices appeared to be heading below \$10 a barrel. Instead, the underlying rate of inflation in the US is now probably around 3 per cent to 3 1/2 per cent and may creep up to 4 per cent in the months ahead.

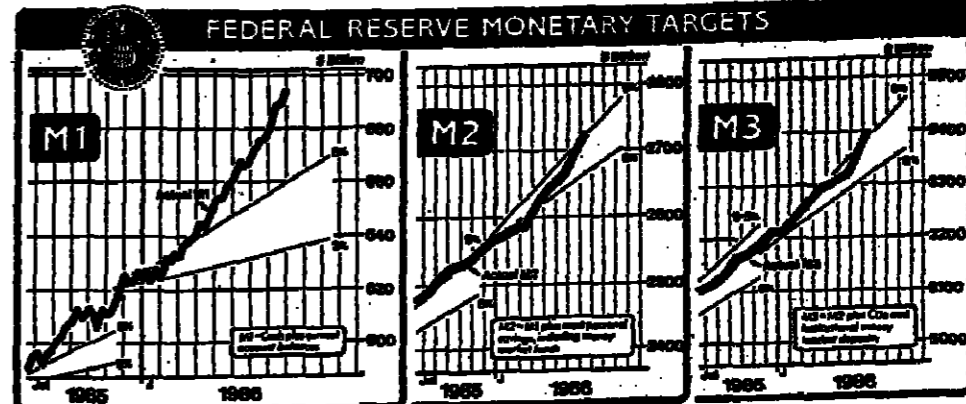
Against this background, signs of a quickening pace of economic activity in Europe, and an obvious reluctance by America's major industrial partners to be forced into cutting their own interest rates before they are ready, the US credit markets could be adjusting to reality.

But as Salomon Brothers notes in its weekly comments on credit, uncertainty about the direction of the US economy and inflation may be part of the malaise troubling the financial markets, yet there are other underlying causes for the market's recent per-

formance of perhaps equal or greater significance. Salomon says that the "increasingly volatile market response" to these fundamentals reflects new features of the financial landscape. It notes that the quick and often violent response of the markets to news or rumours reflects the ever-growing capacity to move funds around the world at a moment's notice via an enhanced menu of financial instruments. Many of these instruments are designed to manage risk. They can also be used to trade quickly and with extraordinary leverage, which can magnify market swings without changing their underlying direction.

This week the credit markets will be able to worry about a fresh batch of US economic data which include tomorrow's release of the August industrial production figures, a revised 0.6 per cent, and consumer spending to be up by around 0.6 per cent.

Given the sharp sell-off in the credit markets over the last



couple of weeks, many analysts are looking for some recovery in the week ahead but there are widely varying views about the medium term. Mr Sam Kahn of Kleinwort Benson Government Securities, says that the markets are currently trading on "fact" rather than "fact" and rates should decline once it becomes clear that economic activity is not about to boom and that inflation will remain contained. For the time being he expects long-term rates to trade in the 7.25 per cent to 7.75 per cent range and the yield curve to remain steep.

Mr Philip Braverman of Irving Trust's Briggs Shiedle division says that the market's handling retreat is unwarranted by economic, inflation, or other fundamentals. He says that the market has turned extremely bearish and is unable to improve significantly even on good news, which suggests that "the price retreat may continue further." However, the long-term outlook remains "highly favourable" once the retreat has run its course.

William Hall

UK GILTS

A chance to reassess long-term values

THE past week has provided enough turbulence in the world's financial markets for all but the strongest stomachs. Confusion over whether equity markets were supposed to be driving bonds, or vice-versa, led to sharp changes of direction, with the responses to some outside stimuli often showing a nicely inverted sense of logic.

The UK gilt market avoided the worst of the gyrations, mistaking out both on the 1 1/2 point rise in the US long bond price on Tuesday and on its 3 1/2 point fall on Thursday. Dropping steadily over the course of the week, however, longer dated gilts still ended nearly three points down.

Over the course of the week, short and medium yields rose firmly through the 10 per cent barrier, with the FT Actuaries high coupon series rising 3.8 basis points at five years to 10.6 per cent and 3.5 basis points at 15 years to 10.17 per cent.

At the longer end, stocks such as the bell-weather Treasury 1 1/2 per cent 2004/08 pushed up to a gross redemption yield of 10.03 per cent, but the FT

Actuaries yield at 25 years remained at 9.91 per cent on Friday afternoon, up 25 basis points on the week.

The turmoil over the past week is scarcely the best invitation to investors to return to the market. When the mud has settled to the bottom of the pot again, however, the shake-out may have provided just the right opportunity for reassessing long-term values.

On the international front, the gilt market has closely followed the US bond market over the week, with the spread at 10 years staying close to its peak for the year of 249 basis points. At the same maturity, however, yields on UK gilts widened to nearly 400 basis points over West German government bonds and to 480 basis points over Japanese government bonds.

On past inflation rates, according to Goldman Sachs, the US securities house, the implied real yield on 10-year gilts is 7.7 per cent, compared with 6.5 per cent for West Germany, 5.5 per cent for France and the US and 4.0 per cent for

Japan. Even using the estimated future trend of unit labour costs, Goldman calculates the UK's real yield at 5.9 per cent, against 5 per cent for France, 4.6 per cent for West Germany, 4.0 per cent for the US and 3.5 per cent for Japan.

With sterling still looking rather fragile, investors may not see this yield gap as sufficient insurance against a further decline against the D-Mark but Mr Malcolm Roberts, economist at Salomon Brothers in London, considers the nominal yield spread to Japanese bonds of 460 basis points as "very high, considering that the yen/st sterling rate has already fallen by 21 per cent this year."

On the domestic front, the setback has meant that for the first time in months gilt yields are not discounting the next cut in bank base rates. Indeed, for the first time since January, the possibility has surfaced that the next move in domestic short-term interest rates could be up and not down.

As yet the possibility is still a remote one. To the author

George Graham

FT/AIBD INTERNATIONAL BOND SERVICE

US DOLLAR	Issued	Price	Yield	Chg. on week
ALIC 0/8 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 1/8 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 3/8 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 1/2 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 3/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 1 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 2 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 3 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 4 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 5 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 6 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 7 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 8 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 9 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 10 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 11 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 12 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 13 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 14 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 15 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 16 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 17 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 18 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
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ALIC 99 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2
ALIC 100 1/4 Fin 114 94	100	100 1/2	7 1/2	-1 1/2

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September 1986

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FINANCIAL TIMES SURVEY

Monday September 15 1986

UK Engineering

The mechanical engineering sector is still going through a difficult patch after years of contraction and in the face of fierce competition from other countries. A number of the successful companies are concentrating on specific products, or finding new markets.

Restless concern about changes

By Nick Garnett

THE UK's mechanical engineering industry has been in a restless mood during the past year. Slightly unsure of itself again after the post-recession euphoria — with some export markets faltering and only weak domestic demand to fall back on — the industry has been the subject of a wave of potentially significant changes.

Takeovers, both welcome and unwelcome, have come thick and fast, many resulting from the predatory instincts of half-a-dozen mid-conglomerates whose long-term influence on the structure and behaviour of British engineering has yet to be determined.

The Japanese have arrived in the UK as equipment assemblers in two sectors for the first time — Komatsu in construction machinery and Yamasaiki for machine tools — with the help of Government cash assistance that has annoyed indigenous manufacturers already struggling with production over-capacity.

The industry's unions have been locked in discussions with the Engineering Employers Federation representing 5,000 companies over proposals for ground-breaking changes in labour practices.

In return for a reduction in the 39-hour working week which, if granted, would have major repercussions for the rest of British manufacturing, the unions have offered virtually to

and restrictive demarcations and give employers greater control over the deployment of workers.

Training is benefiting from some new and positive developments but some very serious medium-term worries surround the UK's skills pool.

The Amalgamated Engineering Union, the main union in engineering, has agreed to end time service which means that all craft training will be based on industry standards. The Youth Training Scheme is becoming increasingly integrated into the first-year craft training.

However, the recruitment of apprentices has been wallowing at a perilously low level throughout the 1980s. The Engineering Industry Training Board believes that by the end of the decade the industry will suffer from a serious shortage of technicians and, in some parts of the country, of craftsmen.

Meanwhile, engineering's 45 professional institutions show few signs of reducing their numbers to a more manageable figure. The proposed merger of the Institution of Mechanical Engineers and the Institution of Production Engineers failed to secure the required votes of their members.

Dr Kenneth Miller, director-general of the Engineering Council would like to see a smaller number of professional bodies but at least they are working closer together which each other these days in groupings within the council.

The main concern of the mechanical engineering industry, however, is the shakier trading conditions affecting most, but not all, of its sectors this year.

Managers and their workforces worked hard during rationalisations of the early part of the 1980s, introducing more competitive products and re-learning the art and the grind of exporting.

Many companies have retooled, begun to grasp the importance of workflow and the serious costs of getting that wrong. They have also introduced some limited improvements in labour flexibility.

Some companies too have chosen to make a new living in niche markets, which up to now is a strategy that has worked. That was particularly so in machine tools. All these changes paid dividends in 1984 and through part of last year.

Since then however, optimism has been tempered as exporting, for a number of the most important mechanical engineering sectors, became increasingly staid.

It is not just Britain that has suffered. The vastly larger and healthier West German engineering industry has also found exporting tougher but it has the comfort — a 4.5 per cent increase in domestic demand within the Federal Republic.

A major question staring the UK's engineering industry in the face is whether this is just a cyclical downturn in which many other manufacturing in-

dustries are also struggling, or is it something more deep-rooted where the traditional weaknesses of under investment, small volumes and indifferent marketing will again be laid bare.

Many years of brutal contraction left deep scars on mechanical engineering but it is still a much larger, and in some sectors much more thriving, industry than most people imagine.

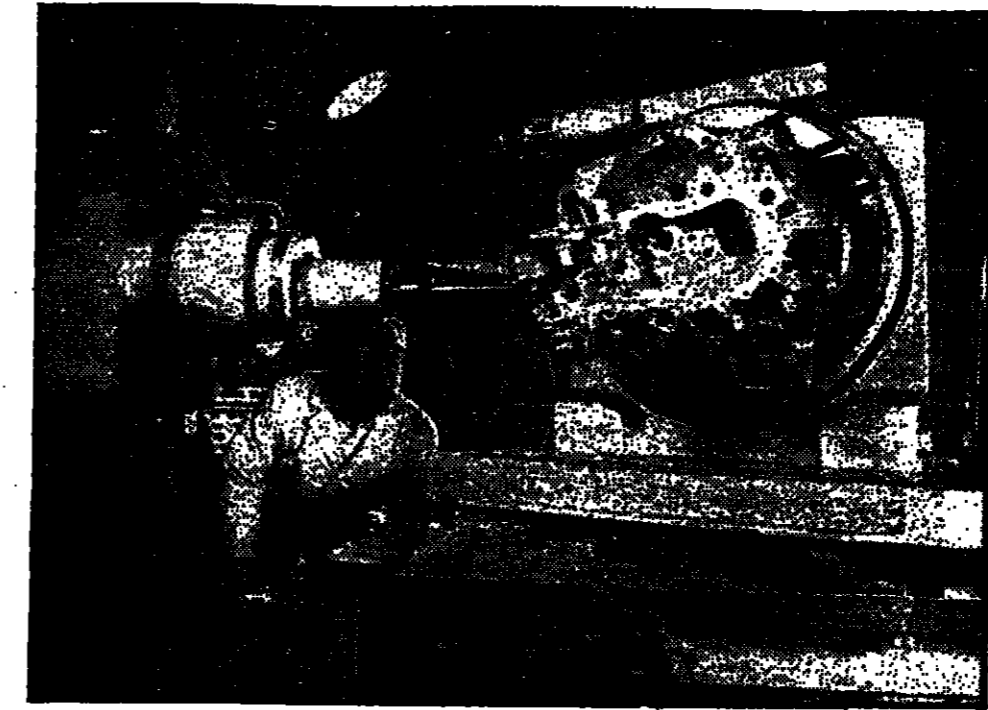
All the UK companies involved in engineering — including aerospace, car makers, shipbuilders and electricals as well as mechanical engineers — employ a total of 2.1m people in the UK with combined sales last year of £63bn.

Mechanical engineering accounted for more than a quarter of that figure and is only marginally smaller in total turnover than electrical and instrument engineering, the growth sector of the 1970s and early 1980s and on which Government ministers pinned so many wildly unrealistic hopes.

Mechanical engineering employs directly about 650,000, only marginally below that of electrical and instrumentation.

Total engineering employment has dropped by a third since 1979. Within that fall though the employment structure has been shifting significantly. Manual employment has dropped by more than 40 per cent from 2m to 1.2m while the number of scientists and technologists rose by 45 per cent.

Within mechanical engineering, the UK has world leading



Machining an engine control unit for handling fuel flow in a Harrier jet aircraft

companies in such sectors as process plant, power generation and construction equipment, while in a few areas of activity, such as tractor building, the UK ranks right at the top of the Western world league as a volume producer. In some other sectors, though the UK has become much smaller and weaker.

"Mechanical engineering is still a large sector, involving a considerable amount of new and developing technology," says Mr Ian Thompson, the IEF's economic adviser. "Total numbers employed in engineering though have declined and will continue to decline but employment of scientists and technologists will continue to increase."

The rise of engineering company share prices reflected higher profits and a more fashionable standing for them in the City of London. It also partly mirrored the activities of the mid-conglomerates like Williams Holdings, F. H. Tomkins and the Abdullah Brothers' Evered Holdings.

Mainly characterised by young entrepreneur-style owners and managers, decentralisation and tight financial controls, these companies remain relatively small in the industry and their

long-term impact questionable. Companies that have changed hands this year in the rush of acquisitions include valve maker Pegler Hattersley, Fairley Engineering, Dupont and some GKN subsidiaries. Associated Engineering and even TI have also been caught up in one form or another in the maelstrom of take-over attempts, or speculation. Big figures have included those of Siebe for APV and Evered for McKechnie.

Engineering shares took a knock last month after a disappointing review of the second half of this year from GKN but shares subsequently rallied.

Output from engineering actually rose marginally in the UK during the second quarter of this year and mechanical engineering showed the most marked increase.

Overall, there are other, more worrying, indicators. The 350 member companies of the National Association of Steel Stockholders report a 9 per cent drop in sales so far this year.

Tonnage sold by the forging industry was down by 13.5 per cent in the first six months of this year compared to last though much of this fall is accounted for by difficulties in vehicle manufacture.

Many industries continue

their complaints about lack of soft loans and general Government disinterest in the practical tools to assist export drives, as well as the paucity of domestic demand and the low levels of domestic capital equipment spending.

The state of health of the different sectors and the problems they face in particular markets vary markedly though. Tough times look to be ahead for many process plant manufacturers but some specialist areas within that sector are more bullish than they have been for some time.

Paper machinery makers made a strong comeback after the disastrous times of the early 1980s when demand slumped as many paper mills worldwide shut down. Many companies in this sector are still performing very well but some of their domestic competitors failed to make the product changes when they had the chance and might now be too small to survive.

Some observers believe electricity generating plant manufacturers might start running out of work next year. Britain is now the Western world's biggest producer of tractors alongside Italy but output from British plants is almost 30 per

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cent down this year as world agricultural equipment markets continue to slide.

The machine tool sector staged a remarkable recovery from its problems four or five years ago when some were writing it off. In particular, manufacturers of the all-purpose machining centre have regained a lot of market share from the Japanese. The domestic market has recently become much more difficult and exports are not as thriving as they were last year. Job shedding has returned to this sector.

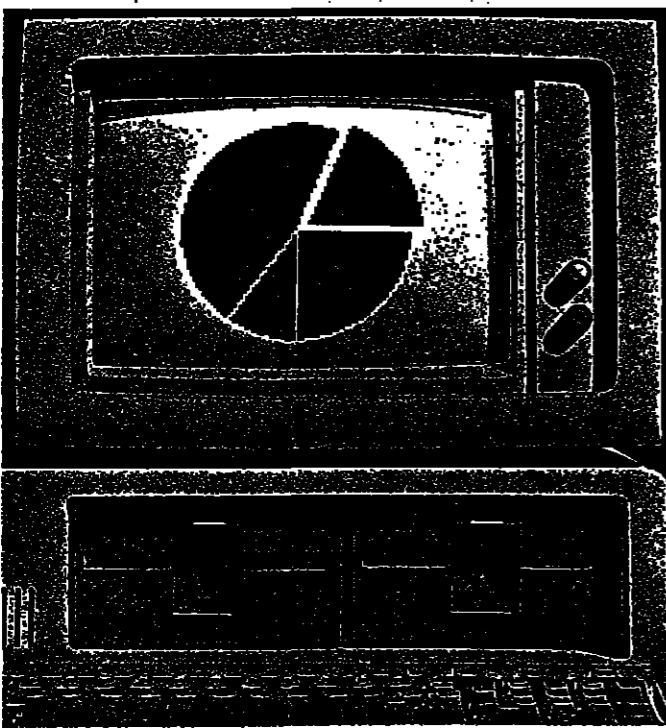
Most manufacturers of the heavier type of mining equipment have enjoyed a strong domestic market following the ending of the 1984-85 miners' strike and have been selling well abroad, particularly "long-wall" technology for which Britain is a world leader.

The rate of pit closures though is bound to disrupt the UK market in the medium-term and some companies are reporting that the economic downturn in the US — Britain's biggest export market — is beginning to hit sales.

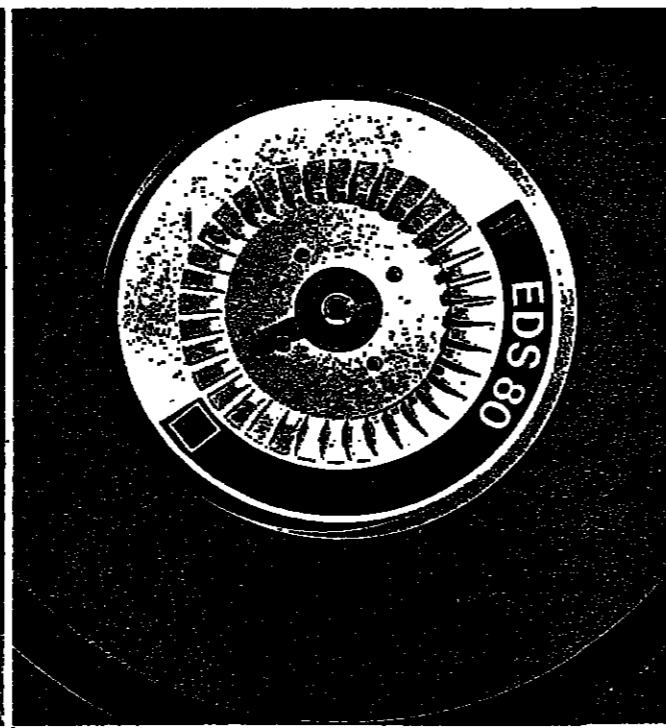
Construction equipment is to some extent at variance with the rest of mechanical engineering. The domestic market has grown by up to 10 per cent this year and analysts forecast an increase in output from British plants of about 7 per cent.

The optimistic view is that British engineering will pick up again at the start of next year after a somewhat sticky 1986. But if his view proves wrong, mechanical engineering might enter a new phase of redundancies and factory closures, not on the scale of the recession but painful enough to remind everyone of the fragility of British manufacturing.

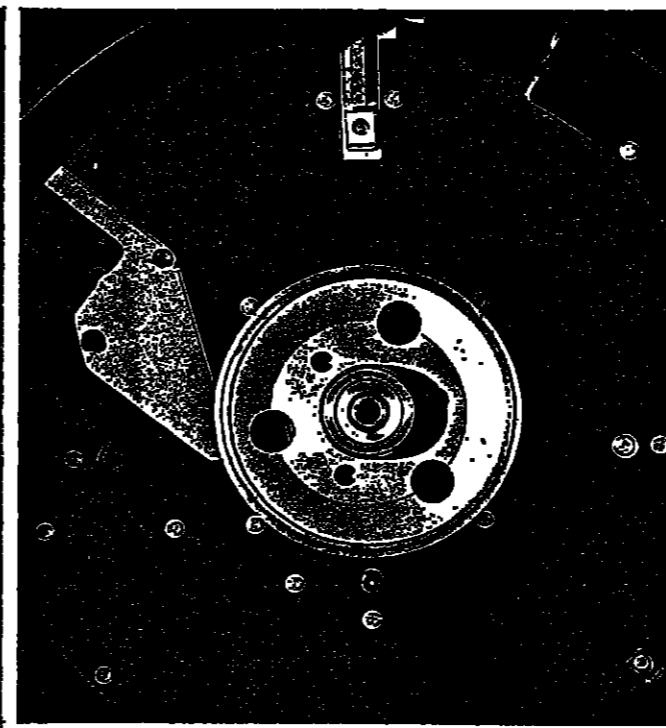
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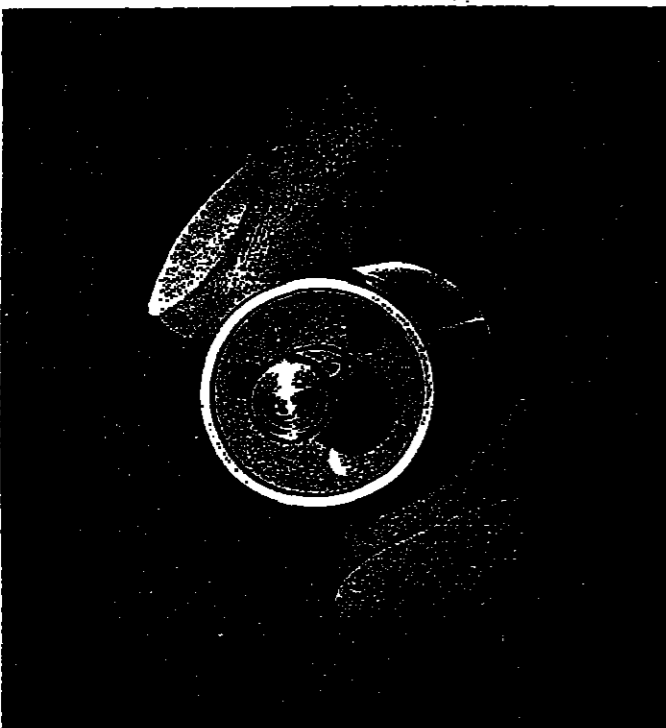
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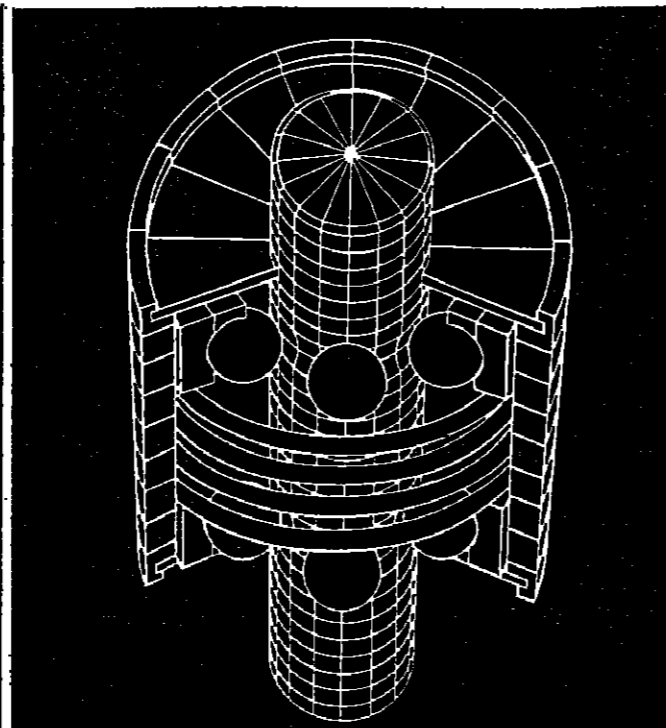
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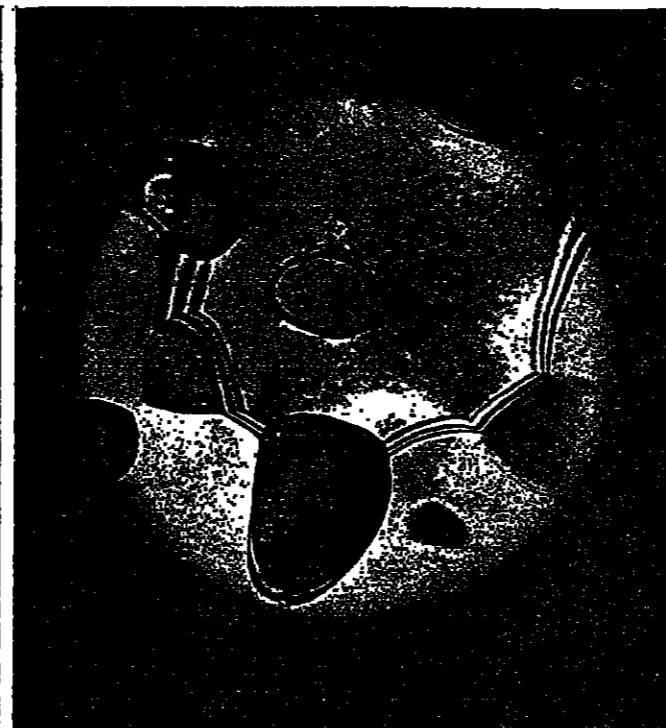
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UK Engineering 2

Process plant

Tough times ahead at home and abroad

THERE ARE tough times ahead for British suppliers of process plant. At home, the future of some major capital projects is shrouded in uncertainty. Abroad, they face increasingly tough competition.

However, the picture is by no means universally gloomy. Indeed, some parts of the industry, particularly the plant, vessel and process equipment sectors as surveyed by the Process Plant Association, are more optimistic than they have been for some time.

Total expenditure on plant by UK process industries, which has been rising steadily since 1983, is expected to peak this year. One of the largest questions marks hangs over the offshore oil and gas production sector, with the effect of falling oil prices on plant orders likely to make itself most strongly next year.

UK process plant suppliers could have done without the additional doubt surrounding the fate of the nuclear power programme. Most of the suppliers that would benefit from a government go-ahead for Sizewell B could also expect work from a new line of coal-fired stations, but not for some time.

While the future of some large capital projects may be in doubt, there is increasing demand for smaller and more sophisticated plant. One example of improvements in plant technology is the replacement of analogue with digital controls to increase energy

efficiency and optimise production. Refurbishment and modification (R and M) of existing plant is also a growing part of the market, particularly in the chemicals and petroleum refining sectors which have seen the largest increases in process plant expenditure. New build now covers only about 40 per cent of total investment in the chemical industry, for example, compared to 50 per cent a few years ago, while investment on R and M has risen from 21 per cent to 53 per cent.

The CRI's expenditure on repair, maintenance, refurbishment and new plant is likely to increase above its present level of \$500m, while ESO spending is almost entirely on improving or refurbishing plant.

R and M provides profitmaking prospects for the same companies that would have supplied new plant. In the US, pump and valve suppliers, for example, have done well in the recession by specifically aiming for the growth R and M sector, achieving better profit margins than they have on supplying exclusively new equipment, though a good deal of R and M work represents a demand for new products.

In this changing market, the plant suppliers that adapt most effectively will be the ones to survive. More and more UK companies are introducing computer-integrated manufacturing, for example, while American companies stress the importance

of "cell manufacturing" techniques to improve the flexibility of machines and workers, enabling them to make products in very short runs and at short notice.

Such techniques are especially suited to R and M work, says Mr Ian Mackay, secretary of Nedo's economic construction and process plant economic development committee, who last year visited North American suppliers. "An oil company with a broken pump will pay over the odds to get it back in hours rather than days."

However, R and M work is unlikely to fill the gap left by the fall-off in new orders at home, a situation not helped by the openness of the British market, while other industrialised countries have surrounded their industry with protective

Even the oil industry, which places between 70 and 80 per cent of its orders for plant in the UK, has moved from a pushover for the British plant suppliers. About half of that business goes to overseas-owned companies. This openness has been a spur to competitiveness for UK companies in an increasingly international market. In the past, multi-national client companies operating in the UK have tended to buy equipment of being complacent in the home market.

But it has had adverse effects also. Some UK buyers of process plant have bought cheaper, lower-quality plant from overseas, using the savings to employ managers to inspect production to ensure that a suitable standard of product is achieved. "This is a real danger of driving some good UK suppliers out of business by encouraging second-rate companies at the expense of the real industry," Ian Mackay says.

Process plant suppliers are responding to these challenges. They are starting to look at ways of developing their equipment by, for example, offering project management as well. Management development is seen as another important issue, with the need to attract more graduates, not just to manage the change now reverberating through the industry but to improve the flow of technology from academia. Companies are also being encouraged to draw up a long-term manufacturing strategy.

While the home market for process plant may be generally uncertain, overseas markets could present suppliers with good opportunities. But to compete in the world market, size will be all-important.

Europe could provide companies with a stepping stone, allowing them to grow in strength and capability before taking the risks on a world market. The wider European market, with the present trade barriers removed, would also help smooth out the peaks and troughs faced by suppliers to the UK market.

According to Mr Mackay: "Our process plant suppliers have been in the comfortable situation of having a strong international contracting industry based in Britain to sell to. They would possibly get a better share of overseas business by selling direct to international, particularly Japanese, contractors working in third markets."

Japanese contractors are now reviewing their procurement policies. It is possible to get business with them which hasn't been there before and may not be true in a few months' time, when they have selected their partners.

Alastair Guild



This articulated loading shovel made by JCB also has four-wheel drive, enabling it to work in difficult conditions and confined spaces

Construction equipment

Domestic market well up

CONSTRUCTION equipment makers have enjoyed considerable trading stability this year. The equipment market worldwide has eased off the bottom and the UK domestic market might be up by as much as ten per cent during 1986.

Some 25 significant producers are engaged in making construction equipment that rolls or crawls, with a total turnover estimated at between \$70m and \$760m. Close to 10,000 people are employed in manufacturing construction and allied equipment, producing 16,000 "vehicles" of one type or another, according to marketing consultants, Plantcon.

Profitability levels have been improving this year and the Corporate Intelligence Group, another marketing consultant company specialising in construction and agricultural machinery, forecasts that UK output of construction equipment will be 8 to 10 per cent higher this year than last.

British producers have been generally pleased at the progress they have made on quality and productivity. However, one study has put productivity of European plants as measured by turnover per employee at between 1.6 and 2.8 times higher than in the UK.

A number of significant developments have been reported recently. Four directors of Ruston-Bucyrus, which makes mechanical shovels, draglines and cranes in Lincoln, bought the business from Bocar Western of the US for \$4.2m. Ruston-Bucyrus had been a joint venture between Bocar and GEC of the UK.

The BIM group, a construction industry supply arm of C H Beaser, bought Benford Concrete Machinery for more than \$20m.

Sanderson took over the Priestman business in Hull, part of the fall-out from the demise of the Acrow group, while Caterpillar of the US

moved into commercial production of its new backhoe loader in Leicester.

Cat has decided to source its worldwide requirements for backhoes from Leicester and make all its D6 crawler dozers for the West at its Glasgow plant. Cat also has the DVB articulated dump truck plant in the North East. Articulated trucks have become increasingly popular at the expense of rigid dumpers.

By far the biggest potential change on the construction equipment scene was the decision by Komatsu of Japan, the world's number two construction equipment maker, to assemble hydraulic excavators and wheel loaders at a factory vacated by Cat in Birley, near Newcastle, Tyne-side.

Dumping duties on Japanese hydraulic excavators of up to 31 per cent had earlier been imposed by the EEC. That has given some respite to British and European makers facing Japanese competitors whose penetration in the UK for this product, for example, had reached 38 per cent.

Dumping duties though have helped Komatsu into a decision to build in the UK. The £12.5m production project was vociferously opposed by the Federation of Manufacturers of Construction Equipment and Cranes, ostensibly over the £2.35m of direct government assistance the project is receiving.

Komatsu is somewhat behind its start-up schedule but assembly of mid-weight excavators and wheel loaders should begin next spring. The company intends to assemble 2,400 of these a year, split between the two products, by 1988.

Mr Turo Komiya, managing director of Komatsu UK, says the company will not rule out building anything from its product range that the Birley site can handle and Komatsu can sell.

Mr David Phillips, of the Corporate Intelligence Group,

argues that while the market is tough with every sale "like taking out nails," UK manufacturers are benefiting from past years of rationalisation and that those manufacturers still in the picture should be capable of surviving. "I cannot see any that have a death knell hanging over them," he says.

JC Bamford dominates the UK scene, its \$20m turnover representing about a quarter of overall UK output. Some 70 per cent of its sales are accounted for by backhoe loaders.

JCB says its production this year is up 10 per cent on last year. "We feel that the equipment market is climbing out of the slump," the company says.

Other companies with significant production sites include Grove Colne-product of the purchase by Grove of the US of Coles, renowned for its mobile cranes; Terex, which makes a range of products from dump trucks to graders and scrapers; and MF Industrial (part of the Vauxhall Corporation), whose Manchester plant is the worldwide source for the company's backhoes.

Avonmouth, which produces a range of equipment including dump trucks and is the only UK manufacturer of motor graders, echoes the sentiments of many other UK producers. "The market is better now than it has been for some years but it is still very competitive and will become more so."

UK manufacturers have done reasonably well exporting and much better than some of their European competitors such as Italy. According to Plantcon's figures, however, the British construction equipment industry is only a half the size of that of West Germany (and some observers put it much smaller even than that) and with a turnover just three-quarters of that of the industry in France.

Nick Garnett

Mining equipment

Staring at imponderables

MINING EQUIPMENT makers are staring at a number of imponderables. Many of the manufacturers, particularly those supplying the heavier equipment used in longwall mining, are enjoying a good year in the domestic market following the trauma of a nosedive in demand during the 1984-85 miners' strike and its aftermath.

They have benefited from British Coal's productivity drive and its increased investment at the coalface, particularly for the new kinds of very heavy machinery.

The medium-term outlook for the domestic market is cloudy though because the rapid rate of pit closures will eventually sap demand for equipment.

During the miners' dispute many companies redoubled their exporting efforts and this paid off. However, the slowdown in economic growth in the US, by far the biggest export market for British-made equipment—is already beginning to puncture some of the UK manufacturers' buoyancy.

To add to this problem South Africa and Australia—number two and number four respectively in the foreign markets for British manufacturers—

have been hit by currency devaluation and sliding oil prices.

Export sales of mining equipment produced by the 87 members of the Association of British Mining Equipment Companies rose to £325m last year from £340m in 1984.

Underground equipment accounted for all that growth, sales rising by 17 per cent to £175m. Exports of surface machinery slipped badly by 14 per cent, mainly due to the completion in 1984 of several large projects in Asia.

Producers of coal-cutting power loaders, powered supports, armoured conveyors and other equipment for longwall mining—in which long walls of coal are removed on the edge of the seam with roof supports introduced as the coal is cut—account for about a fifth of sales.

Longwall mining equipment is dominated by the eight members of the British Longwall Mining Association—Anderson Strathclyde, British Jeffrey Diamond, Dwyer Mining and Dwyer Meco, Fletcher Sulcliffe, Wild, Cullick Dobson, Harwood and Mining Supplies. Doce, a part of Hawker Siddeley, is also a sub-

stantial supplier, mainly of tunnelling equipment.

Members of the longwall mining association together secured sales of \$460m last year of which \$97m were exports. However exports were only marginally up on last year's \$94m.

Mr Jack Shepherd, chairman of the longwall mining association, says best sales prospects are in the US, India, South America and the Far East. He complains though that the UK does not provide enough soft loan packages for engineering exports and that much of what is available is swallowed up by power station contracts.

"Unless the Government changes its stance on these, the opportunities will pass us by," he says.

Some long-term positive factors might work in the favour of longwall equipment for which British makers are among the world leaders. For example, longwall mining is becoming more competitive worldwide with greater and more traditional mining systems, and coal mining worldwide is growing.

Nick Garnett

Leading machine tool export markets 1983-5*

1983	1984	1985
ALL countries 216.3	ALL countries 226.3	ALL countries 245.9
EEC 49.9	EEC 53.5	EEC 63.3
1 US 38.5	1 US 39.9	1 US 68.4
2 W. Germany 17.2	2 W. Germany 24.7	2 W. Germany 25.4
3 S. Africa 15.7	3 France 11.4	3 Canada 14.7
4 USSR 9.6	4 USSR 10.7	4 France 13.3
5 S. Africa 9.5	5 S. Africa 9.5	5 China 10.7
6 India 8.5	6 India 8.3	6 India 8.9
7 Mexico 7.8	7 Canada 7.3	7 Australia 7.5
8 E. Germany 7.5	8 Sweden 6.3	8 USSR 7.1
9 Sweden 7.5	9 Italy 6.2	9 USSR 7.1
10 Italy 4.6	10 Switzerland 4.7	10 Switzerland 6.2
11 Canada 4.4	11 Belgium 4.7	11 Netherlands 5.9
12 Switzerland 4.4	12 Egypt 4.3	12 S. Africa 5.6

* Includes export of new and used machines. Source: Chartwell and Exton.

Machine tools

Sales up but the home market sags

ON THE face of it at least the British machine tool industry has not been performing too badly.

Total sales last year were up 20 per cent to \$500m, the second successive very substantial increase. This compares very well with the low point of 1981 when sales collapsed from \$590m in the previous year to \$450m.

Imports have been held at below 50 per cent for the past three years. The 47 per cent import penetration by value in 1985—dominated by West German manufacturers which accounted for more than a quarter of the \$204m of exports to the UK that year—was the lowest percentage penetration since 1979.

According to figures from the Machine Tool Trades Association, exports have fallen steadily as a share of total output to 44 per cent in 1985. But those figures partly reflect the disastrous collapse in a quarter of the total 1980 urban exports sector as a proportion of much lower overall output.

This year, however, the domestic market has sagged, along with many other UK sectors that purchase engineering equipment. Machine tool companies in general are having a stickier time of it than they did in 1985.

"This year sales are patchy," says Mr Ron Bull, president of the machine tool association. "Some companies are doing reasonably well and some are not doing so well. There is a decline in the UK market this time and we are in one of those cyclical downturns."

Job shedding has again returned to the industry. Through the late 1970s and then into the depths of recession the UK's machine tool workforce slumped from 45,000 to 30,000, but when the market picked up in 1984 and 1985 employment rose by 3,000. It now seems to be slipping again.

Companies are continuing to export quite strongly but the US is not the healthy market it was last year. The US and West Germany have been the two biggest overseas markets for British companies for some time though China has risen from nowhere to become the fifth most important overseas sales area.

Mr Bull expects the industry to come out of this downturn at the beginning of next year, producing a much stronger performance in 1987. He concedes though that this is partly based on crystal ball gazing and that 1987 might not turn out the way machine tool makers hope.

A number of events and trends have made an impact this year. The announced closure of IFA's plant at Blaydon near Newcastle to more profitably concentrate activities at its Coventry site reminded everyone that rationalisation was not a thing of the past.

The arrival of Yamazaki which

will begin assembling a range of small and medium-sized lathes and machining centres in Worcester, later this year with the help of £5.2m of Government assistance sent shockwaves through the industry.

That company's output will surely hurt a number of indigenous manufacturers from its Worcester. It has already raised its output targets by 65 per cent to over 700 units a year.

The Bridgeport machine tool operations were brought out by its American managers from its US parent, Tectron. The new Bridgeport company has sites in the US and at Leicester and Bridlington in the UK and there is some annoyance among British managers that they were not allowed to purchase the UK end of the business. Bridgeport claims to have become the largest machine tool producer in the UK in terms of sales.

One significant trend has been a remarkable flight back by British machining centre manufacturers, including Bridgeport, T. Wadkin and the family business, Beaver in Worcester. UK-made machining centres now account for 40 per cent of unit sales as against 25 per cent four years ago.

One further trend that has helped many British machine tool companies is the rise of the yen and the damage this has done to Japanese machine tool producers and their sales in Europe.

Importers of Japanese machine tools have been changing their marketing tack by stressing quality and their ability to put "systems" together rather than concentrating on the price aspect of machines.

Nick Garnett

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UK Engineering 3

Paper machinery

Emerging from rationalisation

AGAINST the odds, the UK paper and printing machinery industries are emerging from difficult periods to compete well in home and overseas markets.

The most trying time for paper machinery makers was the early 1980s, when a recession hit the paper industry worldwide and many mills were forced to close. These released a lot of secondhand machinery on to the market, reducing still further the demand for new equipment.

However, the mills that survived came back stronger, one estimate suggesting that last year, the UK pulp, paper and board, and "converting" industries invested more than any other EEC country in new equipment.

Papermaking machinery makers generally responded to the recession by streamlining their workforces, and rationalising their product lines. Black Clawson International, whose joint managing director, Mr Eric Langdon, is also chairman of the British Paper Machinery Makers Association, shed 200 of its 1983 workforce of 400. "We had an enormous range of products, from one end of the paper mill to the other, and decided instead to zero in on countries and customers."

Black Clawson also closed its own foundry supplying it with specialised steel castings and now buys these from outside.

Rationalisation seems to have had the desired effect. Sales by the 41 member companies of BPFMA have increased steadily over the past two years. In 1984, they sold \$21m worth of equipment, of which exports accounted for 50 per cent. For the year ending last May, sales were worth £120m, with exports reaching £74m or 61.5 per cent.

At the same time, the larger UK companies have placed increasing emphasis on product development and strengthening

research and development programmes. British is now in the lead in technology for the cleaning and preparation of wastepaper for use in the printing industry, and in machinery for washing pulp.

Other areas, such as high-speed machines used in the lightweight paper and tissue industries, it lags behind. "We cannot stand still in this area," Mr Langdon says.

UK machinery makers face tough competition in the home market from Finnish, Italian, German and French companies.

After the recession, we had to make sure that every managing director and chairman knew we were still alive and well, because our foreign competitors wanted to drive UK companies into the ground."

But many believe that it is on the strength of its performance in overseas markets that the fortunes of the UK industry will rise or fall. There are external factors such as currency fluctuations and the political situation are likely to determine its success. British companies also face competition from countries offering better finance terms than the UK.

One example is China, where Mr Langdon leads a trade mission next month. Association members are already very active in the PRC, having won a number of contracts and the potential is thought to be considerable. But the Finns, Germans and Swedes have all developed their own facilities, and their paper machinery manufacturers are taking full advantage of the situation.

Mr Langdon says: "If the BPFMA had only £20m of which 50 per cent was long-term, low interest loans offered by the UK Government, this would have been an excellent backdrop to our trade mission." But when the soft loan facility was announced, we were told it was already spoken for by the larger UK organisations."



The Massey-Ferguson 290 farm tractor at work

The British printing machinery industry, which is similarly heavily dependent on overseas sales, has had to adapt to rapid technological change in the printing industry. Perhaps most significant has been the decline in market for hot metal presses, less outside the Third World and Eastern Europe.

The UK seems to have earned its spurs, last year occupying equal second place in the world export league with Japan and the US, each shipping some US\$400m of equipment; with Germany undisputed leader at US\$1.1bn. During two weeks at the Drupa exhibition in Düsseldorf in May, Britain achieved sales in excess of £100m.

The largest market for UK products is the US, which in 1984 OECGD statistics took US\$200m worth of British typesetting, press and pre- and post-press equipment.

Most successful is the pre-press sector. According to figures from the British Federation of Printing Machinery and Supplies (BPFMS), the UK has over 20 per cent of the world market. For example, Crosfield Electronics' US subsidiary achieved a turnover of £35m last year.

Time Magazine in New York

runs its total colour pre-press operation on Crosfield equipment, spending £20m in the last three years with the company in setting up colour imaging and data transmission to eight printing sites in the US.

Monotype has recovered well from the decline of hot metal over the last 20 years. Founded in 1897, its hot metal typesetting machines are in use in book printing plants around the globe.

The company's development of the first laser typesetting machine in the world has taken it into the newspaper market, while it was the first company to harness new technology to the task of setting Chinese. The majority of China's official typesetting needs are now handled with Monotype equipment.

British manufacturers of printing presses have also performed well in world markets. They are the world's largest exporters of equipment for printing wall coverings, for example, while British equipment now produces 75 per cent of all pocket books printed in the US and Canada, approximately 300m copies annually.

Alastair Guild

Agricultural equipment

Output reflects downturn

MANUFACTURERS of farm tractors are having a difficult year in 1986 and producers of other agricultural machinery in the UK, while not suffering to the same extent, are also closing sliding markets.

Sales of all farm equipment in 1985 totalled £1.5bn, a small decline from 1984 levels, with 200,000 deriving from tractors and £300,000 from all other types of machinery, according to the Agricultural Engineers Association. This year is expected to turn out much poorer.

Output of tractors in the UK, which ranks alongside Italy as the biggest producer in the Western world, slumped by 19 per cent in the first six months of this year compared with the same period last year. This reflects the continuing downturn in world demand for agricultural machinery. Domestic demand in the UK actually fell by 27 per cent.

However, the three principal tractor makers in Britain—Ford, Massey-Ferguson and Case International—export 80 per cent of their output and the very large positive balance of trade in tractors reflects one of the healthiest sectors in the UK.

It is a sector too that is investing. Massey is half way through a three-year retolling and modernisation programme in Coventry and after the purchase of International Harvester's farm equipment business by Case, the merged business has reopened a mothballed tractor plant in Doncaster.

The UK is a much smaller producer of other agricultural machinery. Its output, 50 per cent of which is exported, is probably less than half that of West Germany and smaller than in France and Italy.

Sales of British-made non-tractor agricultural machinery for the domestic market look like being about 20 per cent down this year. Exports are also lower though by a much smaller percentage.

Taking tractors and all other forms of agricultural equipment, the UK has probably a higher export ratio than any other country.

Nick Garnett

Made in Britain

This year it took just two weeks at a Düsseldorf print show for 141 UK graphic arts manufacturers to sell over £100 million worth of equipment to printers from Japan to Paraguay.

Sold in Germany

Last year was also quite good. Without wishing to appear too modest the British Graphic Arts manufacturing industry achieved a seventeen per cent increase in output over its 1984 performance. Compare that to a rise in output of three per cent by manufacturing in general and you will understand why we blush.

Bought in Japan

All that industry takes technology, technique and talent.

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British Federation of Printing Machinery and Supplies Ltd
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Fellowship of Engineering

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Department of Trade and Industry

All enquiries to Dr. Fiona Steele at

THE FELLOWSHIP OF ENGINEERING
2, Little Smith Street, Westminster, London SW1P 3DL Tel: 01-222 2688

Trade unions

Streamlining to meet the changes

INDUSTRIAL RELATIONS in the engineering industry stand poised on the brink of massive change. By the end of the year, says Mr Bill Jordan, new president of the Amalgamated Engineering Union, unions and employers in this often highly traditional industry should have concluded a radical new deal on hours and working flexibility which will revolutionise how companies and employees set towards each other.

That the industry, and its unions, would have to change radically has become increasingly apparent in the 1980s as the cold bits of economic depression has chewed on companies' competitiveness, profitability and viability.

In employment terms, the impact has been extraordinarily dramatic — jobs in the industry, according to the Engineering Employers Federation, are down by 34 per cent, from roughly 3.2m when the Conservative government came to power, to about 2.1m at the beginning of this year.

That huge change has been accompanied by, and has stimulated, other shifts within it. These include:

- A considerable increase in the use of computer technology, requiring a corresponding change in the industry's mix of skills — furthering a move away from much more white-collar styled employment;
- Many more female employees, especially in the production areas of electronics and electronic engineering;

• And a geographic shift away from the industry's old heartland areas — especially the West Midlands — towards the new, more technical, engineering companies occupying the market towns of the south, and in employment growth areas such as the M4 corridor, Cambridge, and south Hampshire.

Such structural shifts have prompted a twin dynamic they are forcing on very tight-bound employers to change the way they work, to introduce working practices considered both outlandish and unworkable a couple of decades ago. And they have presented the industry's unions with a challenge to change — significantly, largely accepted — which Jordan and Gavin Laird in the AEU, Roy Sanderson in the electricians' EETPU and others have come both to define and to symbolise.

In a sense, the talks currently taking place between the EEF and the Confederation of Shipbuilding and Engineering Unions on flexibility and hours are only pushing to a national level what many companies in the industry have been doing at the grass roots for some time.

Some companies — though probably considerably fewer than looks the case from the attention the move has provoked — are restructuring their workforce by means of numerical flexibility, greatly expanding their use of contract, temporary or part-time labour, to form a peripheral group of workers around a much more highly

skilled, highly paid core group of direct employees.

Rather more companies — among them Babcock Power, Perkins, Caterpillar Tractor, Borg Warner, Eaton — are introducing forms of functional flexibility, in which old-fashioned industrial relations are broken down, and employees moved from job to job as circumstance and their skill match require.

This is the area of the EEF-CSEU flexibility talks, trying to break free — not without opposition — from the demarcation restrictions which for so long have often baffled foreign companies considering setting up in the UK, pushing them either towards non-unionism (a growing trend) or towards much more radical industrial relations practices, such as the strike-free deals being signed by the EETPU, AEU and other unions.

But it may be as much attitudinal as practical. "We're trying to get away from the concept of competition between management and employees," says Paul Humphries of Borg Warner, after the company's agreement to its astonishing six-year pay and flexibility deal, and replace it with competition between ourselves and our competitors."

What the EEF is seeking is very much the kind of thinking: complete flexibility of work, no demarcations, and full management control. In a significant move towards the kind of single-union agreements which have caused con-

trovery inside the TUC, the employers have also tabled proposals for joint bargaining arrangements, which would move away from traditional multi-unionism and instead act as a string of single-union arrangements.

The unions in the industry are responding to these demands by seeking a further cut in working hours.

But behind that immediate claim lies a much greater radicalism of approach.

Under Laird, now assisted by Jordan, the AEU has transformed itself from a stumbling giant of a union to a sleek, highly efficient organisation. Tans, formerly the old engineering union amalgamation's white-collar section, has scooped up a list of small, strong unions and pushed itself much more aggressively into areas of engineering outside its previously wholly white-collar base, to the extent that it now dub itself "the manufacturing union."

The EETPU has merged more successfully than any other UK union a consensual, market-based philosophy with practice, concluding a string of strike-free deals judged extraordinary by any standards.

Dr James MacFarlane, EEF director-general, says of all these new developments that "assuming the promised advantages materialise (they) could in time exercise a profound effect on British industrial relations culture."

Philip Bassett

Education and training

Horizons widened by new contacts

EDUCATION and training of engineers is a major policy priority for the Engineering Council, the independent body set up to represent the profession, which has 300,000 chartered and technician engineers on its register.

It was a subject which dominated this year's Engineering Assembly at Swanes, an annual conference which the council has established to give rank-and-file engineers a new platform on which to discuss matters concerning the profession.

The council, founded after the Finlayson Committee's inquiry into the engineering profession, exists alongside the 45 engineering institutions.

Relationships between the council and the institutions have become more successful than some doubters suspected would be the case. And, in what could prove to be an important new widening of the horizons of engineering and technology in Britain, the council has recently established relationships with

the British Computer Society. Speakers at the Engineering Assembly made it clear that the need to train an adequate supply of professional engineers — and ensure that the education system is capable of meeting this objective — is deeply appreciated in the profession.

A Call to Action, a new report published by the Engineering Council, identifies the lack of continuing education and training for engineers and technicians as a significant handicap to Britain's industrial competitiveness.

It says there is a great deal of evidence to show that Britain is falling behind its industrial competitors in ensuring that the skills of its professional engineers remain up to date.

The council calls for a "radical change of attitude" towards continuing education and training, and argues that there are sound economic justifications for this. It says that companies which are committed to updating the skills of their professional engineers are more suc-

cessful commercially than those which are not.

Individual engineers and technicians, the report says, need to be more confident and motivated towards self-learning, and the academic and professional institutions need to market their training more effectively.

An industrial consultants' study carried out in conjunction with the report stresses the importance of the commitment of senior management in companies if training is to be successful.

Investigations were conducted in a range of companies chosen to be reasonably representative of the engineering industry. The researchers divided continuing education and training into two categories — that needed to develop and perfect existing products, and education "into the broader range of science products, processes and markets in the future."

The inquiry found that almost all the training being car-

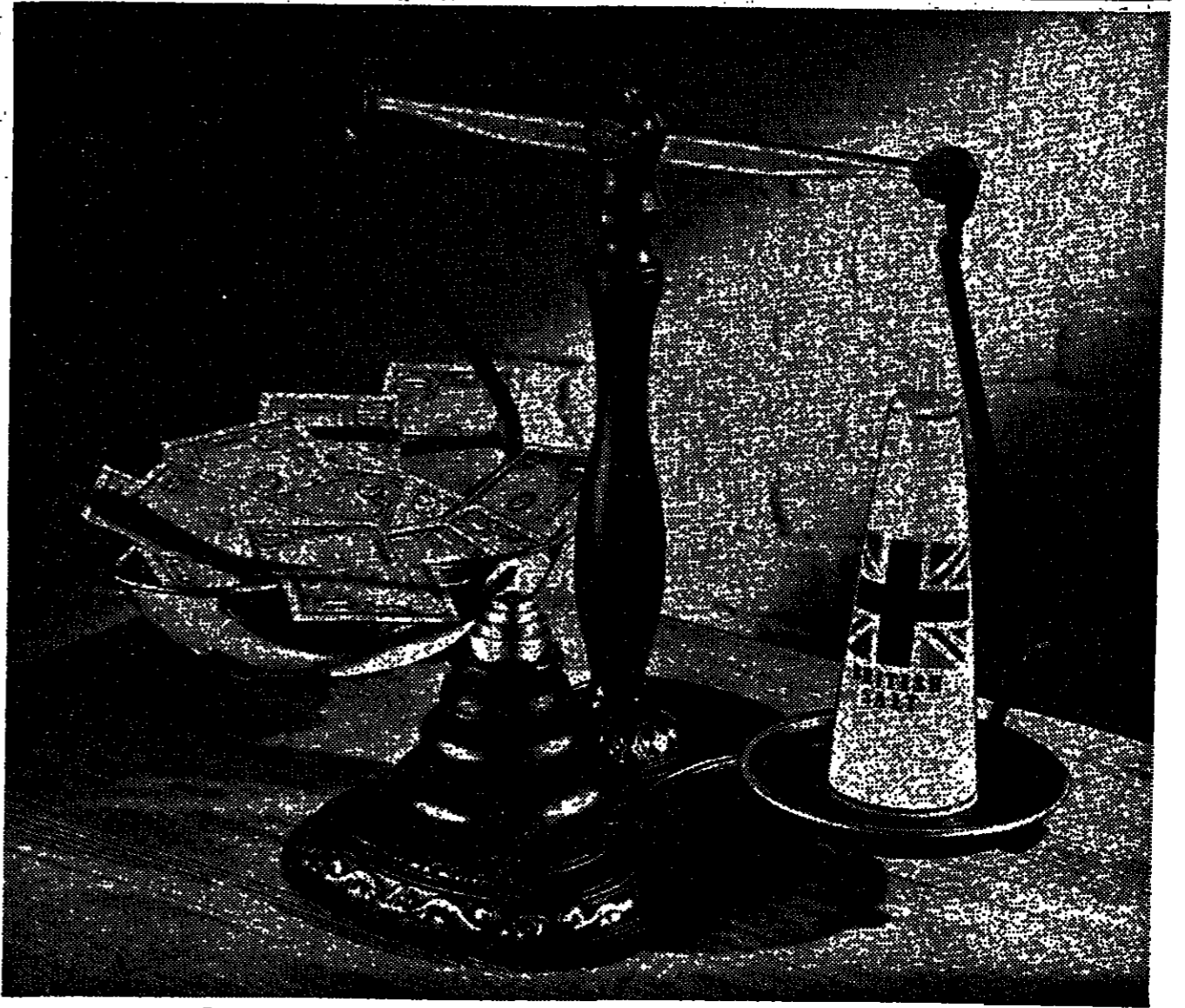
ried out in the engineering companies was in the former category. A more long-term approach "appeared to be almost non-existent."

A large number of companies — 82 per cent of those included in the survey — relied on the temporary hiring of skilled staff, possibly as a substitute for offering their permanent employees adequate continuing training.

Thirty-four per cent of companies believed that continuing education and training helped to keep staff happy, with one organisation saying this was the only reason for providing it.

The research produced evidence to suggest that very few professional engineers plan their careers ahead, and that there is little ambition to reach the top. But, says the report, engineers are positively motivated when they are kept up to date in companies which are committed to retraining.

Alan Pike



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Staveley House, 11 Dingwall Road, Croydon, Surrey CR9 3DB. Telephone: (01) 688 4404

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LONDON RECENT ISSUES

Table of recent issues in the equities market, listing various stocks and their prices.

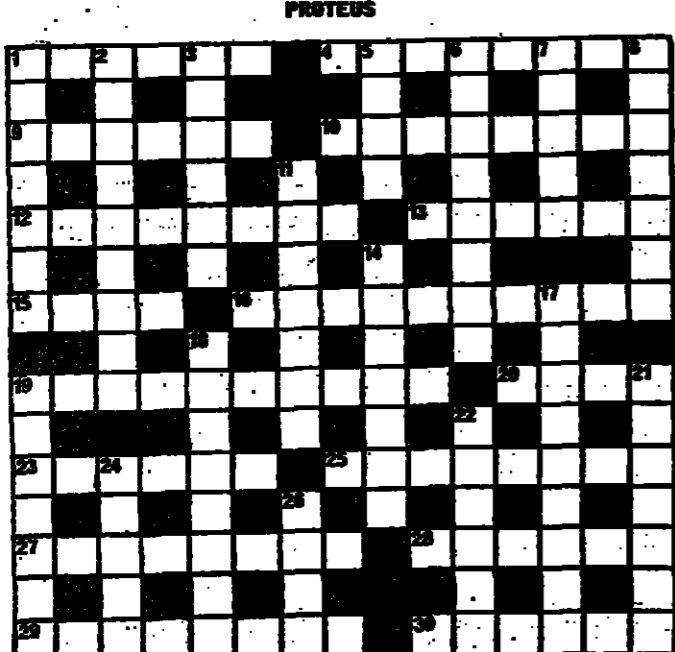
Table of fixed interest stocks, including government and corporate bonds.

Table of 'RIGHTS' OFFERS, detailing rights issues for various companies.

Notes and disclaimers regarding the data provided in the tables.

A FINANCIAL TIMES SURVEY MERSEYSIDE. The Financial Times proposes to publish this survey on: MONDAY, 17 NOVEMBER, 1986. For a detailed editorial synopsis, please contact: BRIAN HERON, FINANCIAL TIMES, QUEEN'S HOUSE, QUEEN STREET, MANCHESTER M2 5HT. Tel: 061-834 9381 Telex: 666813. FINANCIAL TIMES EUROPE'S BUSINESS NEWSPAPER.

FT CROSSWORD PUZZLE NO. 6,125



- ACROSS
1 Take note of outstanding achievement (6)
4 They begin with leading performer getting disturbed rest (6)
9 Service in which mother can take leading soprano? (6)
10 Service-company row involving politician (6)
12 Means to declare to be true for acorns (6)
15 Left divided (6)
18 Expression used for any limited period (4)
16 Popular book by leading salesman? (4,6)
19 Not a single variation nevertheless (3,3,4)
23 Attractive periodical market
25 Assert point after legal tangle (6)
25 Blunders in showing underwear (6)
27 Contrived to lose five by not paying cash? (2,6)
28 Chorus food managers Ltd (6)
29 Payer about clergyman getting military commission (6)
30 Put at risk by having to measure garden-plot (6)
30 Present-day artist accepted and loved (6)
DOWN
1 Drive down on some defensive work (7)
2 Church-mousser man found over-fat (6)
3 Annual value of book in actual terms (6)
5 Instrument for picking up swag (4)
6 Material consumer has to watch? (6)
7 Be first sales-goes to be trapped in exit (6)
8 Slight Shakespearean figure (7)
11 Go the other way back (7)
14 Goods, acceptable within limits perhaps (7)
17 Defer time of return to work? (5,4)
18 Sharkskin that has turned colour (6)
19 A hit poem in fashionable style (7)
21 One refreshed without having had a positional change (7)
22 Very hot rubbish picked up free (6)
24 Was first to accept bill for mixed drinks (6)
26 Small creature with the sound of power (4)
The solution to last Saturday's prize puzzle will be published with names of winners next Saturday.

AUTHORISED UNIT TRUSTS

Large table listing various unit trusts, their managers, and performance data. Columns include trust name, manager, and other relevant details.

FT UNIT TRUST INFORMATION SERVICE

AUTHORISED UNIT TRUSTS & INSURANCES

Table listing various insurance and unit trust products, including Western Asset Management Ltd, Western Unit Trust Managers Ltd, and others, with columns for product names and numerical values.

Main table listing a wide variety of unit trusts and insurance products from numerous providers such as City of Edinburgh Life Assurance, City of Westminster Assurance, and others, with columns for product names and numerical values.

Table listing additional unit trusts and insurance products, including Prudential Life Assurance Co Ltd, Scottish Life Assurance Ltd, and others, with columns for product names and numerical values.

INSURANCE, OVERSEAS & MONEY FUNDS

Table listing various insurance and overseas funds with columns for fund name, company, and numerical values.

Table listing various insurance and overseas funds, continuing from the previous table.

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Money Market Trust Funds

Table listing Money Market Trust Funds with columns for fund name, company, and numerical values.

Money Market Bank Accounts

Table listing Money Market Bank Accounts with columns for bank name, account type, and numerical values.

TRADITIONAL OPTIONS

Table listing Traditional Options with columns for option name, company, and numerical values.

BRITISH FUNDS

Table of British Funds with columns for Name, Stock, Price, and Yield. Includes sub-sections like 'Shorts (Lives up to Five Years)', 'Five to Fifteen', and 'Over Fifteen Years'.

AMERICANS - Cont.

Table of American Stocks with columns for Name, Stock, Price, and Yield. Includes sub-sections like 'CANADIANS' and 'BANKS, HP & LEASING'.

LONDON SHARE SERVICE

BUILDING, TIMBER, ROADS - Cont.

Table of Building, Timber, and Roads stocks with columns for Name, Stock, Price, and Yield.

CHEMICALS, PLASTICS

Table of Chemicals and Plastics stocks with columns for Name, Stock, Price, and Yield.

DRAPERY AND STORES

Table of Drapery and Stores stocks with columns for Name, Stock, Price, and Yield.

REINS, WINES & SPIRITS

Table of Reins, Wines, and Spirits stocks with columns for Name, Stock, Price, and Yield.

BUILDING, TIMBER, ROADS

Table of Building, Timber, and Roads stocks with columns for Name, Stock, Price, and Yield.

AMERICANS

Table of American Stocks with columns for Name, Stock, Price, and Yield.

ENGINEERING - Continued

Table of Engineering stocks with columns for Name, Stock, Price, and Yield.

INDUSTRIALS - Continued

Table of Industrial stocks with columns for Name, Stock, Price, and Yield.

INT. BANK AND O'SEAS GOVT STERLING ISSUES

Table of International Bank and Overseas Government Sterling Issues.

CORPORATION LOANS

Table of Corporation Loans.

COMMONWEALTH & AFRICAN LOANS

Table of Commonwealth and African Loans.

LOANS

Table of Loans.

REINS, WINES & SPIRITS

Table of Reins, Wines, and Spirits.

FOREIGN BONDS & RAILS

Table of Foreign Bonds and Rails.

AMERICANS

Table of American Stocks.

Handwritten note: 'Jolly no into'

INDUSTRIALS - Continued

Table of industrial stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

LEISURE - Continued

Table of leisure stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

PROPERTY - Continued

Table of property stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

INVESTMENT TRUSTS - Cont.

Table of investment trusts including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

FINANCE, LAND - Cont.

Table of finance and land stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

MINES - Continued

Table of mine stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

INSURANCES

Table of insurance stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

METALS, AIRCRAFT TRADES

Table of metals and aircraft trade stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

SHIPPING

Table of shipping stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

SHOES AND LEATHER

Table of shoes and leather stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

OIL AND GAS

Table of oil and gas stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

OVERSEAS TRADERS

Table of overseas trader stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

LEISURE

Table of leisure stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

PROPERTY

Table of property stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

TRUSTS, FINANCE, LAND

Table of trusts, finance, and land stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

FINANCE, LAND, etc.

Table of finance, land, and other stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

MINES

Table of mine stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

REGIONAL & IRISH STOCKS

Table of regional and Irish stocks including companies like British Airways, British Petroleum, and British Telecom, with columns for stock price, last price, and change.

NOTES
Market overview: Prices and notations are in pence and fractions of a penny. Excessed information on prices and notations is given in the notes on the previous page.

Recent issues and Rights Page 31
This section is available in every Company Airtel in the Stock Exchange throughout the United Kingdom for a fee of 25p per annum for each security.

WORLD STOCK MARKETS

Handwritten signature: J. J. ...

AUSTRIA

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Austrian stocks.

BELGIUM/LUXEMBOURG

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Belgian and Luxembourg stocks.

DENMARK

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Danish stocks.

FRANCE

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various French stocks.

GERMANY

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various German stocks.

ITALY

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Italian stocks.

NETHERLANDS

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Dutch stocks.

NORWAY

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Norwegian stocks.

SWITZERLAND

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Swiss stocks.

AUSTRALIA

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Australian stocks.

HONG KONG

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JAPAN

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SPAIN

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SOUTH AFRICA

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SWEDEN

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TURKEY

Table with columns: 1986 High, 1986 Low, September 13, Price, Change. Lists various Turkish stocks.

CANADA

TORONTO

Table with columns: Sales, Stock, High, Low, Last, Change. Lists various Canadian stocks.

OVER-THE-COUNTER

Table with columns: Stock, Sales, High, Low, Last, Change. Lists various over-the-counter stocks.

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INDICES

Table with columns: Index Name, 1986 High, 1986 Low, September 13, Price, Change. Lists various market indices.

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NEW YORK ACTIVE STOCKS

Table with columns: Stock Name, Price, Change. Lists active stocks in New York.

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Advertisement for KUMAGAI GUMI CO., LTD. featuring bond offerings and subscription information.

Advertisement for FINANCIAL TIMES with contact information and tagline 'Because we live in financial times.'

NYSE COMPOSITE CLOSING PRICES

AMEX COMPOSITE CLOSING PRICES

Table of NYSE Composite Closing Prices. Columns include Stock, Sale, High, Low, Last, and Change. Includes sub-sections for 'Continued from Page 36' and 'S S S'.

Table of AMEX Composite Closing Prices. Columns include Stock, Sale, High, Low, Last, and Change. Includes sub-sections for 'D D', 'E E', 'F F', 'G G', 'H H', 'I I', 'J J', 'K K', 'L L', 'M M', 'N N', 'O O', 'P P', 'Q Q', 'R R', 'S S', 'T T', 'U U', 'V V', 'W W', 'X X', 'Y Y', 'Z Z'.

OVER-THE-COUNTER Nasdaq national market, closing prices, September 12

Table of Over-the-Counter (Nasdaq) closing prices. Columns include Stock, Sale, High, Low, Last, and Change. Includes sub-sections for 'A A', 'B B', 'C C', 'D D', 'E E', 'F F', 'G G', 'H H', 'I I', 'J J', 'K K', 'L L', 'M M', 'N N', 'O O', 'P P', 'Q Q', 'R R', 'S S', 'T T', 'U U', 'V V', 'W W', 'X X', 'Y Y', 'Z Z'.

INTERNATIONAL PROPERTY REVIEW THE FT WEEKLY JOURNAL

WORLD'S STOCK MARKET CHECK EVERY DAY IN THE FT

CURRENCIES, MONEY AND CAPITAL MARKETS

FOREIGN EXCHANGES

A case of over excitement

BY COLIN MILLHAM

INTERVENTION by the West German Bundesbank to sell dollars on Friday morning, and a lower than expected rise in August US retail sales, brought the dollar down from a peak of DM 2.1030...

£ IN NEW YORK

Table with columns: Sept. 15, Close, Prev. close. Rows for Spot, 1 month, 3 months, 6 months, 12 months.

Attention may turn back towards interest rates, and the apparent refusal of West Germany and Japan to ease credit policies. Strong economic growth continues to make the Bundesbank reluctant to cut interest rates...

Suggestions of DM 2.15 followed an erroneous rumour that August US retail sales would rise by 4 per cent. Some dealers could not see why such a sharp rise should be beneficial for the dollar...

recession, based on the refusal of West Germany and Japan to cut interest rates and stimulate growth to help reduce the US trade deficit...

Mr Satoshi Sumita, governor of the Bank of Japan, said again last week that it was not necessary for Japan to ease its credit policy. This followed a press conference on Monday by Mr Kichiji Miyazawa, Japanese Finance Minister...

CURRENCY MOVEMENTS

Table showing currency movements for various countries like Sterling, U.S. Dollar, Canadian Dollar, etc.

OTHER CURRENCIES

Table showing other currencies like Australian Dollar, New Zealand Dollar, etc.

CURRENCY RATES

Table showing currency rates for various countries like UK, Ireland, Canada, etc.

POUND SPOT—FORWARD AGAINST POUND

Table showing pound spot and forward rates against the pound for various countries.

DOLLAR SPOT—FORWARD AGAINST DOLLAR

Table showing dollar spot and forward rates against the dollar for various countries.

EXCHANGE CROSS RATES

Table showing exchange cross rates for various currencies.

FORWARD RATES AGAINST STERLING

Table showing forward rates against sterling for various currencies.

EURO-CURRENCY INTEREST RATES

Table showing euro-currency interest rates for various currencies.

NEW YORK RATES

Table showing New York rates for various currencies.

EMS EUROPEAN CURRENCY UNIT RATES

Table showing EMS European Currency Unit rates for various countries.

MONEY MARKETS

Signs of nervousness

A LITTLE nervousness began to creep into the London money market last week. It was not that dealers were panicking and looking for an early rise in interest rates...

UK clearing bank base

UK clearing bank base leading rate 10 per cent since May 23 helped by a larger than expected rise of 0.3 per cent in the August UK retail price index.

BANK OF ENGLAND TREASURY BILL TENDER

Table showing Bank of England Treasury Bill tender details.

FT LONDON INTERBANK FIXING

Table showing FT London interbank fixing rates.

LONDON MONEY RATES

Table showing London money rates for various currencies.

WEEKLY CHANGE IN WORLD INTEREST RATES

Table showing weekly change in world interest rates for various currencies.

MONEY RATES

Table showing money rates for various currencies.

LIFFE LONG GILT FUTURES OPTIONS

Table showing Liffe Long Gilt futures options data.

LIFFE US TREASURY BOND FUTURES OPTIONS

Table showing Liffe US Treasury Bond futures options data.

LIFFE 2 1/2% OPTIONS

Table showing Liffe 2 1/2% options data.

LONDON 8 1/2% OPTIONS

Table showing London 8 1/2% options data.

PHILADELPHIA 6 1/2% OPTIONS

Table showing Philadelphia 6 1/2% options data.

LIFFE-BURGOLIA OPTIONS

Table showing Liffe-Burgolia options data.

LONDON 12% NATIONAL GILT

Table showing London 12% National Gilt data.

FT-SE 100 INDEX

Table showing FT-SE 100 index data.

10% NATIONAL SHORT GILT

Table showing 10% National Short Gilt data.

US TREASURY BONDS

Table showing US Treasury Bonds data.

CHICAGO

Table showing Chicago market data.

CURRENCY FUTURES

Table showing currency futures data.

What's your company's surplus cash doing tonight? Advertisement for Forward Trust Treasury Services.

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Handwritten signature or note at the bottom of the page.

FINANCIAL TIMES SURVEY

Office Equipment and Services

Worldwide, the office equipment market is now worth more than £200bn a year, and with the ever-increasing army of white collar workers, it is becoming one of the biggest growth sectors of the decade.

Suppliers in confident mood

By MICHAEL WILTSHIRE



● The international financial community is at the forefront of new applications in office automation and communication systems. Above: the dealroom at Rowe and Pitman, London.

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WITH TURNOVER soaring to record levels, the fast-changing office equipment industry in Europe and the US is in confident mood, despite intense competition between most sectors in the marketplace.

Yet despite this expansion, the office automation sector, in particular, is no place for the faint-hearted, warns industry analyst, Keith Wharton.

"More fortunes will be lost than won in the pursuit of a position in this, the growth market of the 1980s," he predicts.

Across the broad spectrum of business equipment, 72 per cent of companies in the UK, for example, report a rise in orders compared to the last six-month period. Less than 10 per cent noted any drop in the order levels, says a new report from the National Business Equipment Survey.

This optimism in the office equipment industry should be viewed against the market potential for equipping an ever-growing army of white collar workers. The US is by far the world's largest business equipment market with sales this year of around \$194bn (up 7 per cent on last year) to equip an office population of 85m out of a total civilian employment force of 113m.

In comparison, Europe's office worker population is around 55m. In the UK in particular, the number of offices has risen in the past year by 9 per cent to more than 400,000 as a result of the increase in service and commercial industries.

● Turnover in the business equipment sector in the UK rose by more than 17 per cent in 1985-86 to £10.1bn, according to the British Equipment Trade Association (BETA):

Computers, data and word processing; and communications equipment	£7.76bn
Office machines and systems, including dictation, mailing, microfilm and reprographics	£1.6bn
Business forms, filing and storage	£511m
Furniture	£276m
Total business	£10bn

● Experts from the UK were up 25 per cent. The figures for 1985-86 are:

Computers, data and word processing, and communications equipment	£2.1bn
---	--------

Office machines and systems, including dictation, mailing, microfilm and reprographics

Business forms, filing and storage	£194.6m
Furniture	£21.6m
Total exports	£2.5bn

Growth in the office automation industry continues unabated, following a 10-fold increase in the UK's annual spend on electronic keyboard-based equipment during the past decade.

Across Europe, 970,000 personal computers were sold last year, according to a new Oasis report, published today. The average unit cost of these machines was \$2,500. Unit sales are likely to reach 4.2m by 1990.

The three dominant suppliers in Europe last year were IBM with 32.5 per cent; Apple with 15 per cent; and Olivetti with 2 per cent, although there are two regional variations: L. M. Ericsson did well to capture 20 per cent of the Scandinavian market and Gupli have captured nearly 20 per cent of the French market.

While many are watching the next moves of Amstrad, Tandon and Epson, the market is rife with rumours about the new IBM machine, being called PC II. Another trend is the move towards much more powerful machines to go on executive desks—examples of this are the IBM RT, the Xerox Starlet, Sun and Apollo machines.

In the area of electronic typewriters for business, today's

Oasis report shows that total sales in Europe last year were 1.45m—but by 1990 sales may well drop slightly as more users opt for screen systems: either a PC with a WP package or a video typewriter system.

The market leaders in Europe for electronic typewriters were Olivetti (excluding Hermes) 28 per cent; Triumph Adler, 19 per cent; Olympia, 15 per cent; Brother, 8 per cent; and Canon, 5 per cent.

Variations

Again, there are regional variations: Facit has done well in Scandinavia, while Rank Xerox has 25 per cent of the French market and is doing well in the UK, Scandinavia and Benelux.

Traditional word processor suppliers in Europe saw total sales of just over 190,000 units last year — "but without Amstrad it would now look a very boring market," comments Keith Wharton.

The annual market for electronic typewriters, word processors and personal computers in the UK could break the £2bn mark, when the additional amounts spent on maintenance, supplies, software, training and network system servers are included.

Various product sectors of the industry are in turmoil as new marketing and distribution systems develop — "It is a cash-hungry environment, struggling with its own success," comments Keith Wharton.

It is also a market where only the very big — or those vendors with a specialist niche

— can survive. There is plenty of evidence that many operators will continue to make a very good living — "but few can make and keep a fortune," he comments.

More than half of Britain's 1.3m typists are now equipped with an electronic typewriter, word processor or personal computer with a word processor package. Sales of electronic typewriters exceeded 200,000 in 1985, a rise of 30 per cent on the previous year.

The most surprising element to emerge from the Oasis report is that there are now twice as many PCs being used primarily for word processing than there are dedicated word processors.

Personal computer sales grew by 75 per cent last year when 222,000 were sold in the UK — this brought the installed base for PCs for business applications to more than 440,000.

Most significantly, sales across Europe of stand-alone electronic keyboard equipment (basically, VDUs attached to mainframe computers) in 1980 were £100m, but by 1985 they were worth £4bn and by 1990 they will rise to £9bn. This indicates that more is now being spent on equipping office workers per head than on factory workers, comments the Oasis report.

Even so, only 10 per cent of European office workers as yet have access to electronic equipment, so there is vast potential for new equipment sales. Prices are falling and there is very little room for the small vendor — "It is a big boys game," comments Wharton.

The growth in the PC market is explosive, considering the

full potential that the vendors are aiming—Britain's army of 12.2m white collar workers of which 1.3m are secretaries, 3.4m are clerks, 4m are managers and executives, and the remainder are difficult to classify, since many are owners of small businesses, which are the major business-users of home computers.

But between them, they have less than 2m keyboard devices, so without even considering a replacement market, it is clear that sales of keyboard devices will continue to expand. More than 80 per cent of PCs are shared departmental machines, says Oasis.

The major uses for PCs at present are: word processing (40 per cent); spreadsheets/ accounting (35 per cent); and database applications (12 per cent).

In anticipating the potential growth in office automation, an important element is to realise just how many of Europe's 55m office workers still have the equipment that they had back in 1965: a pen, pencil and telephone.

Just changing the office worker's lifestyle to incorporate an electronic keyboard will generate revenues in the UK alone in 1990 of nearly £5bn, at today's prices.

Among end-users of electronic equipment, the major challenge in the near future is to provide the linkage between these electronic workstations — and, in particular, the planning and training required to implement them.

CONTINUED ON PAGE 8

PHILIPS ADDS NEW DIMENSIONS TO INFORMATION MANAGEMENT

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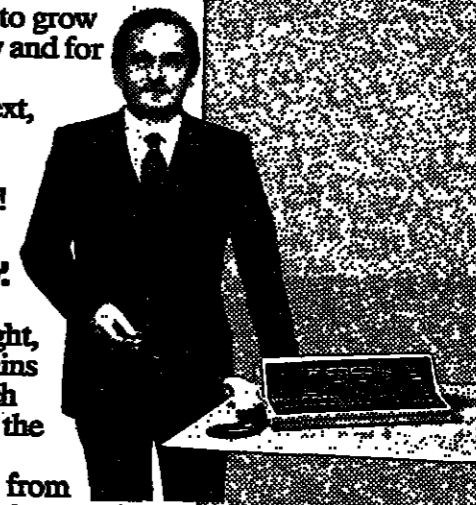
The other main benefit is the 'wake-up call' feature. 'Most mornings, several guests want a call at the same time. Instead of dialling them individually, the SOPHO-PABX does it automatically, however many calls are needed.'

Mr. Conte is convinced. 'Philips was definitely the right choice—for me, my staff and our guests.'

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PHILIPS

OFFICE EQUIPMENT 2

Influences on the Copier Market

Buy now, before prices rise

FOR POTENTIAL buyers who are in the market for a new photocopier, wise advice may be to buy now, before prices rise; for rise they surely will, on average by about 10 per cent. It is that, in initial reactions to the EEC anti-dumping rulings are anything to go by.

As readers will be aware, provisional anti-dumping duties of up to 15.8 per cent have been set by the European Commission on all Japanese copier imports. Only those machines which produce 70 A4 copies per minute or more are exempt.

At the time of writing, no UK supplier was ready to make a policy statement on the ultimate effect of the tariffs, but the general feeling is that few suppliers would be able to absorb the increases. Since every UK supplier is affected, any market downturn should be short-lived. Even Rank Xerox, the prime mover in the anti-dumping case, was surprised to learn that Fuji Xerox is affected.

Canon's Martin Walter summed up the feeling of most suppliers: "We are disappointed, since we have maintained all along that there is no substance in the allegation. But while price increases are almost inevitable, we are

working to find a long-term solution."

Since the tariffs only affect complete units not components, that solution may be an increase in their production facilities in West Germany and Brittany, where already 70 per cent of Canon's copiers for European consumption are assembled.

In October 1985, total exports of copier units from Japan were valued at about ¥45.5m. Parts and accessories amounted to about ¥15.1m. We may see a shift in emphasis if other manufacturers follow suit and invest in European production facilities, as informed sources suggest many are planning.

It certainly will not affect forward marketing plans, Agfa revealed that it would soon be launching a complete new range of Japanese-sourced machines. In November, Canon will use their tenth anniversary in the UK to launch their largest range ever at one go.

It cannot be denied that Xerox is very much under attack in the high-speed mid-volume market, where it once appeared safe. In the UK, Agfa, Gestetner, Infotec, Konishiroku U-Bix, Minolta, Nashua, Olympia, Ricoh and Sharp have all entered the market in the past 12 months with machine

speeds averaging 50 copies a minute.

There may be more players, but there are also more sales. According to the National Business Equipment Survey (NBES), the whole of the copier market grew at a remarkable pace during the first five months of 1986. Total placements were up 22 per cent over the corresponding period in 1985, with April being particularly buoyant.

New technology

Peter Troward, managing director of Infotec, estimates that a company installs a new copier, on average, every 2½ to 3 years, primarily to keep abreast of new technology. Certainly there is no shortage of new machines from companies including Selex, Mita, Esselte, Panasonic and Toshiba as well as Rank Xerox.

At the low end of the market, it is Canon which is under attack. While they have admittedly increased their personal copier range, Imperial

Ricoh, Minolta and Mita have also entered the UK arena, with Sanyo going a step further by introducing a plain paper portable copier.

Observers can be sure it will not be long before the Japanese

are competing in the high volume end as well. Main competitors are IBM, Kodak, Océ and Rank Xerox, but rumour has it Canon and Infotec will add to the competition.

Just recently, Nashua entered the high-volume end of the market with the IBM-manufactured 8170 which produces 150 copies a minute. Barry Blackburn, marketing director of Nashua, says: "This is a market-driven decision. Our customers are demanding high speed, high throughput machines and the 8170 answers that need."

Flexibility, ease of operation and high productivity are also high on the purchaser's list of priorities. New developments coming on the market all aim to satisfy these demands. For example, most new copiers have fixed platens, enabling them to handle a wider variety of originals; and accept and copy up to A5 size.

Reduction and enlargement, including zoom facilities, are almost standard on newer machines, even on the smaller compact models. Indeed, NBES estimates that, in 1985, 48 per cent of the copiers in use in the UK provided document reduction facilities, while 37 per cent also offered enlargement.

The equivalent figures in 1985 were 37 per cent and 25 per cent respectively.

For ease of use, push-button operation with simple operator display panels are accepted attributes. Self-diagnostics, too, aid the operator, with displays showing exactly where a malfunction has occurred so that it can be rectified without the help of an engineer.

So that the operator does not have to continually change paper when making different sized copies, the incorporation of multiple cassettes allows push-button or automatic selection of paper sizes, automatic documents feeders, collators and finishers make light work of multi-page document production.

In 1985, again according to NBES, 15 per cent of the copiers in use featured automatic double-sided copying. Canon, Konishiroku U-Bix, Rank Xerox and Ricoh have all developed auto-duplex machines, they are called.

Clever tricks abound. Automatic image shift to make margins, deletions and creations of borders, image overlays and image editing features will astound the uninitiated. Colour copying is normal. Canon, Mita, Panasonic, Toshiba and Ricoh are at the forefront of such developments.

But despite all the bells and whistles, according to Barry Blackburn of Nashua, not all

purchasers are impressed: "Our experience is that customers are tending to turn away from feature-rich copiers toward high volume, simple to operate machines."

"Corporate customers particularly are also looking more closely at the company behind the product. Today, service and support is what truly distinguishes one company from another in this field."

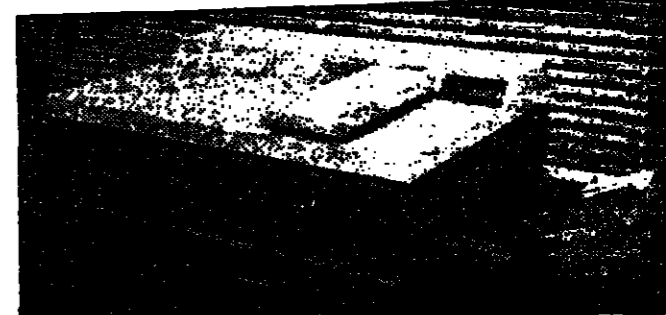
Indeed, service, preferably with a smile but certainly at speed, is what most purchasers now demand. But expectations are somewhat higher than the reality, it seems. A survey carried out on behalf of the Business Equipment Trade Association shows that 87 per cent of users expect same day servicing, while only 63 per cent actually receive it.

Infotec MD, Troward confirms the demand for increasing support: "The vast majority of low to medium volume machines we supply are leased rather than purchased. Buyers want a company which will maintain support and purchase upgrades that machine during the prime lease period. Customers are well aware what is available, and they expect the features to represent value for money."

NBES research confirms that companies are turning away from direct purchase. Whereas



Mr David O'Brien (left), who this year was appointed managing director of Rank Xerox (UK), emphasises the company's commitment to office systems and document management. Rank Xerox launched more than 20 new computer products this year and will next week announce a major new product for the desktop publishing market, together with plans for the total business publishing sector.



Below: the relatively low-cost, desktop laser printer from Rank Xerox which can be shared by four personal computers. The machine can store up to 128 font sizes and styles to print text, graphics and data at ten pages a minute, or eight times faster than a typical personal computer printer.

48 per cent of machines delivered in 1986 were purchased outright, only 43 per cent were in 1985. But the findings showed that it is rental that is on the increase, up 24 per cent from 11 per cent in 1984.

It was also shown that 72 per cent of copiers sales last year were replacement machines. But while people seem to believe that the copier market is saturated, this is far from the truth, 14 per cent of sales in 1985 were to first-time users, and nearly 18 per cent of the new sales were low-cost "extras," in low volume machines for departmental or personal use as additions to the corporate machine.

The world of photocopying, then, is alive and well in spite of recent wranglings, and innovation knows no bounds. Indications are that four-colour

will be the next major step in copying technology. Sharp, Konishiroku U-Bix, Ricoh and Xerox are all vying for leadership. The latter recently brought the world's first digital colour copier into the UK. Canon may well be the first to introduce a four-colour laser copier.

What promises to be a very exciting development will be introduced by Ricoh at the London Business Equipment show next month — full-colour reproduction at the realistic starting price of £3,995.

The new Colourprint machines combine photocopying and photographic techniques to produce A4 colour copies on matt or gloss paper — proving that the Europeans have not completely lost their touch since this time the innovation comes from a French company.

Julie Harnett



THE AMSTRAD 8256. MORE THAN A WORDPROCESSOR, FOR LESS THAN A TYPEWRITER.

The Amstrad 8256 offers you more than the average wordprocessor for less than the average typewriter. Its incredibly low price includes a monitor, disc drive, keyboard, wordprocessing software and a printer. The high resolution monitor can show 90 columns and 32 lines of text at the same time. A RAM disc facility means you can store and retrieve information instantly. All the software you need to start wordprocessing comes free, so there are no hidden extras to pay.

And the enormous 256K memory means you're also getting a powerful personal computer. (If you want even more wordprocessing and computing power there's now an 8512 model, with two disc drives and 512K of memory.) But what makes the Amstrad even more of a bargain is the fully integrated printer, with its automatic paperloader, tractorfeed and choice of printing speeds. The Amstrad 8256 is also backed up by numerous peripherals and services,

including an optional on-site nationwide service contract for business users. All this for a machine that costs just £399 plus VAT. When you update the office, shouldn't you make room for one?

Please send me some more information about the PCW 8256. Home user Office user (Please tick)

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Telephone: (0277) 230222.

Electronic Typewriters European sales top £2bn

IT IS estimated that there are a million commercial typewriters in Britain alone, with a European market of more than four times that amount. Since the average price of a new electronic typewriter is in excess of £500, the total value of the European market is most impressive (more than £2,000m) — and this, more than anything else, explains why cash-rich Olivetti this year bid for the German typewriter giant, Triumph Adler.

Last year, approximately 165,000 new typewriters were purchased in the UK, indicating a working life of something like seven years. Many years ago, the life of a mechanical typewriter was more like 20 years — curious, since a prime argument for electronic over mechanics is that there are fewer moving parts to wear out and go wrong. This year it is thought that the UK market will be fortunate to see total sales of 140,000 new units, which could mean that the lifetime per unit is once again increasing.

Eddie Scougall, sales manager at Facit, has a different view. "Typewriter sales," he says, "directly reflect the state of the economy. If the economy is strong, sales increase; if the economy is weak, sales fall off." This is not as naive a view as it may seem, for the claim is that typewriter sales react faster than most other commercial commodities.

The argument is basically simple. Many pieces of office equipment either work or they do not work — and when they wear out, they need replacing. The typewriter, however, can be made to carry on. Servicing and repairs can extend the life of a typewriter long past its optimum performance. If money is tight, the typewriter is serviced, not replaced. But as soon as the economy improves, that aging and obsolete typewriter is replaced.

Last year was an excellent year for typewriter sales, and the relative optimism in the economy prior to this year's oil price collapse supports Scougall's view. There are, however, other elements in the argument. The increasing competition between Europe (led by Facit of Sweden and the new German/Italian alliance of TA and Olivetti); Japan (led by Canon and Brother); and the US (Rank Xerox and IBM) brought prices to rock bottom. (Note the lack of UK suppliers.) Duro imports its products from Germany, and Wordplex has had to concentrate on basic recovery, rather than new typewriter sales.

Most companies now claim that any more price reductions can only come at the expense of quality, and this has undoubtedly caused a slowdown in the market. But there remains a number of imponderables. What has been the effect of the extremely cheap Amstrad word processor? What will be the effect of the expected price war between Amstrad and Tandy, and will this drag Commodore

and the Japanese into the conflict?

To answer these questions one really needs to examine the market of the electronic typewriter and its relationship to the word processor. This is complicated by the fact that one of the two evolutionary routes to word processing has been from the electronic typewriter, known in its early days as an automatic typewriter. (The other route has been the purely software route of improved and improving text editors on large computers.)

However, the implication of the former route is clearly that the addition of more and more electronic features to a typewriter will inevitably turn it into a word processor — and indeed, Rank Xerox has just announced its own brand new typewriter-cum-word processor.

Transition

So, as typewriters become more powerful they will effectively become word processors — and as word processors become cheaper, they will undoubtedly affect the typewriter market. We have already seen that the price of typewriters cannot be reduced without reducing the quality of the device. But a typewriter is, by its nature, a printer. For complete screen-based word processors to be as cheap as Amstrad, there has to be a compromise — and that compromise can only come in the printing.

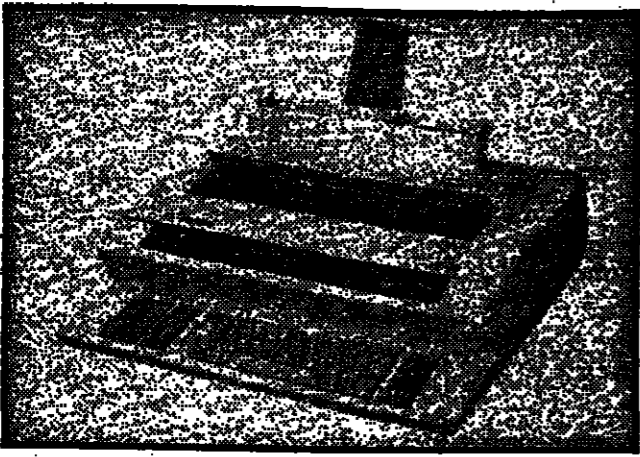
The result is that the weakest link of a cheap word processor is inevitably the printer; and it is here that Eddie Scougall perceives a new opportunity for the electronic typewriter.

Many of the existing users of Amstrad word processors have already invested in an electronic typewriter to replace the supplied printer. If this really is the beginning of a cheap word processor price war, then there will be great opportunities for the electronic typewriter to attach to and become the output devices for these new word processing systems (supplying a free typewriter at the same time).

Facit is probably right in saying that this will happen; it is true, too, as Wordplex claims, that the traditional typewriter market is more concerned with quality than price. Amstrad has created a new market — it has introduced new users rather than stolen existing users. The implication is clear — an electronic typewriter market that is already large is likely to get larger still.

Kevin Townsend

OFFICE EQUIPMENT 3



● The world's fastest typewriter—claimed to be the first to incorporate fluid paper (ink jet) technology will be shown by Olympia at next month's London Business Equipment Show.

Capable of printing at 130 c.p.m. (three times faster than the current world's fastest typewriter—also an Olympia), it offers totally silent printing of variable sized text in a choice of typefaces. The F140 Incorporates a 24 in floppy disk in addition to working memory and printer/communications ports for integration into a network.

Word Processing Equipment

The market is now harder to define

AFTER a 15-year history it could be expected that word processing would be an easily defined and well-understood application, and have an easily defined market.

But both the application and the market are now more difficult to define, or even explain, than they were in the beginning. Recent years have witnessed the success of Amstrad's word processor at the same time as the UK's best-known manufacturer, Wordplex, has suffered the worst period in its history.

The explanation for such apparent anomalies can be found in the huge advances in word processing equipment that have been made over the last two or three years.

The original concept of a word processor was a micro-computer with a screen showing at least 24/25 lines of 80 columns of text; archive storage on floppy disks; and printed output by a letter-quality printer, likely to be a daisy-wheel printer. In fact, this configuration has been marketed so successfully that users now think of it as the definitive word processor—but it is really only a description of the technological limitations existing in the '70s.

In recent years, new advances in technology have meant that this description is no longer accurate. At one level the distinction between traditional WP and traditional office publishing is becoming blurred; while at another level it is no longer realistic to talk in terms of stand alone word processors—improved communications have brought multi-user and networked word processors to the office.

Cost-cutter

However, such claims raise the spectre of the phenomenal Amstrad word processor, which is an out-and-out, stand-alone dedicated and traditional word processor of the old school. But the Amstrad word processor has one advantage: its amazingly low price which has created a new market—it has not expanded any existing market. Many dealers decline to supply the product because there is insufficient margin to provide the sort of support that businesses require and demand. As a result, the Amstrad is an excellent purchase for individuals who cannot afford anything else, but perhaps a liability for established businesses. In terms of word processing technology, the Amstrad word processor is merely a diversion, claim some market analysts.

● Office publishing
If one ignores conventional thinking and considers only the fundamentals of word processing, one would soon conclude that WP and office publishing effectively have the same requirement: that is, office publishing is achieved by the computerised processing of words (and now pictures).

The modern office publishing systems (such as those supplied by Linotype and Gestetner) comprise the latest screen technology combined with the latest printers and storage devices, and controlled by a text editor (for input) and a text formatter (for output).

This is a precise definition of the traditional word processor: the difference is qualitative, rather than conceptual.

The parallel is actually closer than we might realise, for the price of the office publishing system is directly comparable to the price of early word processors—and given the effect of inflation, office publishing is now considerably cheaper than early word processing.

There is only one conclusion that can be drawn: office publishing is the direct descendant of word processing, and that every existing word processing installation is a potential convert to office publishing systems. The technology behind this is two-fold: high resolution screens which give the ability to mix text and graphics; and new page printers. High resolution

screens provide WYSIWYG (What You See Is What You Get, pronounced wiziwig) capability. This means that the user is able to see on the screen exactly what will be printed—and if he changes typefaces, then the screen will also change typeface.

The classic example of this can be found on the Apple Macintosh, but IBM's Enhanced Graphics Board (EGB) and the Hercules Graphics Board can bring similar capabilities to the IBM PC family of microcomputers.

However, one development that is particularly likely in the coming months is an increased interest in WP/office publishing from the CAD (computer-aided design) specialists, since they already have very high resolution workstations and page printer/ploter output devices. DEC and Hewlett Packard are particularly well-placed for such a move.

The new page printers are usually, but not necessarily, laser printers (note that Centronics recently announced a new laser printer with an end-user price of less than £2,000). Page printers are dot-matrix printers that treat a whole page as a single enormous matrix, which means that any picture, font or mixture of both is potentially possible.

But page printers are primarily designed for, and mostly used by, PC users rather than WP users. In fact it is only now that third party producers are developing the interface necessary to allow traditional dedicated word processors (from AES, Wordplex and so on) to drive the mainly Japanese page printers. Sysrex, for example, has developed a series of protocol converters to allow WP users to output to laser—and it believes that there are 300,000 UK WP users that are potential "converts."

● Integrated Word Processing
The second most important trend in word processing is a movement away from the stand-alone concept towards a multi-user and integrated office automation solution. This is not simply the joining together of many users so that they can share a common filing system and a central printing resource, but the total integration of multi-user word processing within the overall corporate system.

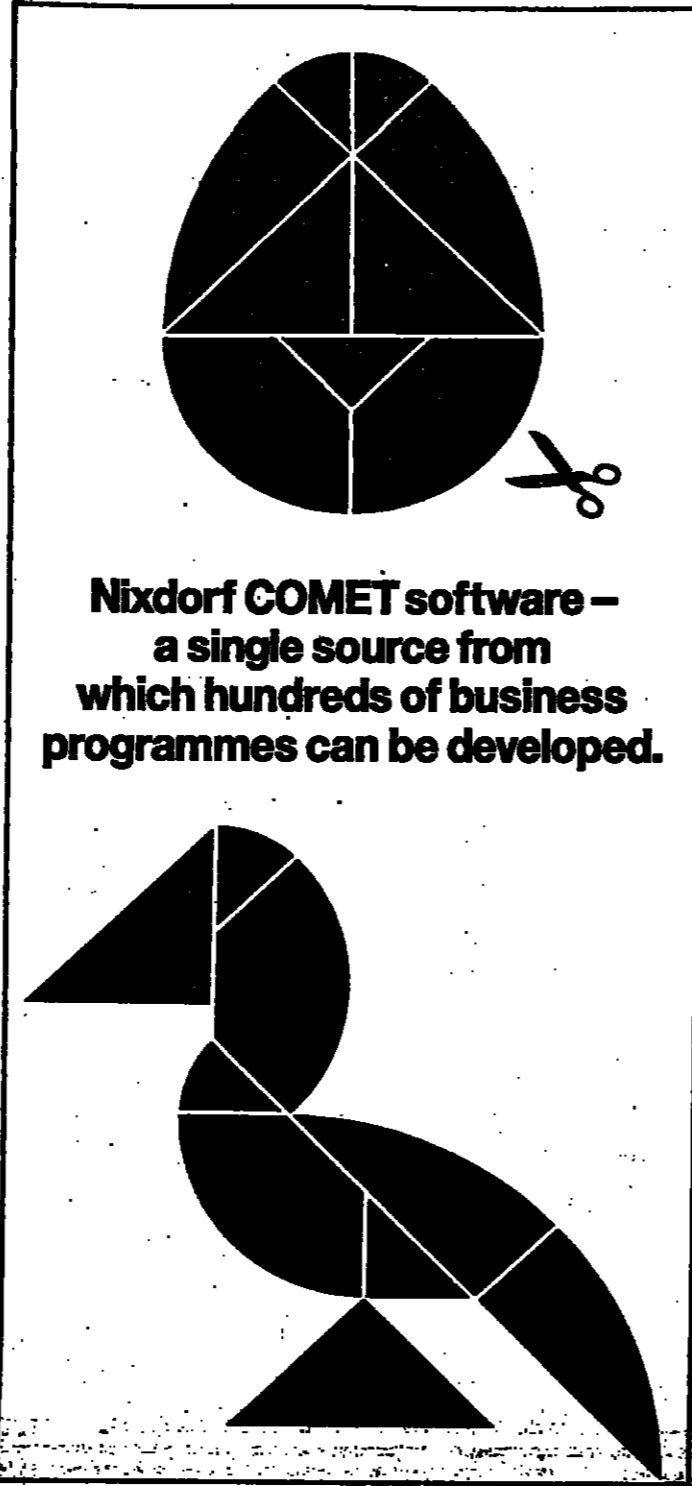
Several new developments are making this possible. First of all, new and more powerful microprocessors allow many users to share a single system. However, the rapidly improving telecommunications infrastructure (with British Telecom worriedly looking over its shoulder at the technological expertise of an increasingly important Mercury) now means that a small local cluster of word processing users can link transparently to the central corporate mainframe hundreds (or thousands) of miles away as a "transparent" meaning simply that the user is not, or need not be, aware of the connection.

Wordplex, which is imminently expected to announce rescaling prices, illustrates these new moves. Wordplex 8000 users can send documents to (or receive from) mainframes such as ICL, DEC or IBM; combine the documents with information produced under attached PC or MS-DOS systems; edit the combined document; and forward the result to any other user on the system.

When this capability is allied to the Wordplex support of Unix, its ability to link directly to DEC's All-in-1 office automation software, and the continuing development of a Wordplex/IBM-DIBOSS interface (DIBOSS is IBM's emerging office automation standard), then it is easy to see that the future of word processing is no longer just automated typing, but the total integration of text processing and office publishing within a single integrated and automated office.

Kevin Townsend

The magic of Nixdorf COMET software



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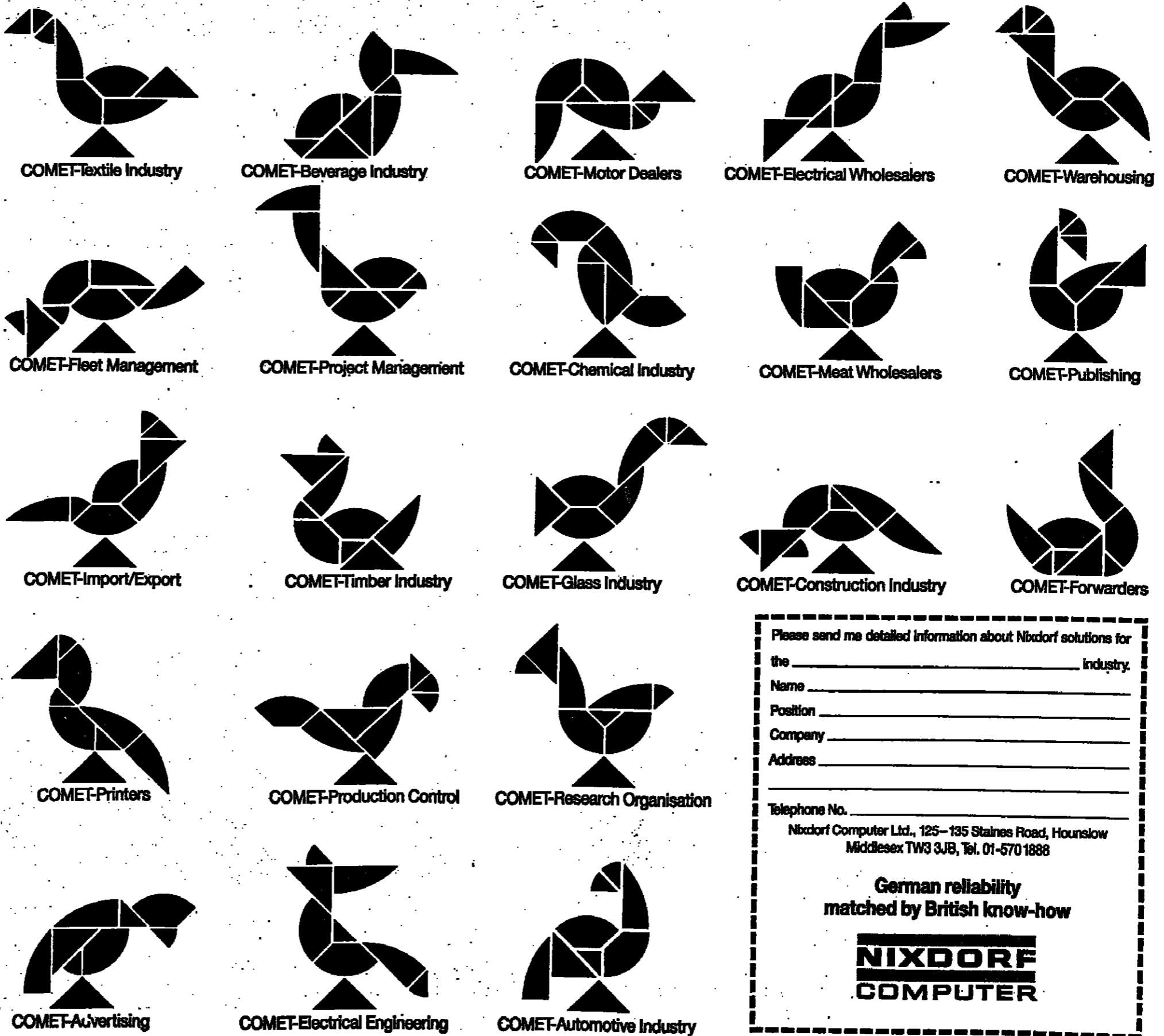
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OFFICE EQUIPMENT 4

Small Business Computers

All eyes on Alan Sugar

TWO WEEKS ago, Amstrad Consumer Electronics launched what is colloquially described in the computer industry as an "IBM clone," a look-alike machine modelled on the industry standard IBM Personal Computer.

The Amstrad PC 1512 was launched at \$399, a price which Alan Sugar, the company's chairman, claimed would barely allow IBM to recover its overheads were it to charge the same price for its own originals. It is inconceivable that IBM will just walk away from the very market it created. However, it has been overtaken by its own momentum.

IBM controls 60 per cent to 70 per cent of the total market for all computers worldwide, but its share of the \$45bn personal computer market has dwindled to about 40 per cent or 45 per cent according to various industry estimates. Its US share is even lower at 30 per cent.

Sugar's entry into the market may take another bite at IBM's slice. Sugar the man, has become more important than Amstrad, the company. People do not talk about what Amstrad will do—they always refer to Sugar.

This style of management plays an important part in shaping people's perceptions of the bold individual bravely squaring up to the faceless corporate monolith. The same was true of Adam Osborne, the man who invented the bargain computer and packaged it as a "incredible portable."

The cycle of glut and famine is forever present in the chip market. Sugar made the computer industry sit up and take notice when he resurrected the 8-bit microcomputer, an earlier generation of product, in the form of his tremendously successful PCW 8256 Personal Computer/Word processor.

He bought at the bottom of a chip slump at a time when chipmakers were desperately trying to clear their shelves of obsolete 8-bit microprocessor chips and to raise cash for capital investments in their new generation of 16 and 32-bit processor chips.

While other manufacturers had already vacated the eight-bit market and were scrambling to produce higher-margin 16-bit personal computers in competition with IBM, he traded off margins against volumes.

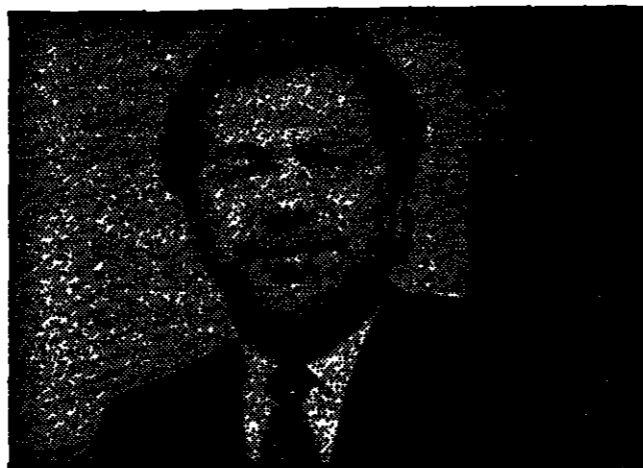
For the last couple of years, the manufacturers of 16-bit IBM clones have seen their margins squeezed in an endless spiral of price cuts.

Yet Sugar now undercuts even the cheapest among them, apart from a handful of unknown companies and from Tandy which tried to take the wind out of Amstrad's sails by launching equally cheap machines two weeks before the launch of the PC 1512. Others are bound to follow suit.

Although IBM was never in the eight-bit market, it now looks to be vacating the low end of the 16-bit market, leaving a gap which Sugar is eager to fill. Some observers are sceptical that he can make the same low price, high volume formula work for 16-bit personal computers.

Unlike IBM, Amstrad does not manufacture its own components and sub-assemblies. This may be a good thing in a buyers' market when the last thing a manufacturer wants to be lumbered with is a high manufacturing overhead cost structure.

But if the market takes off again as it looks set to do, suppliers can afford to sit back and sell to the highest bidder. That is when vertical integration becomes fashionable again and manufacturers attempt to secure their sources of supply, triggering off a spate of take-



Alan Sugar: another bite from IBM's slice

overs and mergers. IBM had chipmaker Intel sewn up when it counted—during the last chip famine. Sugar cannot rely on buying in the long haul, he will have to establish a sound manufacturing base.

If he continues on a strategy of offering a lowest price, he is bound to enter an area of irreducible cost. His most expensive sub-assembly is disc storage, particularly hard disc storage for storing large volumes of data. A 20 megabyte hard disc doubles the price of an Amstrad PC 1512 from \$399 to \$799.

Three US manufacturers—Seagate, Singart and Tandon—dominate the market for personal computer hard disc storage. Tandon sells a 20 megabyte "hardcard", comprising hard disc and controller on a single printed circuit card, to dealers for \$315. If a dealer adds \$80 he can supply the end-user as cheaply as Amstrad can.

James Minotto, managing director of clone manufacturer

Tandon UK, accepts that the low end of his company's range of 16-bit Personal Computers will come under severe attack from Amstrad, but believes that despite Sugar's protestations to the contrary, he will have to cut corners on things like customer support at the margins he is proposing.

"If he is going to sell to so many first-time users trying to find their way around the machine," says Minotto, "he is bound to get a flood of telephone calls, and below a certain margin, one cannot even afford to answer the telephone."

Tandon's PC prices include a three-month on-site warranty, which means that an engineer calls at the user's premises to carry out warranty repairs instead of the user having to send his machine away. As a competitive weapon, this can be expensive.

IBM's emphasis is now on the newer generation of PC ATs, based on the faster and more powerful Intel 80286 microprocessor chip.

If IBM is leaving the low

end of the market to clone manufacturers trying to shave off increasingly meagre margins, so are the traditional clone manufacturers such as Compaq and Olivetti.

They are following IBM into the market with PC AT clones. Tandon's Minotto describes his own PCA range of AT clones as "high margin products," accounting for an increasing proportion of Tandon sales.

Sugar wants to speed up this process. The fewer the competitors at his end of the market, the more likely he will be to prove the profitability of his low margin high volume equation.

If it works, this can only mean good news for users. Software suppliers and suppliers of hardware add-ons such as peripherals, printers and semiconductor memory, also stand to benefit. However, they will also have to subscribe to Sugar's equation.

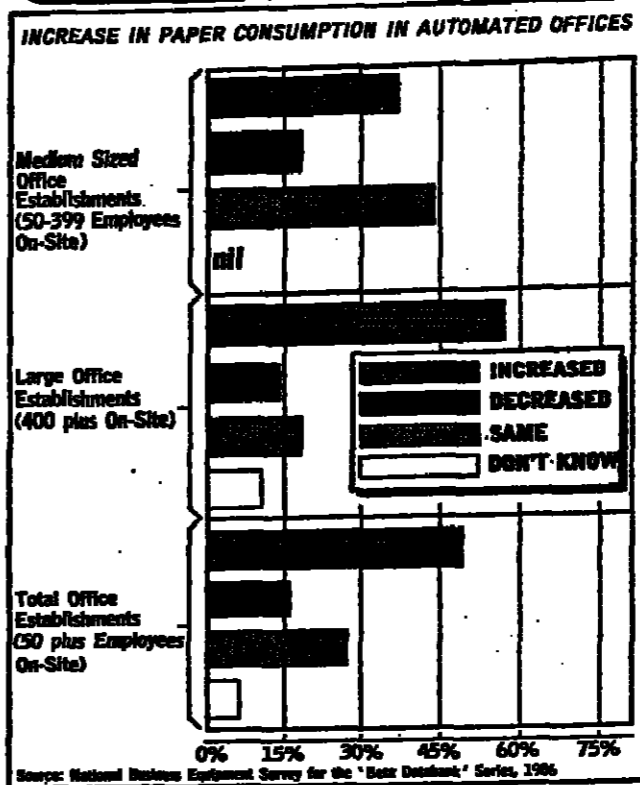
Even before the launch, a number of software suppliers introduced "budget" versions of their software, cut down in capacity and/or functionality. They, more than any other group in the computer industry, will be laughing all the way to the bank because apart from volume profits, they will have a number of users who will sooner or later reach the limit of their software's capability and will want to upgrade to the grown-up version.

This will not be cheap, but users will always have the option of buying another bit of software elsewhere, as long as they are prepared to unlearn what they have learnt and re-learn something else.

Software is more difficult to clone than hardware. For one thing, software copyright protection is getting tighter all the time.

Boris Sedacca

How the prophets of the paperless office were proved wrong



● FIVE YEARS ago the buzzword for the office of tomorrow was the "paperless" office. The very phrase sent a shiver of misapprehension down the spines of paper and storage system manufacturers. Worried the new electronic communications technology drastically slim down their markets as more and more information was consigned to a computerised form of memory, such as tape or disc?

Now new research produced by National Business Equipment Survey finds the myth of the "paperless" office dead and for all 10% of the medium/large companies using micro and wordprocessors say they are actually generating more paper rather than less. The longer the company, the more likely they

are to claim an increase in paper consumption. The most frequently cited reason for the rise in the use of paper is "increased business" (mentioned by 25% of companies reporting a rise).

Britain's stationary market is served by more than 500 manufacturers and deals in an extensive and growing product range that straddles the consumer and commercial markets. Bank Xerox, meanwhile, is the biggest supplier of cut sheet paper in Europe, mainly supplying the reprographics sector.

The electronic office is also bringing with it other lucrative and expanding markets for "consumables" such as ink, toner, heads and floppy disks, without which many kinds of office equipment simply cannot function.

Electronic Filing and Storage

Technology costs are coming down

IT IS easy enough to store away pieces of information. Finding it again is much more difficult. Highly structured information, such as financial accounting, for example, is easier to store, particularly with the help of computers and software, and when compared to free-form information, does not as a rule require large amounts of storage.

The storage of free-form information such as text, documents and graphics images has been applied to many media. Computerised or word processed text is most rapidly accessed and manipulated from magnetic disc storage.

The cost of this technology is dropping all the time, but users tend to seek storage as quickly as it is made available. The storage capacity of floppy discs is increasing all the time.

The current norm for the standard IBM Personal Computer is 800K bytes (800,000 characters), and 1.2 megabytes (1.2m characters) for the PC AT, but hard disc storage with capacities of 10, 20 or 30 megabytes is becoming commonplace on personal computers, with some machines offering up to 60 megabytes.

Such volumes of data have to be protected. Backup copies have to be made in case the disc fails or the computer goes up in smoke after an office fire for example. The most common form of

backup is magnetic tape. An alternative is the floppy disc, but a fully loaded 10 megabyte IBM PC 3.5-inch floppy requires about 30 floppy discs and a lot of patience for a very tedious task.

Magnetic tape storage is expensive but useful, not only as a backup medium but for archival storage too—storage which is not required to be immediately accessible and on-line.

One novel approach to backup involves the use of domestic video cassette recorder. Alpha Microsystems supplies a printed circuit card for the IBM PC and clones which turns a VCR into a reliable backup medium at a much lower cost than magnetic tape.

The Alphamicro Videotex card costs \$595. A complete system which includes a Sharp VCR with modifications for computerised remote control to eliminate manual intervention costs about \$1,000.

The system can be preset for automatic backup, for example, every night at midnight or at any time when the computer is unlikely to be used.

A standard three-and-a-half hour video tape will easily back up 60 megabytes of disc storage at about a tenth of the cost of magnetic tape. The system also provides a complete audit trail of previous backups giving time, date and other details. Magnetic disc and tape storage may be the current state

of the art but optical laserdisc storage promises to offer much greater quantities of storage at a much lower cost.

The problem at the moment is that most of the information is available as playback only or read-only memory (ROM).

The mechanism for writing to compact disc (CD) is still too expensive and the overall cost of storage will take some time to catch up with conventional magnetic media which is itself not standing still.

Another problem is that optical disc, once written to, cannot be overwritten again. It is more like celluloid film, which cannot be re-used once it has been exposed, than video tape which can.

However, the cost of optical disc storage is so low that the updated information can be written to a new disc area and the old storage area can be discarded. With clever software techniques and copious segmentation of disc areas, the amount of waste can be diminished.

The type of information which takes best advantage of optical disc anyway is somewhat archival in nature. Users will want to store static data such as graphics images and documents, and it is this type of data which requires large amounts of storage.

Optical disc storage is more of a threat to microfilm storage than to magnetic media.

Boris Sedacca

Electronic Printers

Battle for market share

THIS YEAR has seen intense activity in the battle for market share in the overcrowded printer market. In Europe alone, sales of computer printers have topped \$3.5bn and there is an increasing trend towards price-cutting in most sectors of the market place.

There are some new printing technologies such as ink jet and laser-based machines coming to the field to add new interest. But the sector is still dominated by the dot matrix printer— which has the virtue of low price and is mainly used for draft-quality documents. Manufacturers believe that the dot matrix machines coming onto the market with high specification and, with attractive prices, will hold dominance until at least the end of the decade.

Dot matrix machines account for about 71 per cent of all so-called character-by-character printing units sold, representing about 50 per cent of the market by value. Daisy wheel printers remain the second most popular option for connection to small computers, particularly in word processing systems where typewriter printing quality is needed. However, new dot matrix machines are now nearly matching this quality and also operate faster.

It is a market dominated by the Japanese. A survey published by IDC last year showed that Epson sold 23 per cent of the serial dot matrix units in 1984, followed by Seiko with 8 per cent, OKI with 8 per cent and Mamecman Tally from West Germany with 6 per cent.

But there are many other manufacturers including Citizen (better known for its wrist watches), Brother, Itoh, Shinwa and Panasonic in Japan and Facit, Olivetti, Siemens, Centronics, Philips and Nixdorf in Europe.

Epson now believes that it has about 40 per cent of the market for dot matrix sales and OKI claims to be number two in Europe with over 15 per cent. However, these figures apply to what is known as the non-captive market to which these companies have access.

The captive market includes, for example, IBM printers supplied with its own brand of computers. When IBM introduced its first personal computer, more than three years ago, it went to Epson for its low cost printers. Now IBM has set up its own private factory in Amsterdam to make four models for the European market, competing directly with Epson and OKI.

The personal computer boom has produced a drop in price of dot matrix printers

from \$1,000 in 1980 to less than \$500 today. Equally this market has encouraged the development of lower cost non-impact printers using laser, ink jet and thermal technologies, which offer higher quality being attractive in the office equipment market.

Casio and Epson have even harnessed liquid crystals to work in printing systems. Here, fast-acting crystals are used to switch light on and off to form characters on a photosensitive electrostatic drum. Such printers can be up to eight times faster than those of dot matrix machines.

Laser printers are forecast to be the most successful of these burgeoning technologies. Xerox pioneered the technology for high throughput devices while the low cost and has been more attractive to Canon of Japan. This company now leads this part of the laser field and companies such as Hewlett Packard and Apple Computer use the Canon and Apple Computer laser printers. But there are at least 20 other Japanese companies developing inexpensive laser printers working at a speed of less than 20 pages a minute.

Elaine Williams



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Patterns in Purchasing

A big rise in leasing

THE PAST two years has brought exceptional growth for the office equipment leasing sector in the UK with a record £3.5bn in transactions being handled by the member-companies of the Equipment Leasing Association alone.

This figure does not, however, include a large quantity of equipment obtained by end-users with finance arrangements made directly with manufacturers and suppliers.

A key factor in the advance in leasing was the 1984 Budget which introduced phased reductions in capital allowances so that many users brought forward their investment plans for office equipment.

Until April, 1984, any company buying office equipment received 100% first year capital allowances, but this was reduced to 75 per cent in 1984-1985 and 50 per cent in 1985-1986. From April this year the figure has reduced to 25 per cent annual allowance on the reducing balance.

The result of this has been "two bumper years" for the UK leasing industry, says an ELA spokesman.

Britain has the largest leasing market for office equipment in Europe. In 1984, equipment obtained by ELA member companies alone totalled £335m, but this rose to £1.5bn in 1985 out of an overall leasing market total of £5.75bn.

Indicator

Groups such as Anglo Leasing, Lombard North Central, Northwest Securities, and Lloyds Bowmaker have substantial involvement in the leasing of office equipment.

Anglo Leasing has this year arranged a £60m five-year revolving acceptance facility by tender — an indication of the continued growth in the leasing sector.

Leasing packages allow offices to obtain new equipment without disturbing cash reserves or using other lines of borrowing, such as overdraft facilities. Under a leasing agreement only the first rental may be payable at the time the lease is signed — and even the first rental may not be immediately payable.

Then there is the benefit of rentals at a constant level during the primary period of

the lease with the cost not subject to change in money costs or recall without notice. Rentals are chargeable to revenue in the lessee's accounts and may be fully allowable for tax purposes. Leasing also has the benefit of flexibility, since the period of the lease may be arranged to suit the lessee's particular needs.

"Profits for companies come from the use of equipment, not from ownership," points out Mr Arnold Edward, chairman of the Black Arrow Group which has leasing arrangements for a wide area of capital equipment, including office furniture.

Solution

Leasing is the obvious solution for companies which do not wish to tie up their liquid resources in the form of assets which may not be easily realised, adds Mr Edward.

In the quest for greater productivity, flexibility and cost-effectiveness in offices, companies have come to realise that greater capital investment in new equipment is clearly worthwhile, adds Mr Edward. In the City, for example, companies which may once have spent £500 on a workstation now realise that a considerably larger investment is not really "material" if it boosts productivity.

He estimates that as much as £30m worth of office furniture a year is leased in the UK or obtained through special financial arrangements.

One example of a Black Arrow lease is with the Wimbledon-based computer, James Martin Associates. For £2,400 a month the company has had its complete office complex fitted out by the contracts division of Black Arrow.

With this lease agreement which runs for a primary period of three years, they have installed an open plan area 3,500 sq ft. Canadian Precision System 9 screen-based furniture to create a visitors lounge, reception area, staff kitchen, meetings area, conference room and individual work-stations for 12 staff.

The office equipment sector is traditionally strongly oriented towards leasing. Some equipment is also rented, perhaps on a monthly basis, but such methods would normally be only a short-term arrangement for, say, typewriters.

Surveys show that, on average, 45 per cent of equipment is leased, 40 per cent is bought, 15 per cent is obtained on other rental arrangements and 2 per cent is acquired by hire purchase.

The latest National Business Equipment Survey reveals, however, that in the UK copier market, renting is increasing in popularity (up 15 per cent last year on 1984), while the number of offices choosing to purchase outright is down 5 per cent and leasing has dropped by 2 per cent.

Quarterly leasing rates

Examples from Black Arrow Finance for leasing office furniture:

Cost of goods	2-year lease	5-year lease
£ 250	21.96	26.43
500	37.82	41.22
750	53.68	57.08
1,000	69.54	72.94
1,250	85.40	88.80
1,500	101.26	104.66
1,750	117.12	120.52
2,000	132.98	136.38
2,250	148.84	152.24
2,500	164.70	168.10
2,750	180.56	183.96
3,000	196.42	199.82
3,250	212.28	215.68
3,500	228.14	231.54
3,750	244.00	247.40
4,000	259.86	263.26
4,250	275.72	279.12
4,500	291.58	294.98
4,750	307.44	310.84
5,000	323.30	326.70
5,250	339.16	342.56
5,500	355.02	358.42
5,750	370.88	374.28
6,000	386.74	390.14
6,250	402.60	406.00
6,500	418.46	421.86
6,750	434.32	437.72
7,000	450.18	453.58
7,250	466.04	469.44
7,500	481.90	485.30
7,750	497.76	501.16
8,000	513.62	517.02
8,250	529.48	532.88
8,500	545.34	548.74
8,750	561.20	564.60
9,000	577.06	580.46
9,250	592.92	596.32
9,500	608.78	612.18
9,750	624.64	628.04
10,000	640.50	643.90

All leasing rentals are subject to VAT

The report adviser: "If you are going to lease, make sure that you shop around for the best terms between leasing companies. Don't just accept the terms quoted by a copier company without checking whether you can get better value on the finance elsewhere by going to the lease companies direct."

Experience shows that rates charged by leasing companies do vary considerably, and that a company "which offers the best terms in one month may not necessarily be the best 12 weeks later," adds the report.

Michael Wiltshire

Facilities management: key roles for an emerging profession

ASK A computer professional what "facilities management" is and the answer would be that it embraces the provision of complete computing services — for instance, corporate computer systems, desktop computing, networking, laser printing, disaster recovery and software support.

Ask the same question of an office planner and the answer would be that it covers everything to do with managing the workplace — building design and office layouts, furniture specification, provision and management of systems and equipment, staff services such as vending and catering.

Ask the premises supervisor and you will be told that facilities management is all about building care — office and equipment cleaning, building renovation, safety and security services and so on.

Whatever the contracted service embraces, there is no doubt that a new in-house professional is emerging and we could well see, indeed should see, the creation of a new board member — the Facilities Director — to co-ordinate and give respect to those various activities.

Modern building design and new technology demand greater care than did the antiquated offices and mechanical equipment of yesterday. Take the seemingly simple task of cleaning. Until very recently, the order of the day was a liberal

spray of silicon polish on everything in sight and a quick wipe over with a less than pristine duster.

As long as it looked clean, who cared? But that slap-dash approach in an electronic office could well result in complete and permanent damage to data storage devices, with possibly complete loss of all the company's computerised records.

It is serious business, as Geoff Dove, marketing director of the UK's largest private cleaning contractors, the OCS Group, says: "While the building design has changed and basic cleaning is now easier, the advent of the electronic office demands specialist cleaning skills."

"In fact, we believe that it is so important, we have set up a specific company called Oteco to handle this side of our business, and we only use highly trained people."

But while most companies, to a greater or lesser degree, do clean their offices, many appear to be under the illusion that what the eye does not see the heart does not grieve over. They do so at their peril, as the Public Record Office discovered last year, when 250 staff were struck down with a mysterious illness.

When Dr Keith Stanley, Health and Safety Executive employment officer, investigated, he blamed the "sick

building syndrome" which manifested itself in the "baby brother of Legionnaires disease." The problem was that the air conditioning did not work properly, so the air was not being adequately cleaned before being recirculated.

Stanley felt that the building designers were at fault for "designing a building purely for document preservation and not for the people who work there." Nevertheless, someone should be responsible for making regular checks of such in-house facilities into today's modern office environments.

"What holds back most companies of course is cost. But Dove believes that anybody engaging in a contract should be able to budget for the necessary services. The person buying the service should research the market and ask four possible suppliers to tender for each contract."

"They should investigate not only the charges but the company as a whole, including its history, its management, its specialist personnel and the equipment it uses."

"UK companies are definitely beginning to emulate American firms with regard to building care — buying what they call 'janitorial services' from one contractor."

Julie Harnett

New Telephone Systems Good news for callers

THE DIGITAL revolution is good news for telephone users. British Telecom is now well under way with its network digitalisation process while the network being installed by Mercury Communications is entirely digital from end to end. All customers connected to digital exchanges will benefit from significant improvement in the quality and range of services.

Digital operation gives customer faster call set-up and clearer speech. Digital private automatic branch exchanges (PABXs) are also increasingly being installed so that these facilities will be available throughout the office.

However, the most radical option that is to be expected in office telephone systems in the near future is Centrex, a central exchange. It will allow the features normally associated with a PABX to be provided from the telephone company's telephone exchange.

While this service has been offered in a basic form in the US for several years, it is the technology of today's advanced digital exchanges which, together with fibre optics, make it feasible to obtain the sophisticated performance that is now becoming available.

As any office or telecommunication manager knows, PABXs are costly, they occupy an appreciable amount of valuable office space and are frequently obsolete and, almost invariably, have the wrong capacity to meet changing needs.

Facilities

Centrex, however, provides an alternative to on-site PABXs. It allows users to adopt the advanced features of modern PABXs without having to plan, purchase, accommodate and install their own equipment and also allows them the flexibility to accommodate the changing needs of growing organisations.

It is applicable both to the large organisation and the small company in a multi-tenant office block. In the latter case sometimes the telecommunication facilities are provided as part of the management services, but more frequently the tenant has to provide them. This is both a burden and a brake on business movement and expansion.

Both Mercury and BT have announced plans to offer Centrex services based on 10,000-line telephone exchanges. Mercury has stated that it expects to be able to offer the service in the City of London

before the end of the year while BT is planning to launch a trial, also in the City, early next year.

Centrex can be considered as having the PABX sited at the local public telephone exchange with wires associated with each extension running all the way back to that exchange. It is expected, however, that it will be implemented via a single fibre optic cable to a building. This will be the equivalent to possibly hundreds of ordinary copper wires and be economically viable.

As the Centrex features are being provided on a 10,000-line exchange, the effective cost per line is relatively low. Thus, a number of customers share the same central "PABX" and will be able to specify which advanced features they want to be able to use.

Centrex facilities are, in fact, shared in the same way that we all share the facilities provided on a public telephone exchange.

Line-hunting

The facilities which will be available are those of a modern PABX and will include line-hunting, the seeking out the next available free extension in a group; call forwarding to ensure that calls to unattended extensions are answered elsewhere; call hold, transfer and pick-up; and automatic call-back to get through to a busy extension when free.

In the same way that there can be operator positions at each site on a network of PABXs or there can be a single central one, Centrex can provide similar facilities. In addition, Centrex will generally be able to interwork with PABXs already being used by the company and it will even be possible to have these facilities spanning a number of sites even if they are widely dispersed.

Time Centrex is both complementary and competitive to the PABX in the business environment. One essential factor being that whereas PABXs can be supplied by independent vendors as well as the network supplier, eg BT, Centrex will be the province of the carrier.

The Office of Telecommunications (OfTel) is, in fact, looking at the implications on these developments on the Branch Systems General Licence (BSGL), which covers the systems run by most users of telecommunication services.

Adrian Morant

MONITOR, KEYBOARD, PROCESSOR AND MOUSE

£399

— PLUS VAT —

The new Amstrad PC 1512. It uses all the same famous software that the IBM PC can use.

Now you can have a compatible PC at an incomparable price. For just £399 plus VAT you can have 512K of memory, a monochrome monitor with single disc drive, a keyboard, a processor, and a mouse.

And that's not all. There are seven other models in the 1512 family. Top of the range is a hard disc version with colour monitor and a massive 20 megabyte memory for just £949 plus VAT.

All Amstrad 1512's offer standard features that are pricey extras on most other PC's.

Like 16 colour graphics for example (many PC's only offer 2). Even the black and white monitor gives you 16 shades of grey.

What's more, the Amstrad will run your IBM PC software considerably faster than a standard PC.

You can link your 1512 to modems, network them, or upgrade them with extra printers and hard discs.

And the 1512 comes with all the back-up you'd expect from Amstrad, including optional on-site maintenance contracts.

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OFFICE EQUIPMENT 6

Facsimile Market

A new period of dynamic growth

WITH THE dramatic growth in the facsimile market in the past years, it is surprising to find that the technology is not a recent innovation but was invented by a young Scot, Alexander Bain, more than 90 years before the telephone, in 1842.

Originally transmitting documents including graphics and photographs over the telegraph wire, but now using the public telephone network, facsimile is one of the most dynamic areas in the office equipment market with a predicted 64 per cent growth in volume this year, producing sales of £73m in the UK, claims the British Facsimile Consultative Committee.

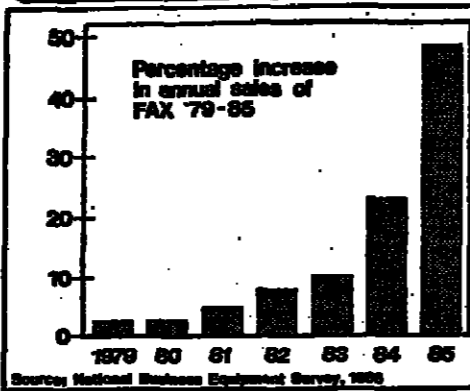
During the second quarter of 1986 almost 11,000 machines were sold compared with 5,000 in the corresponding period for 1985. The total installed base is now over 60,000, compared with 9,862 two years ago.

Worldwide it is widely believed that facsimile terminals now outnumber telex at more than 2m. Facsimile became more appealing with an increase in competition leading to lower prices and the introduction of sophisticated digital machines which could transmit documents faster than their analogue predecessors.

Facsimile has many attractions. A large user base and easy-to-use machines requiring no operator training, means that a document can be transmitted quickly to anywhere in the world via the telephone for the price of a call.

The terminals conform to one of four compatible groups—the groups relating to the speed at which they transmit an A4 document to a terminal of the same group. Group one can transmit a page in six minutes,

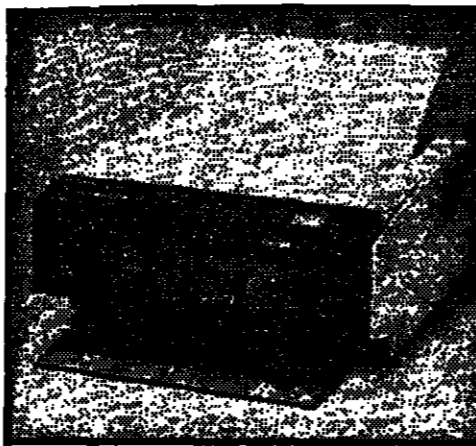
How FAX sales took off in the UK



● Sales of facsimile machines jumped by 48 per cent in the UK in 1984 and are set to rise to an installed base of 110,000 by 1990. Meanwhile, the worldwide number of fax terminals is already 2m, according to market analysts.

Prior to 1983, the UK fax market was in the doldrums. Fax suppliers found they were meeting with widespread purchasing resistance from more or less all sectors of industry.

As the slow growth in the annual



percentage increase of sales, recorded by National Business Equipment Survey shows (above) companies were, by and large, simply not prepared to buy in the new technology. Between 1979-1983, percentage growth in unit sales crept up by a mere 2 per cent to 3 per cent each year.

● Above, right: a compact automatic facsimile machine from Panasonic Industrial, one of the major manufacturers of facsimile equipment.

group two in three minutes, group three in a minute and group four in five seconds.

Group four is the latest standard to be ratified and is primarily designed to work on digital telephone networks which will probably not be completed nationally for a few years to come and, therefore, although Canon and NEC have machines available it is unlikely they will have a large impact on the market in the immediate

future. However, for particularly heavy volume users it is possible to lease one of BT's X-stream digital line today.

In any case, most group three machines on sale have a standard 9,600 bits per second modem which can transmit faster than a 4,800 bits per second modem, the standard of a few years ago, bringing down the transmission speed to under 30 seconds.

Groups one and two are

rapidly becoming obsolete with over 95 per cent of the 60,000 machines installed in the UK being group three and it is this group which is set to predominate the market for the foreseeable future.

With prices falling, facsimile is now enjoying a mass market. Today's trend is for departmental machines, where the senior executive or departmental head installs a low cost machine for anything from £1,500 while at the top end of the market, there is a move towards plain paper terminals using laser printing technology.

Sophisticated functions are featured even at the lower end of the market and include sequential broadcasting (sending the same message automatically to several recipients); automatic dialling; multi-polling (programming the terminal to call other numbers to receive waiting messages); and error correction—a function that checks that the document has been scanned correctly and that nothing has been missed out.

On the upward trend are machines with storage facilities

in the form of a hard disc or internal memory. The level of sophistication varies from a memory which is basically an enhancement of automatic dialling, enabling a large number of telephone numbers to be stored, to machines such as Fitney Bowes 8,900 which can store 600 pages.

Integrating facsimile with computers is the next major step forward and is likely to cause reverberations around the computer industry, opening the doors for a common standard of computer communications—an area at present plagued with incompatibility.

This development will enable documents created on computer to be transmitted via the facsimile terminal and, vice-versa, for messages received by facsimile to be relayed to the computer—even though the receiving computer terminal may have an incompatible operating system.

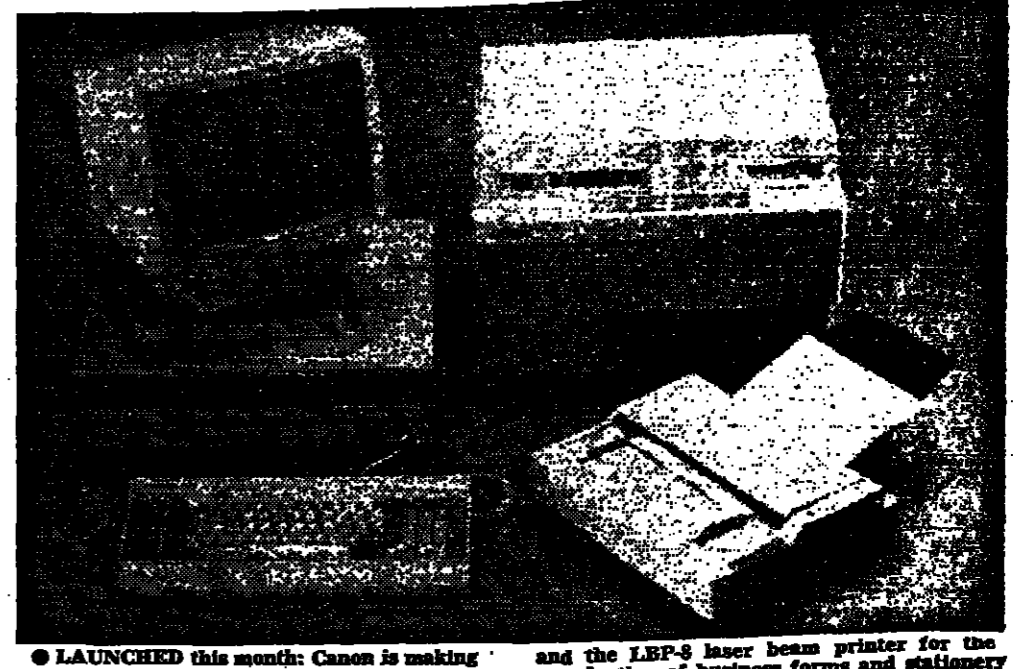
Today's terminals may also be integrated with computers but to a lesser degree—for example with a hard disc computer—it is possible via a RS232 interface to connect a facsimile terminal to the computer, using the hard disc for storage of facsimile documents. What it cannot do, however, is bring these documents on screen to edit and then transmit via the fax.

Laser printing, offering a much higher quality, higher resolution print, is also being offered on group three machines from Canon and Infotec in the UK—an indication that group three is not about to make way for group four.

Plain paper fax could lead to substantial savings in paper costs over the expensive electrothermal paper. However, these machines are likely to be aimed at the top end of the market, attracting many sophisticated functions.

Electronics and micro processor have allowed the technology to be miniaturised to the extent that there are various truly portable machines available, such as the group two, 2,000 from Ansercall (price £499). Transmission and reception is via an acoustic coupler which connects to any handset, allowing facsimile to be connected to the mobile telephone network cellular system—a boon for such areas as emergency services and sales departments.

Jon Moggridge



● LAUNCHED this month: Canon is making further advances in the area of personal computer image handling and electronic publishing with the launch of its improved image scanner—a compact, high speed desktop image input device for text, graphs, drawings, maps and pictures.

Featured above is Canon's electronic publishing system, consisting of the A3600H personal computer, the IX-12 image scanner

and the LBP-3 laser beam printer for the production of business forms and stationery as well as such items as illustrated price lists or technical training manuals. The system allows the application of photos and plans for such users as estate agents, architects and builders. The IX-12 scanner (price: £1,450) has an image resolution of 240 dots per inch. A page is scanned within 12 seconds, giving 16 grey shades for half-tone reproduction.

Mobile Communications

How to stay in touch

CELLULAR RADIO provides a solution to one of the businessman's perennial problems—that of being out of the office and yet not out of contact. However, it is becoming increasingly recognised that the car is not the only place that a person can be when not in the office.

Thus, sets weighing a few kilograms, which can be removed from the car and used elsewhere, are finding favour with such people as vets, architects and others who need to leave their cars and work on site.

In addition, despite the price premium, hand-portables are winning a growing proportion of the market. Since the Vodafone and Cellnet services were launched in the UK less than two years ago, larger numbers of users of cellular radio has risen to around 50,000.

However, even though the numbers are heading towards a possible 1m by the end of the decade, this will remain

"small beer" in comparison with the more than 20m telephones in Britain.

The importance rests, not on numbers, but on the ability of the user to remain in contact by maintaining telephone access.

According to Michael Goldstone, managing director of Ex-cell Communications, hand-portables are now accounting for between 15 and 20 per cent of sales. He is aiming to take a growing share of this market with his company's Pocket-phone.

Measuring 7 by 3 by 1 inch and weighing 530 grams, it can be carried in a jacket pocket and is the first of the new generation sets to use the latest miniaturisation techniques.

However, it still uses the same sort of batteries as the larger hand-portables from Motorola and other suppliers. Consequently, it cannot be expected to provide greater range, power or a longer duration of operation before recharging the battery becomes necessary.

While first deliveries were made at the end of 1985, it is only recently that quantities have built up. Technophone, the maker of the Pocket-phone, now has a production capacity of 2,000 units per week which should be more than adequate to cater for foreseeable demand even with the growing demand for portables.

It has just been announced that the DTI has made available additional channels in the London area for cellular radio. This should enable the maximum traffic capacity of the two systems to be doubled in the central London area where congestion has been experienced.

It will take, however, an appreciable time for the effects to filter through to the user as none of the existing sets are able to make use of these extra channels and the Cellnet and Vodafone networks are not yet equipped suitably.

Initially, 1,000 channels were designated for cellular services.

Six hundred of them were allocated equally between the two networks with the remaining 400 reserved for the projected pan-European digital cellular services. Of the additional channels that are becoming available, because of re-allocation of frequencies currently allocated to the Ministry of Defence, 200 will become available to each operator.

In due course, if demand justifies it, a further 120 channels could be made available to each operator. This would make 620 instead of the 300 that each operator has at present and so increase the number of subscribers which the networks can support without the quality of service becoming noticeably degraded.

Even though a user can initiate a call whenever and wherever he likes, as any user soon finds out, he has no control as to when he will be called. By plugging up the handset while driving, the user could be seen to be driving without due care. Consequently hands-free, now being offered as an option with some sets, is increasingly going to become a standard feature.

An alternative is call diversion. At its simplest, the user keys in a special code and then the number to which he wants calls diverted—his office, for example. Calls would be handled as appropriate and he would be able to remove the "diversion" and call for messages later.

But what of the person who for some reason does not have a normal office back-up? Here, it is possible to divert calls to a service such as BT's Voice-Bank voice messaging bureau service or alternatively to Recall's Messenger service.

With the increasing reliability of mobile data transmission another option will be the use of terminals in cars which will receive written text messages irrespective of whether or not the user is available.

Adrian Morant

Electronic Mail

Key facility for far-flung offices

ELECTRONIC MAIL comes in a number of guises. It can be simply a way of sending information between computer users within a company or holding or it can be part of a dedicated worldwide private network—alternatively, it can be a very comprehensive system that gives access to other public communications services, such as telex and computer databases.

In electronic mail systems, users are given their own electronic version of a mailbox—usually stored in the memory of a host computer. They can receive messages from other subscribers within the system. All the user has to do is switch on his or her terminal, sign on with a series of code words and the messages in the mailbox will be transferred to the terminal. Equally, messages can be sent to any other mailbox in the system.

Most of the major computer suppliers such as IBM, Data General, Burroughs, Olivetti, Hewlett Packard, International Computers, have software available which can provide their corporate users with in-house electronic mail systems.

This has proved quite a boon to many companies with far-flung offices which need to be contacted out of normal office hours due to international time differences. Salesmen, away from their offices, can use portable computers in hotels to send reports and receive instructions from head office's electronic mail system via the telephone.

Networking—where a number of terminals or small computers are linked together—has provided the platform for electronic mail systems. Xerox, which was one of the first companies to develop local area networks (or LANs) with its Ethernet system, is a heavy user of electronic mail on its networks. It has between 200 and 300 local area networks which is formed into a wide area network, allowing any terminal in any of the local networks to communicate to any other user regardless of distance.

Perhaps one of the stronger potentials areas for electronic mail systems is in the small business environment. With a low-cost computer system, a suitable modem (which connects the computer or terminal to the telephone) and a subscription to a public electronic mail system, small businesses have access to the type of facilities previously only available to large companies.

Potential customers have a wide choice of electronic mail

systems in the US there are systems such as Geico's Quikcom and Dialcom—Cable and Wireless offer Ezlink; while Israel has Comet. And there is Telecom Gold which is based on the US Dialcom system and is compatible with at least 15 other countries that have adopted Dialcom—these include Israel, Singapore, Japan, Hong Kong, West Germany and Denmark.

Telecom Gold has grown rapidly since its introduction in 1982. It took a year to win 3,000 subscribers, but now its customer list has reached 45,000 and the organisation believes that by January next year it will have more than 70,000 subscribers.

In April 1986, British Telecom acquired the Dialcom Corporation in the US so that Telecom Gold has now access to about 250,000 electronic mail-users world wide.

Telecom Gold believes that to increase its business it has to offer subscribers more than the basic mailbox facilities. Every subscriber can send telexes, for example, and Telecom Gold-users can use the network to link into financial and other databases, such as World Reporter, Jordans, and the Official Airline Guide.

Another important step forward for electronic mail systems will be the X400 standards for communications. Telecom Gold already has tests underway for X400 communications systems which will eventually give subscribers access via Telecom Gold to any other in-house, public or private electronic mail system which decides to adopt X400 standards.

Elaine Williams

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OFFICE EQUIPMENT 7

The Space Planners

Key target for suppliers

A BIG question facing the office furniture manufacturers intent on securing contracts with large-scale business organisations is whether or not to make the architectural and design community one of their major target markets. For independent consultancies, whether in the guise of architects, interior designers or space-planners, have always wielded a powerful influence over their corporate clients' choice of furniture.

Not surprisingly, therefore, designers in the UK have for long been the "favoured darlings" of the industry, courted by extensive public relations programmes. This is nowhere more true than in the upmarket systems furniture sector.

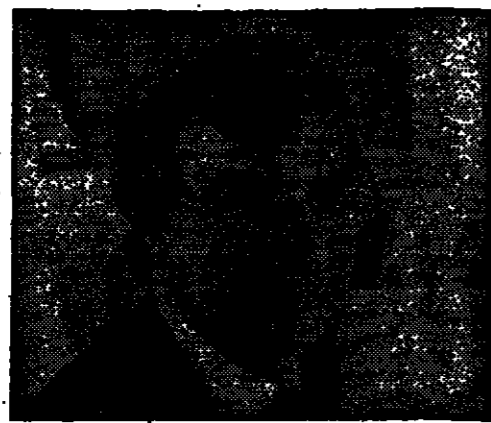
Some companies, such as Herman Miller, Knoll International and Interspace, have always made it their business to maintain the closest of links with designers. Other trailblazers, like President and Project, have demonstrated that it is possible to secure a sizeable share of the market by concentrating on sales through dealers or direct sales.

It's a case of horses for courses," explains Jean Davis, industry analyst with National Business Equipment Survey (NBES). "A few years ago, the British manufacturer G. A. Harvey relied almost exclusively on office equipment dealers for sales generation of their filing-cabinet and desk ranges. Then came the launch of their Swift George Harvey system, which completely changed tack and found themselves assiduously chasing designers."

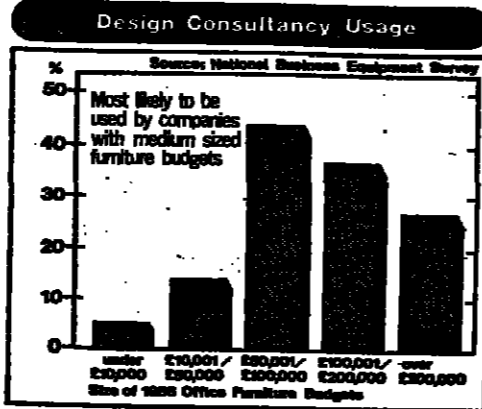
NBES's recent survey, "Office Furniture Purchasing Patterns in the Times 1000," confirms the importance of the role played by designers in furniture selection.

Eighty-six per cent of consultancy users felt the advice received had played an important part in their final choice of brand. Few companies are going to pay for advice and then ignore it," says Jean Davis. Over a third of the companies interviewed had employed outside consultancies for their last major purchase of furniture.

The survey found that independent advice is most commonly sought by organisations with office furniture budgets in the region of £50,000-£200,000. Companies with allocations over £200,000 may well decide to set up their own in-house facility to deal not



Mr Mike Herten (above) of Office Furniture Systems: "Successful companies increasingly view their offices and administrative departments not merely as a necessary evil, but as a nerve centre or control room for greater productivity and profitability"



only with brand selection, but all the related problems involved in a major furnishing programme.

But while designers have become accustomed to finding themselves the object of much manufacturer attention, a considerable shift has been taking place in terms of the industry's distribution balance, and this is most marked in the systems sector, the product area which requires the greatest input from designers. There is little doubt that the change in distribution methods will increasingly affect the relationship between suppliers and designers.

Dealer links

Until five years ago, upmarket furniture suppliers were heavily direct-sales reliant, but the movement towards greater dealer involvement has been gathering pace since the arrival in the UK of the world's largest office furniture manufacturer, Steelcase Stratat, at the end of the 1970s.

Steelcase makes its sales work through dealers," says Jean Davis, "and although it was prepared to follow a 'when in Rome' policy initially in the UK, which meant direct sales, it has pushed ever more determinedly towards a dealer-based marketing policy. Now we're seeing other companies following suit."

Westinghouse, for example, is aiming for a third of its business to go through dealers. The company sees the market in general growing by 15 to 20 per cent this year.

Westinghouse has seen a shift back to the specifier market, away from the end-user

purchaser, says Mike Brewster, international sales director, based in London.

Not all suppliers will agree with the view—Martella, for instance, this year claims a 50 per cent increase in turnover for its Finnish-designed products which are only sold direct to users.

Last June, the small but long-established firm of Gordon Russell, a name revered in designer circles, was the object of a takeover by Giroflex, a major seating company, with well over 100 UK dealers. So powerful is the Gordon Russell image, that Giroflex and its associated companies is to adopt the title, the Gordon Russell Group, before its flotation in late autumn. But while Giroflex is adopting the Russell name, the company itself will be taking a leaf out of Giroflex's marketing practices.

Gordon Russell's "System 100" will be handled by a small nucleus of half a dozen dealers, as will the yet unnamed new system, designed for boardroom and conference areas, and scheduled for a January 1987 launch. The use of dealers amounts to a complete break in marketing tradition for Russell. Even manufacturers who have traditionally supported dealer networks are devising new ways in which to involve the dealer community, with special emphasis on increasing their ability to handle major contracts, precisely the area in which designers operate.

In a unique marketing exercise, President, which is the brand name used by the British manufacturer, Aronson,

and which has always had a strong dealer tradition, is promoting its launch of a complete systems range called "Graphic". John Sacks, President's managing director, explains that whilst President will manufacture and provide extensive promotional and brand-management support, its name will not appear on the product.

Instead, "Graphic" will be an exclusive dealer range. "Strictly speaking, this isn't own-brand marketing, as the product will consistently be promoted as 'Graphic'," says Jean Davis, who has dubbed the project "satellite-marketing". "Graphic" is President's product, and will be able to draw on President's expertise, but to all intents and purposes it will look like an independent initiative. It will enable President to supply a selected number of hand-picked dealers — not already part of their established network — with an exclusive product range.

John Sacks is confident that "Graphic" turnover will reach £2m in the first year and says that he has already assembled 14 out of his target of 26 dealers. "Graphics" distributors will actively co-operate on sales advertising campaigns. Such joint sales involvement is a new approach for dealers but one which Sacks argues they will be quick to see the advantages of.

"The 'Graphic' marketing package means dealers can attack the national contract market in a way not previously possible. Combined muscle will give them the ability to service large organisations with far-flung office sites," says Sacks.

It is clear that manufacturers are intent on providing contractors with the means to attack ever-larger sizes of contract, a trend which will bring them closer to the province of designers. Quite how designers will respond to the intrusion of dealers into their cosy relationship with office furniture manufacturers remains to be seen.

According to NBES, a considerable proportion of designers are dealer-resistant. In a recent survey over one-third said that they preferred not to place furniture orders worth over £100,000 with dealers. The majority of designers interviewed thought that dealers would not be as competitive on price as manufacturers.

If the systems market continues to move towards dealers then it is likely that designers will find themselves increasingly using them as an intermediary source of supply, preference or no preference. Meanwhile, with the market still at the transition stage, many manufacturers are coping with the problem of adjustment by operating scaled-down direct salesforces, giving the option of a choice of supply. In effect, they are currently backing two horses in the race for contracts.

Michael Wiltshire

Office costs rise ahead of inflation

● The cost of providing office accommodation in England continues to increase faster than the rate of inflation. This is the conclusion reached in The Scope Report Update, produced by Space Planning Services, a leading office design and planning consultancy in the UK.

● The following figures are a summary of mean costs in £s per square foot.

	1984	% of 1984 total	1985	% of 1985 total	1986*	% of 1986 total
Building management	1.39	23.3	1.54	26.4	1.57	24.4
Energy	1.21	22.3	1.28	21.9	1.41	22.4
General repairs/maintenance	1.17	21.7	1.29	23.3	1.27	24.9
Cleaning	0.86	14.5	0.89	11.5	0.75	11.9
Security	0.37	6.5	0.50	6.6	0.53	8.3
Insurance	0.26	4.3	0.24	3.3	0.25	4.0
Lift maintenance	0.065	1.0	0.066	1.5	0.12	1.9
TOTAL	5.39	100%	5.83	100%	6.29	100%

Between 1984 and 1985 average service costs rose 8.2 per cent from £5.39 to £5.83 per square foot. The greatest reported increases were in insurance (26.5 per cent), building management (18.4 per cent) and general repairs and maintenance (18.3 per cent). Significant decreases were reported in the cost of cleaning (12.5 per cent) and security (12.3 per cent). *Estimate.

Source: Space Planning Services.

● Building management, energy, repairs, cleaning and insurance account for more than a third of UK office costs. One way to control overhead costs is to engage cleaning or maintenance staff or commission services on a contract basis, suggests Rensay Henderson, managing director of Space Planning Services. Annual costs are then more accurately budgeted and services may be dispensed with when no longer required, with no penalty, he says.

Office cost comparisons

● Cost comparisons between the US and England in £s per square foot

	US	England	% Difference, England to US
Average total service costs	5.11	5.89	+14%
Average rent	9.78	11.21	+15%
Total costs	14.89	16.60	+11%

Source: Building Owners and Managers Association (Washington DC), and the UK "Scope" report, 1985

Electronics in the Mailroom

Big boost for efficiency

THE spectacular development of data communications in recent years — typified by one computer talking to another — is often cited as the beginning of the end for the traditional postal services. However, there is every indication that this verdict is premature. A recent survey found that in the fiscal year 1985 mail volume in the US grew by nearly 7 per cent and is expected to reach up to 17th place by 1990.

To cope with this vast increase in mail, microprocessor electronic technology has entered the last bastion of electro-mechanical machines — the mailroom.

Offering tighter cost control and greater efficiency than their predecessors, electronic scales are simple to use, usually requiring one key-stroke, and accurately display the weight and rate for all the post office's services. No longer is there the problem of a borderline reading where the user could either

opt for the lower or higher rate, thus causing delay or wasting money.

The main growth in this market is at the extreme end of the product scales. At one end there is demand for the technology in its simplest and cheapest form, such as Romeo Alcatel's newest model at under £400, while at the other end there is a trend towards integrating electronic scales with electronic franking machines; thereby creating a system which automatically selects the correct postal rate on the franking machine's meter, via the scales.

This facility is at present offered by Pitney Bowes, Hasler and Europak in the UK and — according to a Frost and Sullivan report — is the premier development in the market worth an expected \$1.1bn in the US by 1990.

With the mailroom accounting for an ever-increasing amount of a company's run-

ning costs, machines are now available that offer departmental print-out totals so that costs may be analysed and allocated accordingly.

This facility is either integrated with the machine, printing out on a cash till type roll or is available as a separate unit. However, Hasler has taken this one step further and incorporated an additional port on its F1507 model allowing a computer printer to be interfaced for more detailed cost analysis of Post.

There is also a trend towards integrating inserters, scales and franking machines to form an "on-line" system; this is particularly useful for users with a high volume of computer-generated output, such as letters, invoices and so on. But the past year has seen no radical developments in this area.

Following the lead of Pitney Bowes with its Remote Meter Resetting Service (RMRS) for crediting franking machines, it appears

likely that other major companies will offer a similar service in the near future.

A recent innovation, RMRS allows the customer to telephone a central computer which issues a coded number. The user then keys the number in thus, re-crediting it to the value of the cheque previously sent to the company.

In the computer addressing market, the argument persists about the merits of dedicated micro-based machines against general purpose microcomputers with special mailing software. Although not in the forefront of technology, and in some cases working out more expensive than a basic microcomputer, dedicated machines can prove a boon for the high-volume user — especially if computer time is precious and the user does not want to be continually interrupted just to run off a few labels.

Jon Moggridge

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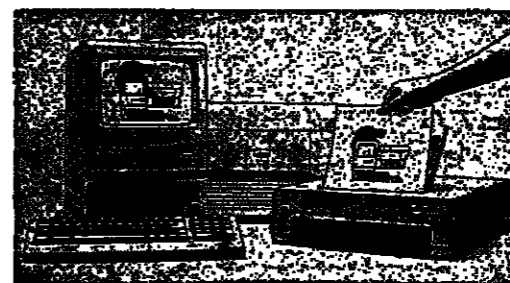
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OFFICE EQUIPMENT 8

The Office Furniture Market

Systems sales surge ahead

THE OFFICE furniture industry in Europe and the US is going from strength to strength. In the US, furniture sales this year will exceed \$7bn, following an average annual increase of 16 per cent during the past decade.

In the UK, the sector is enjoying its third good year—some analysts estimate current market growth at around 15 per cent with sales reaching \$2.1bn a year by 1990.

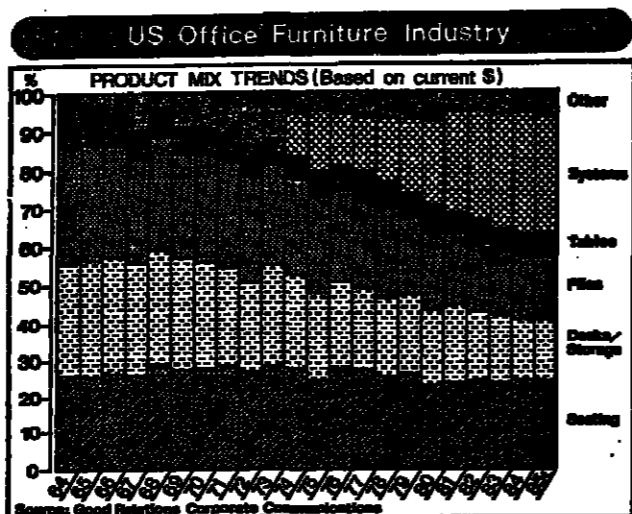
Key factors in the surge in office furniture sales include a general trend to make offices more comfortable—thus helping boost productivity as working conditions are improved. The impact of automation also continues to require more computer-related furniture systems.

Furthermore, the open plan office concept, once hailed as the answer to many office productivity problems, is gradually losing popularity. Today the need for quieter, more private "work zones" is being recognised—thus, cellular offices are gaining favour, especially at management level.

Furniture designs are constantly changing, too. Traditional rectangular-shaped desks, for example, are now giving way in some offices to rounded units with sloping edges. The modern emphasis is also towards flexible furniture systems with a light and airy look, offering ease of movement.

Natural wood is popular, particularly at the top end of the market, while laminate finishes and pastel-coloured fabrics are being increasingly used in Europe and US.

The development of what is called the "total office system" means that more computer and office equipment companies are



also moving into the systems furniture market, selling to customers the complete package: machines plus furnishings.

Bank Xerox are pursuing this concept while IBM has also made its own furniture prototype. Olivetti, Europe's biggest office automation and data-processing group, offers its own workstation.

Another factor in the demand for new furniture systems is simply the growing number of offices. In the US, there are now 85m white collar workers out of a total civilian employment force of 113m, showing an annual average increase in office staff of 3.1 per cent. The office workforce is likely to reach 91m by 1990.

In the UK, the growth rate in offices is relatively faster: the number increased in 1985 by 9 per cent to 360,000 office

establishments, while this year's estimate exceeds 400,000 offices as a result, in part, of the increase in service and commercial industries. This estimate is based in part on office rateable values and Government census statistics.

With the spread of office automation, the furniture manufacturers have seized the opportunity to turn themselves into design consultants, capable of initiating entire systems, including wiring, lighting, air-conditioning, as well as schemes for desks, seats and workstations.

According to a recent Market Assessment report, these new systemised offices may well suit the immediate future, but, in the 1990s, the revolution in computing through light technology and, almost certainly, direct voice command input, could relieve the office workers

of any real necessity to travel to an office at all—"there seems every likelihood that a home work station will become the norm, saving immense amounts of money on sites and travelling."

Perhaps the office furniture industry should be re-examining itself with a view to providing "home stations," suitable for tomorrow's digital systems, suggests the report.

Steelcase Strator, the world's largest office furnishing group, comments that the office environment has undergone a revolutionary change in the last decade—changes brought about by the development of organisations, constantly increasing costs, social factors and, of course, new technology.

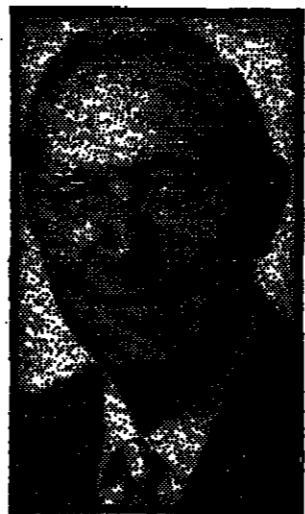
This has led to a new approach to office planning and design, taking into account not only building design, the environment and the future development of the organisation, but also the needs, both functional and psychological, of a company's most vital resource—its employees.

Jack Spalding, managing director of Steelcase Strator UK, says: "The working environment must respond to several needs—the ability to concentrate, ease of communication and to decision-making and to better access to information."

Project, the UK's largest office furniture manufacturer, has arranged courses for senior staff, run by Professor Franklin Becker, who, with Dr Bill Sims, co-founded Cornell University's facility management programme. Prof Becker believes that office facilities planning and management in the UK "are probably three to five years behind the US."

Interview, survey and observational techniques, developed in the US for quantifying each client's office design requirements, are the basis of his course for Project on "Preparing the Design Brief."

Statistical data gained from the use of these techniques is then used to evaluate the



Mr. Jeff Brown at Aronson: "UK manufacturers are strengthening their share of the home market."

various office design options and to formulate the right solution for each client.

The system includes consideration of both the office "hardware" choices, such as raised floors or skirting trunking; down-lighters or up-lighters; such issues as staff privacy and interaction; and individual control of light, sound and temperature.

Included in the overall concept is the corporate philosophy of each organisation, the kind of staff they employ and the types of work they do.

Project claims 16 per cent of the total office furniture market in the UK and is the most profitable supplier in the sector. Herman Miller are the leaders in the fast-growing systems furniture field with a 14 per cent share. Analysts put the value of the systems market at more than \$65m, although some trade estimates go as high as \$100m or more. Meanwhile, suppliers have captured less than 50 per cent of this expanding area.

There are at least 50 serious contenders in the manufacture

of systems furniture which consists of individually selected components, linked together in a flexible, modular form. Users can choose one work area or work station—or link them together to form integrated desk systems for several people. This has the advantage of making the most effective use of space.

One variation of the concept is the panel-hung system, using partitions—usually referred to as "panels" or "screens"—around each workstation, from which work surfaces and storage units are suspended, thus creating individual work areas with a degree of privacy in what is mainly an open-plan environment.

Systems manufacturers are continually introducing new concepts: market leader Herman Miller will be launching Ethospace at the Orgatechnik show in Cologne—this system will be available in the UK next year and is claimed by Miller to be "the most significant advance in office furniture design since Action Office was launched by us in 1972."

More than 2m people world-wide work with Action Office systems which will continue to be Herman Miller's primary product.

One stylish newcomer, Ashar of London, has seen orders worth over £1m won since launching its systems furniture in March this year.

Imported furniture accounts for about 30 per cent of the UK's \$831m office furniture market, while screen-based systems constitute about 31 per cent of the market, the figure for all systems furniture (with or without screens) is nearer 45 per cent, according to the Furniture Industry Research Association (FIRA).

Among the importers, Kimball International, one of the top four furniture manufacturers in the US, with sales worth \$66m in 1985, opened London showrooms in May this year to promote its range of wooden furniture products.

Within the total market, the renewed demand for conventional office furniture has now reached its peak, but the systems market is likely to grow by at least 15 per cent a year.

Many observers feel that the main growth area is in free-standing systems, since open plan offices—and therefore panel-based systems—become less popular. The growth in small businesses has also led to smaller site or work areas, thus users are still looking for innovative, modern furniture to fit this particular market.

Britain's exports in office furniture (excluding seating) rose by 95 per cent in the five years to 1985—from £22.6m to £44m. Major export markets were the Middle East and Western Europe.

Reports indicate that the use of wood-based products has risen dramatically—up by 76 per cent in the four years to 1985.

Jeff Brown, marketing director of Aronson International (producers of the President furniture range) and former chairman of the British Office Furniture Manufacturers' Group, sees 1986 as the year in which UK manufacturers are further strengthening their share of the home market.

"Two factors have been favourable," he says. "The continuing demand for real-wood work surfaces—a special manufacturing skill in the UK—and the rapid growth of the desk-based simple system."

The trend away from complex panel systems, highlighted by FIRA, "indicates that many UK office planners now recognise the need for people to work together more efficiently—the fewer physical barriers that exist between employees, the better," adds Mr Brown.

Michael Wiltshire

Suppliers' growing confidence

CONTINUED FROM PAGE 1

The convergence of such areas as microcomputers, telecommunications, reprographics and other areas of the information technology business was evident to the 350,000 visitors who streamed into this year's CeBIT Fair—World Centre for Office, Data and Communications Technology—at Hannover.

The event attracted 2,000 exhibiting companies from 26 nations—and more than 100 British companies took part.

Apart from the computers, the most expensive item in most offices is usually the photocopier—and in this product area, as in most others in the office equipment field, innovation is the key word, with new models and features coming to the market place each week.

From the suppliers' viewpoint, versatility in copiers has become a major selling point—nearly half the copiers in the UK are able to reduce documents (48 per cent), while well over a third can make enlargements of originals (37 per cent), according to NBES, which also reports that colour copiers are still "a comparative rarity."

Meanwhile, the copier market awaits the outcome of the EC's provisional dumping tariffs on Japanese producers—an issue discussed in detail on page two of this survey.

Among fast-growing categories of equipment, new-style facsimile (fax) machines are going through a boom period, with sales leaping by 48 per cent

in the UK alone in 1984, says Mr G. P. Evans, director of NBES, who forecasts an installed base of 110,000 fax machines in the UK by 1990. Worldwide terminals may already total 2m.

The old myth of the "paperless office" has disappeared with the increasing flow of paperwork from computers and copiers, with 50 per cent of medium to large companies now generating more paper than before.

Mr John Worledge, chairman of Wiggins Teape, (with turnover in paper products now nearing £1bn) now points out that copying machines and the more advanced computer printers are now matching the image quality of modern printing processes—and the demand for paper for thermal transfer and ink-jet printing, for example.

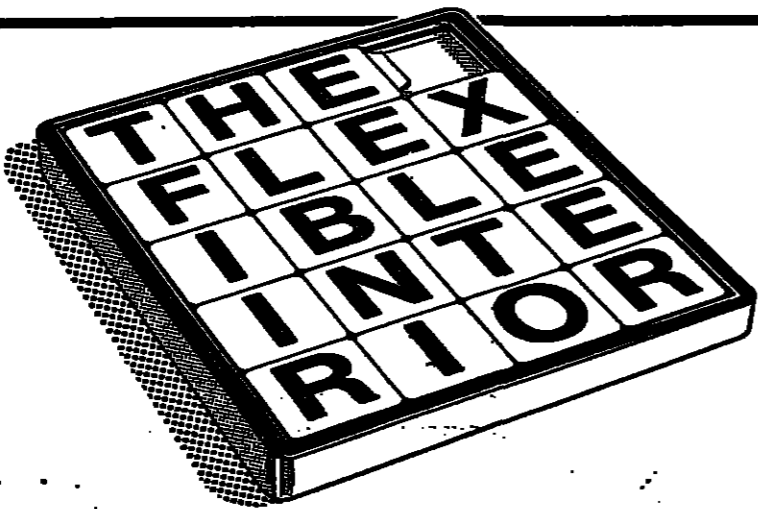
Next month, potential buyers in the overall office equipment market will be able to discover the latest offerings in computer-related furniture systems at Orgatechnik at Aachen—now established as the major European show for the office furniture industry.

A reflection of the office equipment industry's buoyancy is seen by the early sell-out of exhibition space at the forthcoming London Business Equipment Show at Earls Court (October 21-24).

The European office furniture market will rise to \$2.2bn in 1990, with customised "systems" furniture growing more rapidly than nearly everything else in the modern workstation, says a new Frost and Sullivan report.

In a review of national markets, the UK and France have tended to become repositories for West German and Italian furniture systems, claims the report. The cost of equipping a new employee's work area varies from \$1,322 in Italy to \$1,242 in West Germany to only \$978 in the UK.

Costs Report, Wharton Information Systems, tel: 01-940 7866; National Business Equipment Survey, 01-586 0403.



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Office planners are spoiled for choice

FROM THE users' viewpoint, the office planner is faced with a bewildering range of choices in office furniture. Many suppliers now offer a staggering array of options," comments John Derrick, editor of "What to Buy For Business."

Picking a good deal in desks is often a matter of crossing your fingers and hoping for the best, he says, "yet it's all too easy to end up spending a lot more money than you need."

The latest report examines the

products of 45 mainline manufacturers and suppliers. Comments, mostly favourable, range from Abbess ("no-nonsense—good value") to Officekit ("stylish systems kit—the brainchild of Michael Carson") to Vickers ("good for mid-market systems-buyers").

While price differences often reflect differences in quality, some desk systems are simply better value than others—if users like a range that seems priced over the odds, then the report offers a buyer's checklist which helps to indicate which desk is a better product or value for money. The questions to ask include:

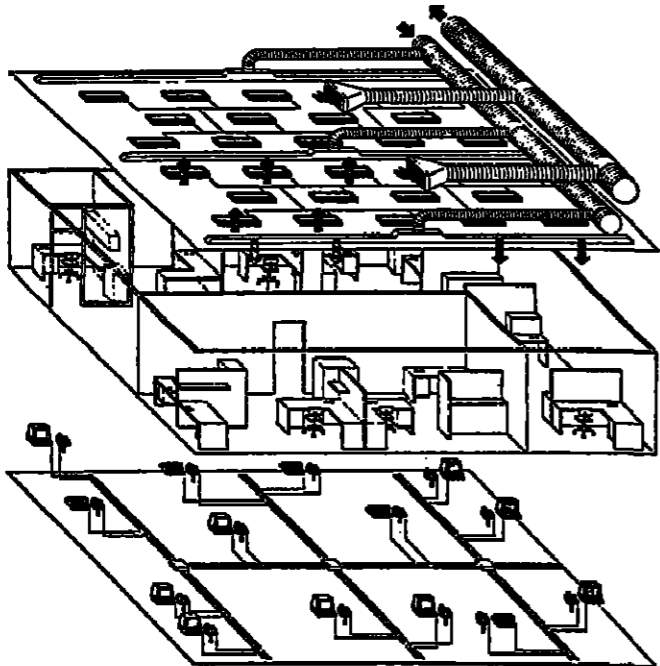
Price levels

- What are the veneers like? Well-matched, with a quality finish or thin, without much sign of varnish?
- Are the edges rounded or only squared? Well-made round ones last longer and look smarter.
- Are the drawers PVC-coated chipboard or plywood? The latter is better.
- Are the drawers runner-mounted or not? Ones that are will open and shut more easily—and will not fall out if you extend them fully.
- Is there a metal frame which acts as a central structure for the desk? If there is not, it will be much less robust.
- How big are the pedestals (the support columns under the desk top)? Small ones will not give users much room for storage.
- Is the underneath of the worktop "finished" or is it just "raw" chipboard? The latter might not show, but it tends to be a tell-tale sign of cost-cutting manufacturing.
- How well designed is the cable-management system for keeping wires hidden from view? Is it just some cheap add-on or has the furniture efficient, integral cable facilities?

What to Buy For Business, London Office, Tel: 01-736 0403.

M. W.

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